

Administrator's Guide**CUSTOMER**

SAP Business One 9.2 PL04, version for SAP HANA

SAP HANA Platform Edition 1.0 SPS 11 Rev. 112.03

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**SAP Business One Administrator's Guide, version for
SAP HANA****All Countries**

Typographic Conventions

Type Style	Description
<i>Example</i>	Words or characters quoted from the screen. These include field names, screen titles, pushbuttons labels, menu names, menu paths, and menu options. Textual cross-references to other documents.
Example	Emphasized words or expressions.
EXAMPLE	Technical names of system objects. These include report names, program names, transaction codes, table names, and key concepts of a programming language when they are surrounded by body text, for example, SELECT and INCLUDE.
Example	Output on the screen. This includes file and directory names and their paths, messages, names of variables and parameters, source text, and names of installation, upgrade and database tools.
Example	Exact user entry. These are words or characters that you enter in the system exactly as they appear in the documentation.
<Example>	Variable user entry. Angle brackets indicate that you replace these words and characters with appropriate entries to make entries in the system.
EXAMPLE	Keys on the keyboard, for example, F2 or ENTER.

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Document History

Version	Date	Change
1.0	2015-11-10	First version.
1.0.1	2015-12-04	SAP Business One company support user.
1.1	2015-12-09	<ul style="list-style-type: none"> • Section 1.4: Related documentation added. • Section 2.2: Browser access is supported for Google Chrome. • Section 3.3.1: Browser access service is supported on 64-bit operating systems as well as on 32-bit operating systems. • Sections 1.2.1 and 3.1: A new server component mobile service is introduced. • Section 3.1.2: Debug mode of installation does not display sensitive information.
1.2	2016-03-18	<ul style="list-style-type: none"> • Section 2.1: New SAP HANA revision and restriction on non-SYSTEM users for installation/upgrade. • Section 2.3: Latency and bandwidth requirements • Section 3.1: Remote installation of the app framework and the backup service is supported. • Sections 3.1.1 and 3.1.2: Backup service supports multiple SAP HANA database servers, remote and local. • Section 3.4: Interactive Analysis installation is now handled by the setup wizard. • Section 7.6.9: Information about using proxy groups for the integration framework.
1.3	2016-05-25	<ul style="list-style-type: none"> • Section 2.1: SAP HANA revision. • Section 2.2: Microsoft .NET Framework 4.5.2 is required. • Section 3.1: <ul style="list-style-type: none"> ○ Required files and folders for installation on Linux. ○ The SBOCOMMON schema is required for all SAP HANA servers to be registered with the backup service. • Section 3.1.2: Installation parameter for the new Argentina demo database. • Section 7.2.2.1: Idle processes setting for Browser Access service. • Section 7.2.2.3: How to monitor Browser Access processes. • Section 8.2: Multi-connection mode for the migration wizard. • Section 9.3.3: Database privileges for installing and using SAP Business One, version for SAP HANA. • Section 9.6.1.2.3: Naming convention of company schemas.

Version	Date	Change
		<ul style="list-style-type: none"> Interactive Analysis renamed to Excel Report and Interactive Analysis. Appendix 1: Python library as a new prerequisite.
1.4	2016-08-08	<ul style="list-style-type: none"> Section 2.2: Microsoft Edge and Apple Safari (Mac and iPad) are supported for browser access. Section 7: A new chapter 7.4 is added for Browser Access setup. Section 9.3.3: Three database privileges are no longer required: <ul style="list-style-type: none"> AFL__SYS_AFL_AFLPAL_EXECUTE AFL_WRAPPER_ERASER AFL_WRAPPER_GENERATOR <p>One more database privilege is required for migration: LOG ADMIN.</p>

1 Introduction

The SAP Business One Administrator's Guide, version for SAP HANA provides a central point of guidance for the technical implementation of SAP Business One, version for SAP HANA. Use this guide for reference and instructions before and during the implementation project.

1 Note

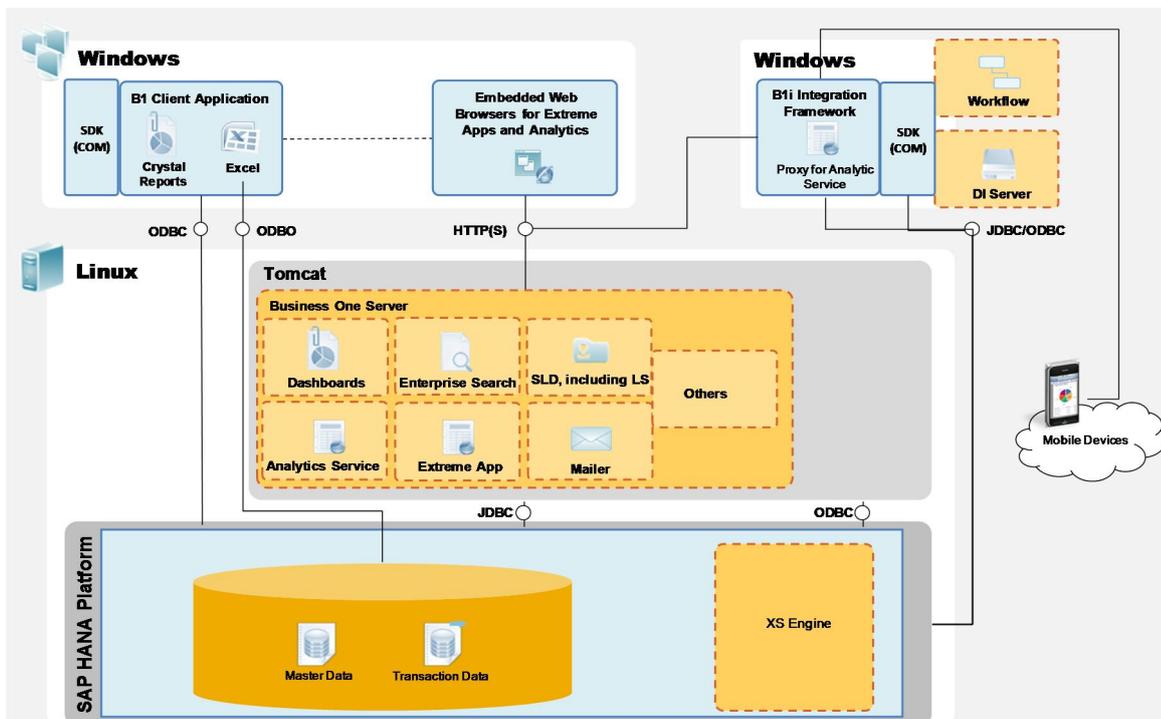
Visit sappartneredge.com and select SAP Business One in your profile to ensure you receive the latest information about SAP Business One directly on your home page.

1.1 Application Architecture

SAP Business One, version for SAP HANA is a client-server application that comprises a fat client and a database server. The SAP Business One schema not only stores data, but also uses triggers, as well as views, especially for reporting and upgrade purposes.

As more customers require Business Intelligence (BI), SAP introduced the SAP High-Performance Analytical Appliance (HANA) technology to SAP Business One. SAP HANA technology relies on main memory for computer data storage, providing faster and more predictable performance than database management systems that employ a disk storage mechanism.

The following figure provides an overview of the architecture of SAP Business One, version for SAP HANA:



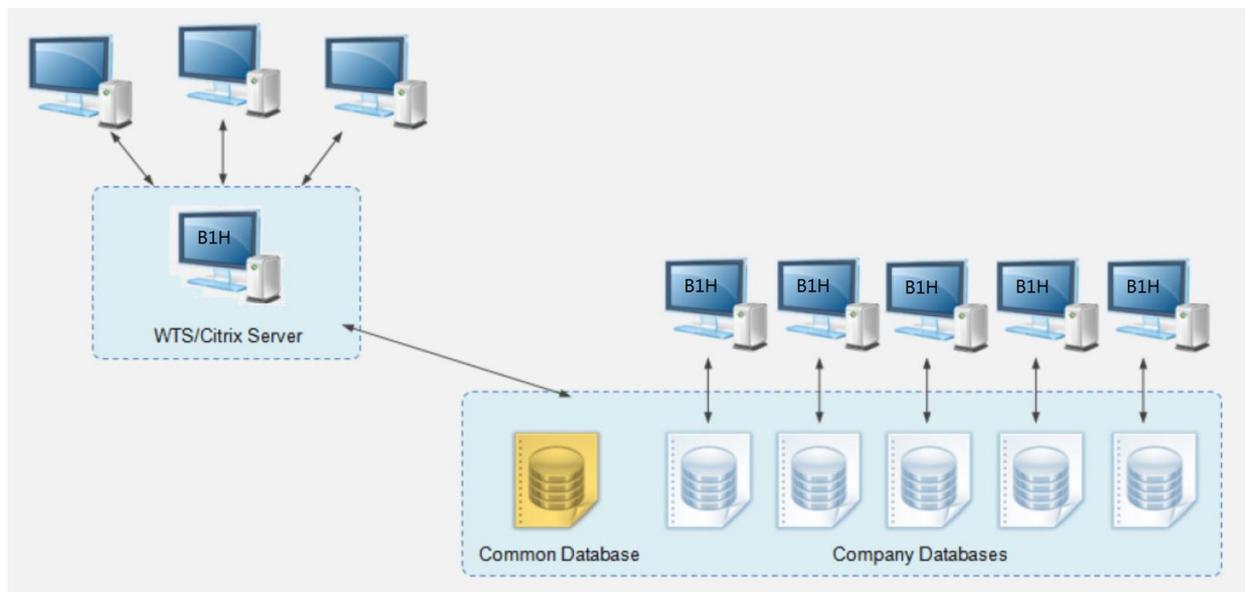
SAP Business One, version for SAP HANA Architecture

1.2 Application Components Overview

This section provides a description of the software components of SAP Business One, version for SAP HANA and how they are used by the business processes of SAP Business One.

1.2.1 Server Components

The following figure illustrates the server architecture of SAP Business One, version for SAP HANA:



SAP Business One Server Architecture, version for SAP HANA

Some server components are essential to the system landscape and are thus mandatory, while the others are optional and you can install them if there's a business need.

Similarly, some of the server components are Linux-based, while the others are Windows-based.

Linux-Based Server Components

Component	Description	Mandatory?
SLD (System Landscape Directory)	Authenticates users and manages an entire SAP Business One landscape. Precondition for all other components.	Yes
License Service	Manages license requests.	Yes
Extension Manager	Manages deployment of lightweight add-ons and apps powered by SAP HANA.	No
Job Service	Manages alert settings and SBO Mailer settings on the server side.	No

Component	Description	Mandatory?
	The SBO Mailer allows you to send documents directly from the client application through email.	
Mobile Service	Enables you to use mobile apps (for example, SAP Business One Sales) based on the Service Layer.	No
App Framework	Enables you to build server applications that run on SAP HANA without the need for additional application servers.	Yes
Backup Service	Enables you to export and import company schemas, as well as backing up and recovering SAP HANA database instances.	No
SAP Business One Server	<ul style="list-style-type: none"> Common database <code>SBOCOMMON</code> that holds system data, version information, and upgrade information. <p>Unlike company schemas, <code>SBOCOMMON</code> does not store any business or transactional data.</p> <ul style="list-style-type: none"> Shared folder <code>b1_shf</code> that contains central configuration data as well as installation files for various client components. 	Yes
	<ul style="list-style-type: none"> Online help files in all supported languages. Demo databases for various localizations. Microsoft Outlook integration server, which includes Microsoft Office templates required for the Microsoft Outlook integration add-on and the standalone version. 	No
Analytics Platform	Includes various analytics features powered by SAP HANA (for example, enterprise search).	Yes
Service Layer	An application server that provides Web access to SAP Business One services and objects.	No

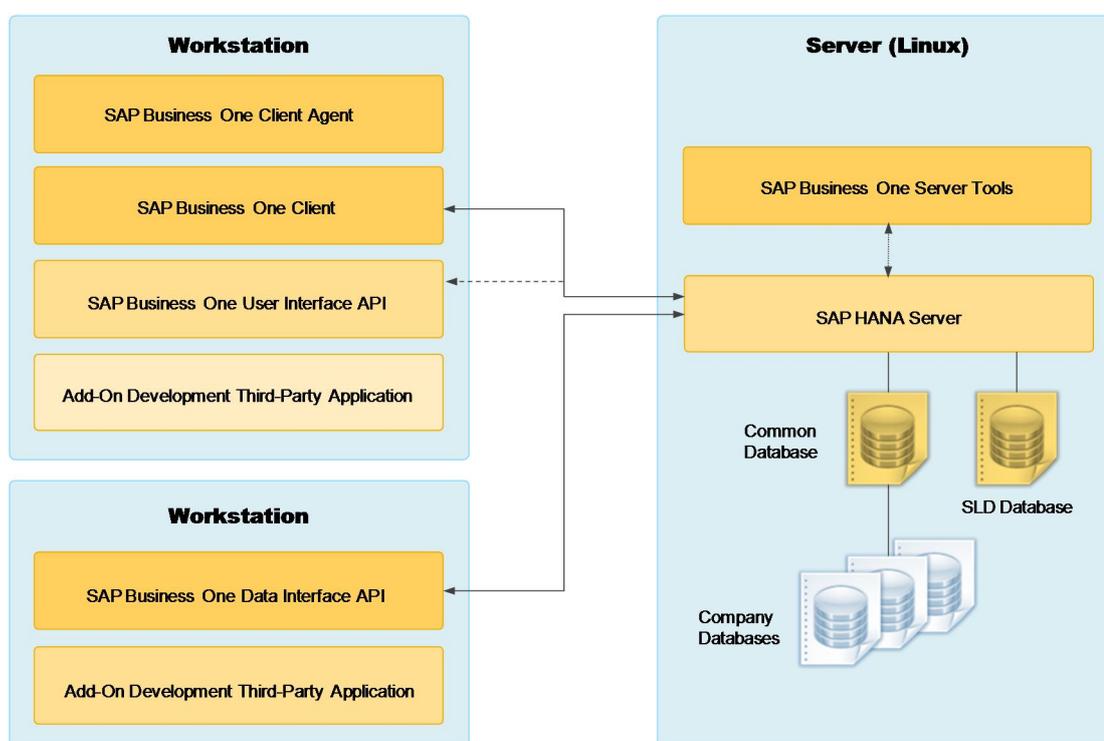
Windows-Based Services and Server Components

Component	Description	Mandatory?
Browser Access Service	Enables you to access the SAP Business One client application in a Web browser.	No
Workflow Service	Enables you to implement user-defined business processes.	No
Data Interface Server (DI Server)	Supports high-volume data integration and enables multiple clients to access and manipulate SAP Business One company schemas.	No
Integration Framework	<p>A set of business scenarios that enable integration of the SAP Business One application with third-party software and mobile devices.</p> <p>The integration packages include:</p> <ul style="list-style-type: none"> Mobile Solution DATEV HR (Germany only) Electronic Invoices (Mexico only) 	No

Component	Description	Mandatory?
	<ul style="list-style-type: none"> Support for Document Approval (Portugal only) Support for SAP Customer Checkout Support for SAP Anywhere 	
Remote Support Platform (RSP)	Proactively monitors the health of an SAP Business One installation and provides automated healing, backup support, and download of software patches.	Yes

1.2.2 Client Components

The following figure illustrates the client architecture of SAP Business One, version for SAP HANA:



SAP Business One Client Architecture, version for SAP HANA

Component	Description	Mandatory?
SAP Business One Client	The application executable. You can also install the client application on a terminal server or in a Citrix environment.	Yes
SAP Business One Client Agent	<ul style="list-style-type: none"> Performs actions that require administrator rights on the local system (for example, upgrading the SAP Business One client and add-ons). Moves SAP Business One log files to the central log folder in the shared folder. 	Yes

Component	Description	Mandatory?
	<p>i Note</p> <p>The client agent is part of the client installation process and is installed by default.</p>	
DI API	Data interface API, a COM-based API and an applicative DLL file (<code>OBServer.dll</code>) that enables add-ons to access and use SAP Business One business objects.	Yes
UI API	User interface API, a COM-based API that is connected to the running application and which enables add-ons to perform runtime manipulation and enhancement of the SAP Business One GUI and its flow.	Yes
Excel Report and Interactive Analysis	Enables you to create or view reports in Microsoft Excel based on deployed semantic layers.	No
Software Development Kit	Documentation and samples for the SAP Business One SDK.	No
DTW	Data transfer workbench which enables importing and updating data in large volumes.	No
SAP Business One Studio Suite	An integrated development environment based on the Microsoft .NET Framework, which supports you in developing extensions on top of SAP Business One.	No

1.2.3 Compatibility Between 32-bit and 64-bit Components and Applications

Both 32-bit and 64-bit versions are available for some SAP Business One client components. As a general rule, 32-bit components work with 32-bit components and external applications; 64-bit components work with 64-bit components and external applications.

SAP HANA Database Client

To communicate with the SAP HANA database, you must install the SAP HANA database client on your workstations, and the client must be the same version as the SAP Business One components. For example, for the 32-bit SAP Business One client and 32-bit DTW, you must install the 32-bit SAP HANA database client.

SAP Business One Client

While it is possible to install and run both versions of SAP Business One client on the same machine running a 64-bit operating system, in order to reduce complexity and avoid potential problems during future upgrades, we

strongly recommend that you install only one version of the SAP Business One client application on the same machine.

A 64-bit SAP Business One client can work only with 64-bit add-ons; likewise, a 32-bit SAP Business One client can work only with 32-bit add-ons.

Excel Report and Interactive Analysis

To install and use Excel Report and Interactive Analysis, you must ensure the following combination:

Microsoft Windows Operating System	Microsoft Office	Microsoft Visual Studio Tools for Office Runtime
32-bit	32-bit	32-bit
64-bit	32-bit	64-bit
	64-bit	64-bit

Data Transfer Workbench (DTW)

To use the DTW, you must ensure that the following components and external applications have the same system type (for example, 32-bit):

- SAP Business One DI API
- SAP Business One DTW
- Microsoft Office
- [Applicable only if you have selected ODBC as the connection type) ODBC driver

If you are using a 64-bit operating system, ensure that you have added the data source (HDBODBC) in the [ODBC Data Source Administrator](#) window of the correct system type.

Note

Microsoft Windows 7 does not provide a menu entry for the [ODBC Data Source Administrator \(32-bit\)](#) window. To open this window, open the `odbcad32` file in the path `C:\Windows\SysWOW64`.

Microsoft Outlook Integration Add-on and Standalone Version

To use the Microsoft Outlook integration add-on or the standalone version, you must ensure that the following components and external applications have the same system type (for example, 32-bit):

- SAP Business One DI API
- Microsoft Outlook integration add-on or the standalone version of SAP Business One
- Microsoft Office

SAP Crystal Reports, Version for the SAP Business One Application

To use the SAP Business One add-ins in SAP Crystal Reports for SAP Business One, you must ensure that you have installed the 32-bit DI API on the same machine.

1.3 Software Download

Download the SAP Business One product package (installation package or upgrade package) from the SAP Support Portal, as follows:

1. Go to the SAP Business One Software Download Center on the SAP Support Portal at <https://support.sap.com/b1software>.
2. Do one of the following:
 1. To download an installation package, click *Installation*.
 2. To download an upgrade package, click *Updates*.
3. Navigate to and select the relevant download objects.

Note

The package may be divided into several download objects. In this case, select and download all objects under the same patch level designation.

4. Add the selected objects to the download basket.

We recommend that you read the *Info* file for the selected download objects.

5. Download the selected objects from your download basket.
6. Extract files from the downloaded objects (archives) to your computer.

Note

If you've downloaded the archives to a Linux machine and want to extract the files directly there, use either of the following commands:

- If it is a single-part archive: `unrar e <FileName>.rar`
- If it is a multi-part (spanned) archive: `unrar e <FileName>.part01.rar`

This extracts files from all parts of the archive.

If you experience problems when downloading software, send a message to SAP as follows:

1. Go to the SAP Business One support center on sappartneredge.com.
2. In the left navigation panel, click *Partner Support Dashboard*.
3. Use SAP Message Wizard to write the message and assign it to component SBO-CRO-SUP.

Note

If your download fails due to an unstable internet connection, try using the SAP Download Manager, which supports resumable downloads. In the SAP Business One Software Center, first move your objects into Download Basket and then download them with the SAP Download Manager. To install the SAP Download Manager, click the *Get the SAP Download Manager* link in the left navigation pane.

1.4 Related Documentation

In addition to the online help and the documentation within the product package (for example, this Administrator's Guide and the License Guide), SAP Business One provides complementary documentation in the form of how-to guides and SAP Notes.

The following tables list the documentation for system implementation, third-party development and integration. You can search for functional how-to guides in the SAP Business One area on sappartneredge.com.

System Implementation

Topic	Documentation Title	Description	Delivery Channel
Hardware Configuration	<i>How to Configure Hardware Platforms for SUSE Linux Enterprise Server</i>	Provides instructions on how to configure various certified hardware models.	sappartneredge.com
Installation of SLES Image for SAP Business One	<i>How to Install SUSE Linux Enterprise Server for SAP Business One Products on SAP HANA</i>	Provides instructions on installing the SUSE Linux Enterprise Server using the <code>slesb14hana</code> image (tailored to SAP Business One needs) and installing SAP HANA and SAP Business One using the SAP Product Installer.	sappartneredge.com
Browser Access setup	<i>How to Deploy SAP Business One with Browser Access</i>	Provides instructions such as how to set up the Browser Access service so that users can work with SAP Business One in a Web browser in the office or from outside the office.	sappartneredge.com
SAP HANA Modeling	<i>How to Export and Package SAP HANA Models for SAP Business One</i>	Provides a model packaging tool and a guide.	SAP Note 2008991 and sappartneredge.com
SQL Converter	<i>How to Convert SQL from the Microsoft SQL Server Database to the SAP HANA Database</i>	Includes the SQL converter tool and a guide. The guide describes how to convert structured query language (SQL) in the Microsoft SQL Server database (using T-SQL grammar) to SQL that can be used in the SAP HANA™ database (using ANSI-SQL grammar) using the SQL converter.	sappartneredge.com , Customer Portal , and SCN

Topic	Documentation Title	Description	Delivery Channel
Pervasive Analytics	<i>How to Work with Pervasive Analytics</i>	Provides instructions on how to use the following tools: <ol style="list-style-type: none"> 1. Key Performance Indicators (KPIs) 2. Pervasive dashboard 3. Advanced dashboard 	sappartneredge.com and Customer Portal
Excel Report and Interactive Analysis	<i>How to Work with Excel Report and Interactive Analysis</i>	Provides information about Excel Report and Interactive Analysis and step-by-step instructions of the designer.	sappartneredge.com and the Excel Report and Interactive Analysis add-in <i>Help</i> menu in Microsoft Excel
Mobile solution	<i>How to Work with SAP Business One Sales, mobile app for iOS</i> <i>How to Work with SAP Business One Sales, mobile app for Android</i>	With the SAP Business One Sales app you can work with activities, view business content, manage customer data, monitor sales opportunities, and much more.	sappartneredge.com
High Availability	<i>SAP Business One, version for SAP HANA High Availability Installation Guide</i>	Includes a manual failover script, configuration files and a guide. This high-availability solution is based on the <code>s1esb14hana</code> image.	SAP Note 1944415 and sappartneredge.com
	<i>SAP HANA High Availability Guide for SAP Business One</i>	Includes an automatic setup & failover script, configuration files and a guide. This solution is based on the standard SUSE Linux Enterprise Server for SAP Applications.	SAP Note 1944415 and sappartneredge.com

Third-Party Development

Topic	Documentation Title	Description	Delivery Channel
Service Layer	<i>Service Layer API Reference</i>	Documents all entities and actions exposed through the Service Layer API.	<a href="https://<Load Balancer Address>:<Load Balancer Port>/index.html">https://<Load Balancer Address>:<Load Balancer Port>/index.html
	<i>Working with SAP Business One Service Layer</i>	Describes the basic usages of SAP Business One Service Layer and explains the technical details of building a stable and scalable Web service	<a href="https://<Load Balancer Address>:<Load Balancer Port>/index.html">https://<Load Balancer Address>:<Load Balancer Port>/index.html , sappartneredge.com and Customer Portal

Topic	Documentation Title	Description	Delivery Channel
		using SAP Business One Service Layer.	
App Framework	<i>Working with App Framework for SAP Business One</i>	Describes how to set up your SAP Business One App development environment and how to develop, package and deploy your apps.	sappartneredge.com and Customer Portal
Semantic Layers	<i>How to Work with Semantic Layers</i>	Includes a reference guide and a how-to guide for working with semantic layers.	sappartneredge.com and Customer Portal
Workflow	<i>How to Configure the Workflow Service and Design the Workflow Process Templates</i>	The package "How to Configure the Workflow Service" includes the following: <ul style="list-style-type: none"> • A how-to guide for working with the workflow function • An API reference document • Some workflow samples 	sappartneredge.com and Customer Portal

Integration Framework

Topic	Documentation Title	Delivery Channel
Mobile Solution	<ul style="list-style-type: none"> • <i>User Guide: SAP Business One mobile app for iOS</i> • <i>User Guide: SAP Business One mobile app for Android</i> 	sappartneredge.com and within the mobile app
DATEV HR	<i>Leitfaden zur Personalabrechnung mit DATEV HR (German only)</i>	Product package: <code>\Documentation\BI Integration Component\DATEV-HR\DATEV-HR.pdf</code>
Electronic Invoices	<i>MX - Electronic Documents (CFDI Model)</i>	SAP Note 1580236
Support for Document Approval	<i>PT - Electronic communication of transport documents and invoices to tax authority</i>	SAP Note 1886319
Support for SAP	<i>Integration with SAP Customer Checkout</i>	To display the guide in the integration framework, choose <i>Scenarios</i> → <i>Control</i>

Topic	Documentation Title	Delivery Channel
Customer Checkout		and for <code>sap.CustomerCheckout</code> , choose the <i>Docu</i> button.

Important SAP Notes

SAP Note	Title	Remarks
2216144	<i>Central Note for SAP Business One 9.2, version for SAP HANA</i>	References Overview Notes of all 9.2 patch levels and some other important SAP Notes.
2216195	<i>Release Update Note for SAP Business One 9.2, version for SAP HANA</i>	Describes limitations that exist in release 9.2.
2216208	<i>Collective Note for SAP Business One 9.2, version for SAP HANA Upgrade Issues</i>	References SAP Notes that describe issues that you may encounter during the upgrade to release 9.2.
2216266	<i>Collective Note for SAP Business One 9.2, version for SAP HANA General Issues</i>	References SAP Notes that describe general issues of release 9.2 that are neither limitations nor about upgrade.
2027458	<i>Collective Consulting Note for HANA-related Topics of SAP Business One, version for SAP HANA</i>	References important SAP Notes for SAP HANA-related topics, for example, a troubleshooting guide and a schema import/export guide.
1602674	<i>SAP Business One mobile app for iOS - Troubleshooting and compatibility information</i>	Provides troubleshooting guidance for setting up or using the SAP Business One mobile app for iOS.
1924930	<i>SAP Business One mobile app for Android - Troubleshooting and compatibility information</i>	Provides troubleshooting guidance for setting up or using the SAP Business One mobile app for Android.

2 Prerequisites

Before installing SAP Business One, version for SAP HANA, ensure that you have fulfilled certain prerequisites. For compatibility information regarding SAP Business One and SAP Business One Cloud, see SAP Note [1756002](#).

2.1 Host Machine Prerequisites

➔ Recommendations

- For security reasons, we recommend that you set up a strong password for the `SYSTEM` user right after installing the SAP HANA database server. Alternatively, as a safer option, create another database user account as a substitute for the `SYSTEM` user. For the required database privileges, see [Database Privileges for Installing, Upgrading, and Using SAP Business One](#).
- Do not run third-party Tomcat Web applications on the host machine.
- Assign a static IP address to the host machine where the SAP HANA database server and the SLD service will be installed.

Hardware Platform

- Ensure that your hardware platform is certified by SAP Business One. To configure your hardware platform, follow the instructions in the guide attached to SAP Note [1944415](#).
For more information, see the *Platform Support Matrix for SAP Business One, version for SAP HANA* on [sappartneredge.com](#).
- Ensure that you have assigned the appropriate hostname and IP address to the Linux server before installing SAP HANA and SAP Business One, version for SAP HANA. After the installation, do not change the hostname and IP address unless necessary.

If you are forced to change the hostname or IP address (for example, due to company policy) of the SAP HANA server, follow the instructions in SAP Note [1780950](#) to reconfigure SAP HANA.

- If you have been using SAP Business One (SQL) in conjunction with SAP Business One analytics powered by SAP HANA, and plan to migrate your company databases to SAP HANA, you cannot simply reuse your existing SAP HANA server. Instead, you must first use the sizing tool for SAP Business One, version for SAP HANA to resize your company databases and determine the hardware requirements. According to the sizing results, you may need to upgrade your SAP HANA server.

You can find the sizing tool for SAP Business One, version for SAP HANA on [sappartneredge.com](#).

Software and Libraries

Ensure that the following components and libraries are installed on the Linux server:

Installation	Notes
<p>Operating System: SUSE Linux Enterprise Server (SLES):</p> <ul style="list-style-type: none"> • 11 SP3 (x86_64) • 11 SP4 (x86_64) 	<p>Note that the SLES image for SAP Business One is to be used only for installation and not for upgrade. You can upgrade your operating system by way of online updates, or you can contact your hardware vendor or SUSE for support.</p> <p>For information about recommended OS settings, refer to SAP Notes 1954788 (for SLES 11 SP3) and 2240716 (for SLES 11 SP4).</p> <p>If you use the XFS file system, be sure to read SAP Note 2314126 and ensure the proper Kernel version.</p>
SAP HANA Platform Edition 1.0 SPS 11 Revision 112.03	<p>When installing a newly certified HANA appliance with a recommended HANA revision, the installation may not succeed because of failed hardware checks. You can refer to SAP Note 1658845 for the solution.</p> <p>Additional operating system software packages are required for SAP HANA SPS 11. Please refer to SAP Note 2228351 for details.</p> <p> Caution</p> <p>For a single, productive SAP HANA appliance, multiple SAP HANA database instances (SIDs) are not supported. For more information, see SAP Note 1681092.</p> <p>When performing a fresh installation of the SAP HANA database, be sure to select "single container" for the database mode.</p> <p>For more information about installing SAP HANA, see the SAP HANA installation guides on SAP Help Portal at http://help.sap.com/hana_platform.</p>
Application function libraries (AFLs)	<p>The AFLs must be the same version as the SAP HANA server.</p> <p> Note</p> <p>You can install the AFLs only after installing the SAP HANA server. However, if you need to upgrade the SAP HANA server later, you must upgrade the AFLs first.</p> <p>In addition, in versions lower than release 9.1 PL08, you must assign the following roles to the PUBLIC role:</p> <ul style="list-style-type: none"> ○ AFL__SYS_AFL_AFLPAL_EXECUTE ○ AFL__SYS_AFL_AFLPAL_EXECUTE_WITH_GRANT_OPTION <p>For more information, see Database Role PAL_ROLE for Pervasive Analytics.</p>
64-bit version of SAP HANA database client for Linux	For more information, see <i>SAP HANA Client Installation Guide</i> at http://help.sap.com/hana_platform .
Samba	Necessary for the shared folder <code>b1_shf</code> .
Samba-client	
cron	Necessary for the backup service.

Installation	Notes
nfs-kernel-server	
zip	Necessary for the backup service and the common database SBOCOMMON.
nfs-client	Necessary for any SAP HANA server that requires to be backed up using the backup service.
unzip	None.
bind-utils	None
curl	None
net-tools	None
gawk	None
coreutils	None
bash	None
perl	None
SuSEfirewall2	None
Third-party libraries	<p>Various third-party libraries are required for the installation and execution of SAP Business One server components. During the installation, if any of the libraries do not meet the minimum version requirement, the setup wizard will prevent you from proceeding. For a list of the prerequisite libraries and their required versions, see Appendix 1: List of Prerequisite Libraries for Server Component Installation.</p> <p> Caution</p> <p>Do not use OpenSSL versions from 1.0.1 through 1.0.1f (inclusive). These versions are affected by the Heartbleed Bug.</p> <p>Do not use <code>glibc</code> versions below 2.11.3-17.74.13. These versions are affected by the GHOST (gethostbyname) vulnerability.</p>

Ports

Ensure that you have kept the following ports available:

- For SAP HANA services: 3xx00 to 3xx20 and 5xx13 (where xx represents the SAP HANA instance number)
- To use the app framework: 43xx for SSL-encrypted communication or 80xx (where xx represents the SAP HANA instance number)

 Example

If you intend to install the server tools on SAP HANA instance 00, you should ensure port 4300 or 8000 is not being used by other applications.

- 40000, 40001: 40000 is the default port number for all the SAP Business One services (except for the app framework) on Linux. If you want to use the default port number, ensure that this port is also available.

In addition, if you are using port x , make sure that you open both port x and port $(x+1)$. For example, if you are using port 40000, you must also open port 40001.

Script Server

You have started the script server, as follows:

1. To access the SAP HANA administrative settings, in the SAP HANA studio, double-click the relevant SAP HANA system.
2. On the *Configuration* tab, choose *daemon.ini* → *scriptserver* → *instances* and change the system value to **1**.
3. Restart the SAP HANA instance. To do so, proceed as below:
 1. Log on as the `<sid>adm` user (for example, `ndbadm`) or switch to this user by entering the following command: `su - <sid>adm`.
 2. Stop the SAP HANA instance using the command: `HDB stop`.
 3. Start the SAP HANA instance using the command: `HDB start`.

2.2 Client Workstation Prerequisites

- For information on hardware and software requirements on client workstations, search for the following documents on sappartneredge.com:
 - *SAP Business One, version for SAP HANA Platform Support Matrix*
 - *SAP Business One Hardware Requirements Guide*
- If you already have SAP Crystal Reports installed on your computer, first uninstall the software and then follow the installation procedures described in the section [Installing SAP Crystal Reports, version for the SAP Business One Application](#).
- You have installed Microsoft .NET Framework 4.5.2.

Note

If you do not have Microsoft .NET Framework 4.5.2 installed, it is installed during the SAP Business One installation process. However, you will have to restart your machine. To avoid a restart, you may choose to install the framework before starting the SAP Business One installation.

- To install and use Excel Report and Interactive Analysis, ensure that you have installed the following:
 - Microsoft Excel 2010 or 2013
 - Microsoft .Net Framework 4.5.2
 - Microsoft Visual Studio 2010 Tools for Office Runtime

If you do not have Microsoft Visual Studio 2010 Tools for Office Runtime installed, it is also installed during the installation process of Excel Report and Interactive Analysis.

- To display Crystal dashboards in the SAP Business One client application, ensure you have installed Adobe Flash Player for the embedded browser Google Chrome on each of your workstations. You can download Adobe Flash Player at <http://www.adobe.com>.

i Note

The download link provided by Adobe is by default for Microsoft Internet Explorer. To download Adobe Flash Player for other browsers, choose to download for a different computer, and then select the correct operating system and a Flash Player version for other browsers.

- You have installed the SAP HANA client with the same operating system type as that of the SAP Business One components. For more information, see *SAP HANA Client Installation Guide* at http://help.sap.com/hana_platform.

i Note

You must ensure that the same operating system types installed for the SAP Business One client and Microsoft Excel are available for the SAP HANA database client. Therefore, if you have installed a 64-bit version of SAP Business One client and the 32-bit version of Microsoft Excel, you must install both a 32-bit and a 64-bit SAP HANA database client.

- If you want to access the System Landscape Directory service, be sure to use one of the following Web browsers:
 - Microsoft Internet Explorer 8 or later
 - Mozilla Firefox 9 or later
 - Google Chrome 12 or later
- If you want to access SAP Business One in a Web browser, be sure to use one of the following Web browsers:
 - Mozilla Firefox
 - Google Chrome
 - Microsoft Edge
 - Apple Safari (Mac and iPad)

2.3 Latency and Bandwidth Requirements

All SAP Business One components must be installed in the same LAN (local area network). Putting the client and the server into two different locations (for example, VPN) will have an impact on the performance of SAP Business One. Thus, latency should be as low as possible (< 1 ms).

The same LAN means:

- Sufficient bandwidth > 100 M
- Small latency < 1 ms
- Same WINS server
- Same local DNS server, if configured
- Same AD server, if AD is being used

For users outside the LAN of the server (for example, those using VPN connection), we recommend that you use a remote desktop or the SAP Business One Browser Access service to access the SAP Business One client instead of installing the SAP Business One client directly.

For SAP HANA system replication scenarios, please refer to the [Network Bandwidth for SAP HANA System Replication](#) document for details on the network requirements (among other things, bandwidth and latency).

2.4 Constraints

You can run SAP Business One, version for SAP HANA for 31 days without a license. To continue working with the application after 31 days, you must install a valid license key assigned by SAP. For more information, see the *License Guide for SAP Business One 9.2, version for SAP HANA*, which is available in the product package (`\Documentation\SystemSetup\LicenseGuide.pdf`).

Note

If you are a partner, you can also download the guide on sappartneredge.com.

There are certain constraints on the analytics features:

- You cannot use analytics features in a trial company. In other words, you must have a valid license to use analytics features powered by SAP HANA.
- The `Support` user cannot use analytics features.

For more information about the `Support` user, see [User Types](#).

The demo databases (schemas) provided are not for productive use. The application supports 40 localizations in its demo databases.

2.5 User Privileges

The following table summarizes the requirements and recommendations for the group setup of the supported operating system:

Operation	Operating System	User Group
Server installation	SUSE® Linux Enterprise Server	Root
Installation of DI Server and Workflow	Microsoft® Windows operating systems	Administrator
Client installation		Administrator
Client upgrade		Administrator
Runtime		Users

Note

For more information about possible installer issues related to the user account control (UAC) in Microsoft Windows operating systems, see SAP Note [1492196](#).

3 Installing SAP Business One, Version for SAP HANA

The overall installation procedure of SAP Business One, version for SAP HANA is as follows:

1. On a Linux server, [install Linux-based server components](#).
2. On a Windows server, [install Windows-based server components](#).
3. On each workstation, [install client components](#).

For demonstration or testing purposes, you can install all Windows-based components on the same Windows computer. You can also install the SAP Business One client on a terminal server or in a Citrix environment.

To ensure high availability (recovery from disasters for business continuity) of your system, you can adopt either of the high-availability solutions provided by SAP Business One. For more information, search for "high availability" in the SAP Business One area on sappartneredge.com.

3.1 Installing Linux-Based Server Components

You must install the following components on a Linux server:

- SAP Business One server tools, version for SAP HANA, including the following:
 - Landscape management components:
 - System Landscape Directory (SLD)
 - License manager
 - Extension manager
 - App framework
 - Job service
 - Mobile service
 - Backup service
 - SAP Business One server:
 - Shared folder (`b1_shf`):
 - Common database (`SBOCOMMON`):
 - Demo databases: Demonstration databases (schemas) that include transactional data for your testing
 - Online help files in all supported languages
 - Add-ons

By installing the SAP add-ons as part of the server installation process, you register them to all companies on the server. If you do not install them now, you will have to register the add-ons manually later in the SAP Business One client.
 - Microsoft Outlook integration server
- Analytics platform

- Service Layer

You can install the Linux-based server components in one of the following modes:

- [GUI mode](#)
- [Silent mode](#)

Prerequisites

- You have installed the 64-bit version of the SAP HANA database client.
- You have the password of the Linux `root` user account.
- We recommend that you use a database user other than `SYSTEM`. To ensure that this database user has appropriate database privileges, follow the instructions in [Database Privileges for Installing, Upgrading and Using SAP Business One](#).
- You have extracted or copied the following folders from the product package to the Linux server:
 - [Packages.Linux](#)
 - [Prerequisites](#)
 - [Packages/Server](#)
 - [Packages/Client](#)
 - [Packages/DI API](#)
 - [Packages.x64/Client](#)
 - [Packages.x64/DI API](#)
 - [Packages/SAP CRAddin Installation](#)

If you want to install demo databases, ensure to extract or copy [/Packages/Server/Demo Databases](#) as well. Note that you must keep the **original** CD structure, with these folders in a **separate** parent folder.

If you have enough disk space, you can extract or copy the entire package to the Linux server.

- For successful backup of the server instance and export of company schemas, ensure the following:
 - The backup location has free space that is at least three times the SAP HANA data size.
Note that you must regularly copy the server backups/schema exports to a storage location or medium somewhere other than the SAP HANA server. This not only ensures the data safety but also ensures the backup location has enough space for backup operations.
 - The file system of the backup location was created with the intention of holding many small files and has a reasonable number of index nodes (inodes) available. This is especially important if you intend to schedule company schema export at short intervals.



Recommendation

Use the "-T small" option when creating the file system. For example:

```
mke2fs -t ext3 -T small /dev/sda2
```

- The SAP system (`sapsys`) group ID can remain as the default value 79 or be specified with another ID value for all SAP HANA servers that require to be backed up using the backup service. Make sure that all SAP HANA servers in the same landscape share the same SAP system group ID value. For more information about the `groupid` parameter, see the *SAP HANA Administration Guide* at http://help.sap.com/hana_platform.

Dependencies Between Server Components

Note

You can install all Linux-based SAP Business One server components together. However, if you want to install them separately, you must install the System Landscape Directory first. The System Landscape Directory is a precondition for all other server and client components.

Certain server components are dependent on other server components. When performing installation, you must pay attention to the following dependencies, especially when performing the silent installation:

- The System Landscape Directory (SLD) is mandatory for all other components.
- The SAP Business One server depends on the existence of both the SLD and the license service.
- The app framework depends on the system schema `SBOCOMMON` and valid `SBOCOMMON` registration in SLD is required. Moreover, the pervasive analytics functions and the Fiori-style cockpit depend on the existence of the app framework.
- The analytics platform depends on the system schema `SBOCOMMON` and valid `SBOCOMMON` registration in SLD is required.
- The mobile service depends on the Service Layer.

Note

As of release 9.2 PLO2, the app framework and the backup service can be installed separately from the SAP HANA database.

- The backup service requires the `SBOCOMMON` schema to exist in all the SAP HANA databases, local and remote.
- The Service Layer depends on the existence of system schema `SBOCOMMON` and valid `SBOCOMMON` registration in SLD is required.

3.1.1 Command-Line Arguments

The following table lists all the command-line arguments supported by the server components setup wizard:

Argument	Description
<code>-i</code>	Installs new components and upgrades existing components.
<code>-r</code>	Reconfigures the settings, for example, uses a new IP address.
<code>-u</code>	Uninstalls the application.
<code>-va / --validate</code>	Validates that components are working properly.
<code>-t <File Path></code>	Creates a template property file which contains all parameters but no values.  Note The directory must already exist; otherwise, the template file cannot be generated. Although you can reuse a template for future patches, properties and options may vary between patches.

Argument	Description
<code>-d <Temporary Folder></code>	Specifies a temporary folder for the installation (or upgrade, reconfiguration, validation) instead of the default temporary folder (for example, /tmp).
<code>silent -f <Property File Path></code>	Loads input parameters from a specified property file.
<code>--debug</code>	<p>Sets installation in debug mode and creates log files with a higher verbosity level. Different log files are generated depending on the installation status:</p> <ul style="list-style-type: none"> Installation finished successfully: /<Installation Folder>/logs/B1Installer_<TimeStamp>.log. For example, /usr/sap/SAPBusinessOne/logs/B1Installer_201402191100.log). Installation did not finish correctly: <Temporary Folder>/B1Installer.log. For example: /tmp/B1Installer.log. <p>As in GUI mode, sensitive information is not displayed on the console and is hashed in the log file.</p>
<code>--mem-tomcat</code>	<p>Sets a minimum memory requirement for installation or upgrade. By default a 5120-MB (5 GB) memory is required; if you intend to install only a few components that do not require lots of memory (for example, the SLD and license service), you may set a lower memory requirement. If the system memory does not meet the requirement, installation or upgrade cannot proceed. If the free memory is lower than the requirement, the setup program displays a warning but you may choose to continue with the process. For example:</p> <pre>./install --mem-tomcat 2048M</pre> <p>A minimum of 2048 MB (2 GB) is still required for installation or upgrade.</p>
<code>-h</code>	Displays help information.
<code>-v</code>	Displays the version of the installer.

3.1.2 Wizard Installation

The wizard installation requires a graphical environment. You can also install the Linux server components in the interactive GUI mode remotely from a Windows computer with the aid of an X Server application.

i Note

Installation of the Service Layer is described in a separate chapter: [Installing the Service Layer](#).

Procedure

The following procedure describes how to install **all** of the server components on a Linux server together (except for the Service Layer). If you want to install the server components separately, refer to the “*Dependencies Between Server Components*” section above to ensure successful installation. For more information about command-line arguments that can also be used with the wizard installation, see [Silent Installation](#).

1. Log on to the Linux server as `root`.
2. In a command line terminal, navigate to the directory `.../Packages.Linux/ServerComponents` where the `install` script is located.
3. Start the installer from the command line by entering the following command:

```
./install
```

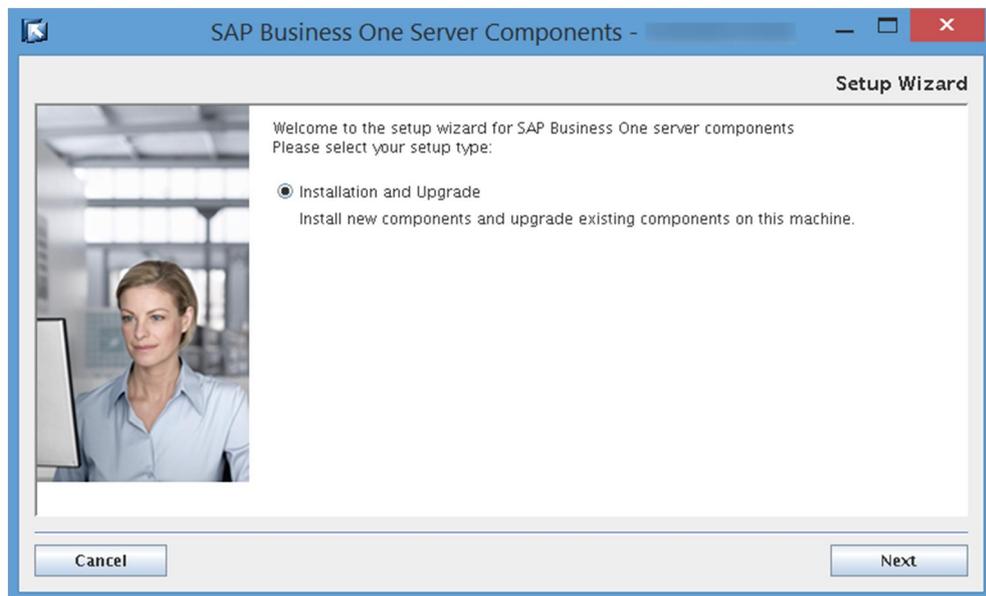
The installation process begins.

i Note

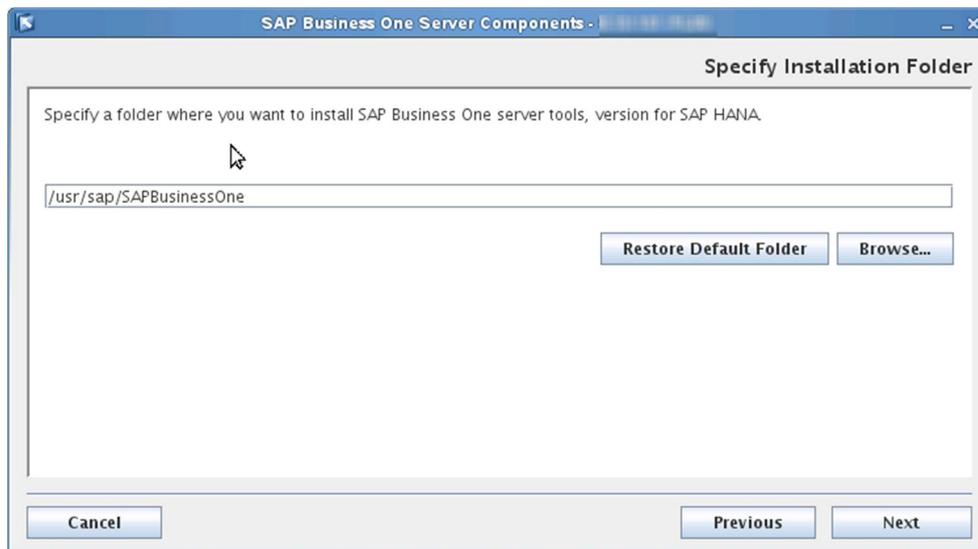
If you receive an error message: "Permission denied", you must set execution permission on the installer script to make it executable. To do so, run the following command:

```
chmod +x install
```

4. In the welcome window of the setup wizard, choose the *Next* button.



5. In the *Specify Installation Folder* window, specify a folder in which you want to install the server components and choose the *Next* button.



6. In the *Select Features* window, select the features that you want to install, and choose the *Next* button. You must install the System Landscape Directory and the license manager for landscape management.

i Note

If you want to use the analytical KPI function, you must install the app framework as well as the analytical features. In addition, if you install the app framework, you must restart the SAP HANA instance after the installation. The wizard will remind you to do so at the end of the installation process.



If a selected feature depends on system components which are missing (for example, programming libraries), the installer prevents you from proceeding and displays the missing components. Similarly, an SAP Business One server component may depend on another component (for example, the analytical features require the system schema `SBOCOMMON` to exist on the same server); if the latter component is missing and not selected for installation, the installer also prevents you from proceeding.

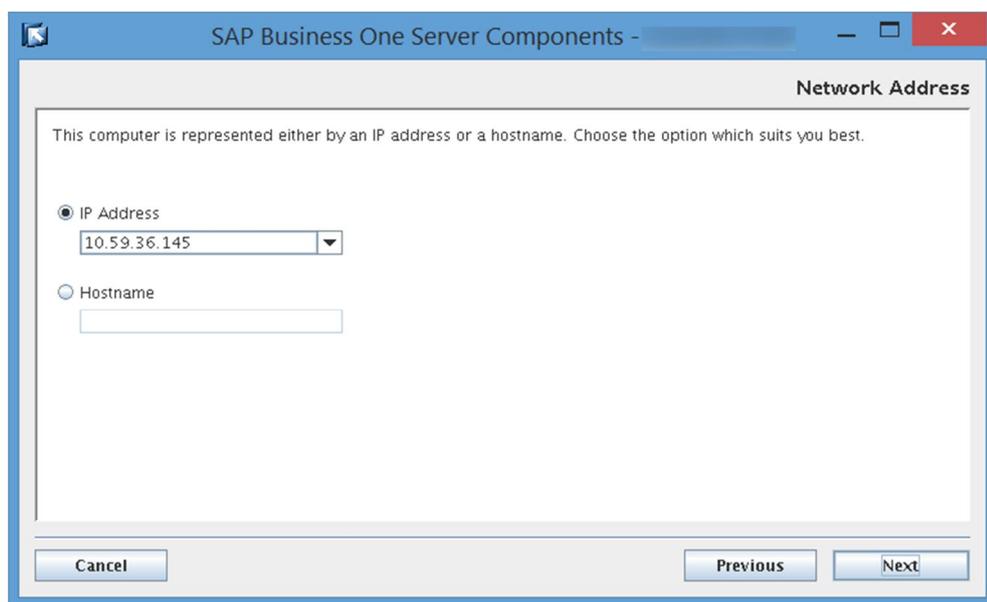
7. In the *Network Address* window, select an IP address or use the hostname as the network address for the selected components.

Note that if you install the SAP Business One components on the SAP HANA server machine and intend to connect to a local SAP HANA instance, you must use the same IP address as the SAP HANA instance.

➔ Recommendation

Even if more than one network card is installed, use the same IP address for all components installed on the same computer or use the hostname.

If you use different IP addresses for different components, the settings can be kept during the upgrade. Nevertheless, if you need to reconfigure the system later, you can apply only one network address to all local components.



8. In the *Service Port* window, specify a port number that is to be used by **all** of the services (except for the app framework and Service Layer components) and choose the *Next* button. The default port number is 40000.

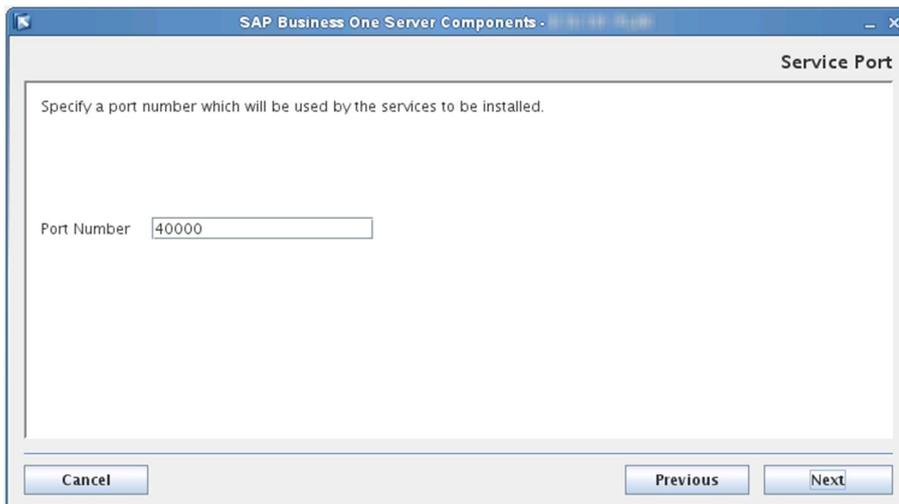
Note

The port number must be within the 10000-65535 range.

Caution

If you have installed a firewall on the server on which you install the server tools, make sure that the firewall is not blocking the port number you use for the services.

In addition, if you are using port x , make sure that you open both port x and port $(x+1)$ in the firewall. For example, if you are using port 40000, make sure to also open port 40001.



9. In the *Site User Password* window, create a password for the site user (B1SiteUser) and confirm the password. Then choose the *Next* button.

For details on which special characters are not allowed for a site user password, see SAP Note [2330114](#).

➔ Recommendation

For security reasons, you should set a strong site user password, at least as strong as that defined in your company's password policy, and change it frequently.



For more information about site users, see [Managing Site Users](#).

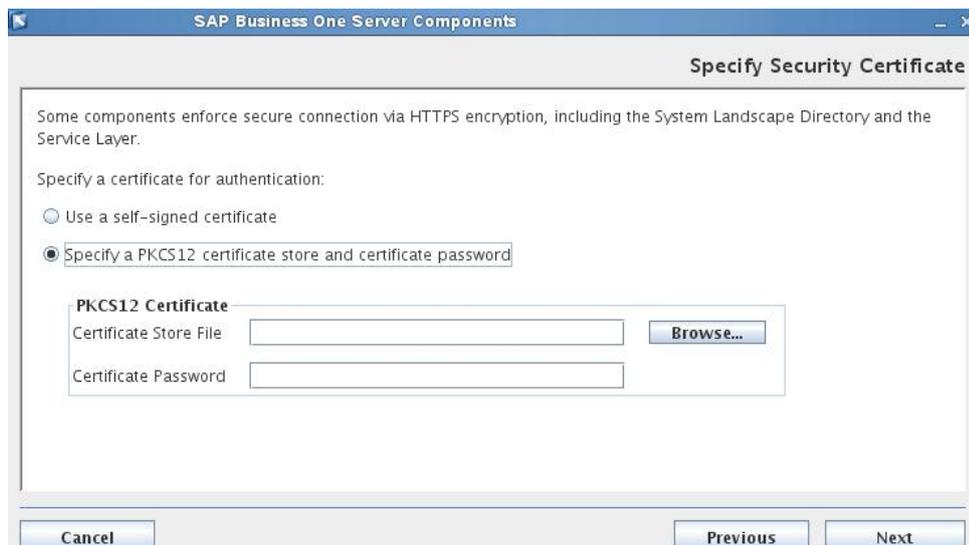
10. In the *Specify Security Certificate* window, specify a security certificate and choose *Next*.

You can obtain a certificate using the following methods:

- Third-party certificate authority - You can purchase certificates from a third-party global Certificate Authority that Microsoft Windows trusts by default. If you use this method, select the *Specify a PKCS12 certificate store and certificate password* radio button and enter the required information.
- Certificate authority server - You can configure a Certificate Authority (CA) server in the SAP Business One landscape to issue certificates. You must configure all servers in the landscape to trust the CA's root

certificate. If you use this method, select the *Specify a PKCS12 certificate store and certificate password* radio button and enter the required information.

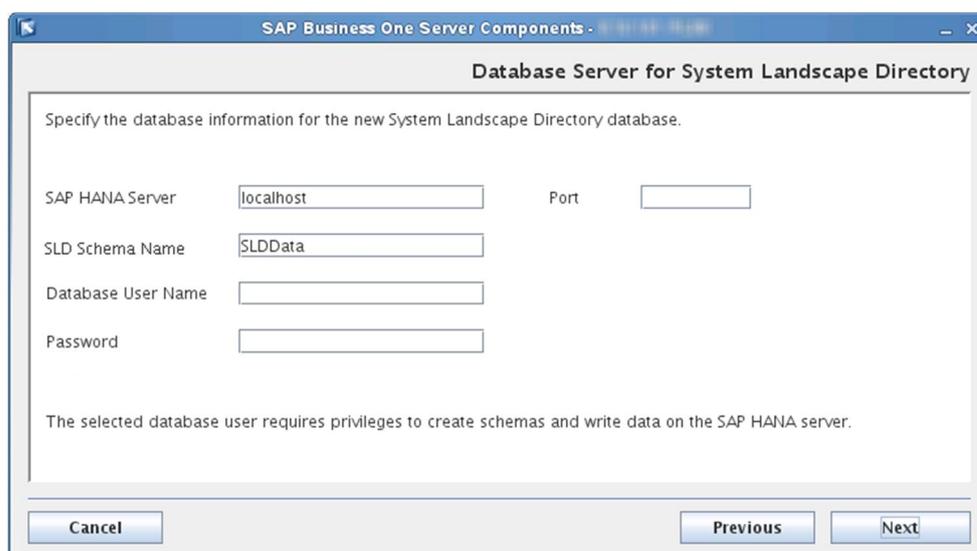
- [Not recommended] Generate a self-signed certificate - You can let the installer generate a self-signed certificate; however, your browser will display a certificate exception when you access various service Web pages, as the browser does not trust this certificate. To use this method, select the *Use Self-Signed Certificate* radio button.



11. In the *Database Server for System Landscape Directory* window, specify the following information for the System Landscape Directory and then choose the *Next* button:
 - *SAP HANA Server*: Enter the SAP HANA server address (full hostname or IP address).
 - *Port*: Enter the port number for your SAP HANA instance. The default port is 30015, where 00 represents the SAP HANA database instance. If you want to use another instance, for example, the 01 instance, enter it as follows: **30115**.
 - *SLD Schema Name*: Enter a name for the System Landscape Directory schema to be created.
 - *Database User Name* and *Password*: Specify an SAP HANA database user and enter the user password.

➔ Recommendation

Do not use the `SYSTEM` user account. Instead use the database user account that you created as a substitute for the `SYSTEM` user. For more information, see [Database Privileges for Installing, Upgrading and Using SAP Business One](#).



Depending on the password policy of your SAP HANA database, you may need to change the initial password for the database user upon first logon; if you have not, the installer prevents you from proceeding. For more information about the `force_first_password_change` parameter, see the *SAP HANA Administration Guide* at http://help.sap.com/hana_platform.

12. In the *Backup Service Settings* window, specify the following settings for the backup service:
 - *Backup Folder*: Specify a folder to store server backups and company schema exports. Each company schema will have a separate subfolder for its exports.
 - *Log File Folder*: Specify a folder to store backup service log files.
 - *Working Folder*: Specify a temporary folder where various backup operations are performed (for example, compressing and decompressing files).

i Note

All three folders must be on the SAP HANA server machine; if the specified paths do not already exist, the setup program will create them during the installation process.

The log file folder and the backup folder cannot be in the same parent directory; it is likewise for the log file folder and the working folder. For example, you cannot specify `/backup/logs` for the log file folder while specifying `/backup/backups` for the backup folder.

- [Recommended] *Maximum Backup Folder Size (MB)*: Set an upper limit on the disk space used for storing the server backups and company schema exports. If a new backup or export would cause the folder size to exceed the limit, older backups or exports are deleted (moved to the trash), following the first-in-first-out principle.

i Note

If you do not set a limit, you must set up a policy to regularly clean up old backups and exports. This is especially important if you set up regular schedules of exporting your company schemas. For more information, see [Creating Export Schedules for Company Schemas](#).

- [Recommended] *Compress company schema exports* checkbox: This is relevant only for company schema export. Select this checkbox to compress each company schema export into a zip file, which has the following benefits:
 - Reduces the size of the schema export.

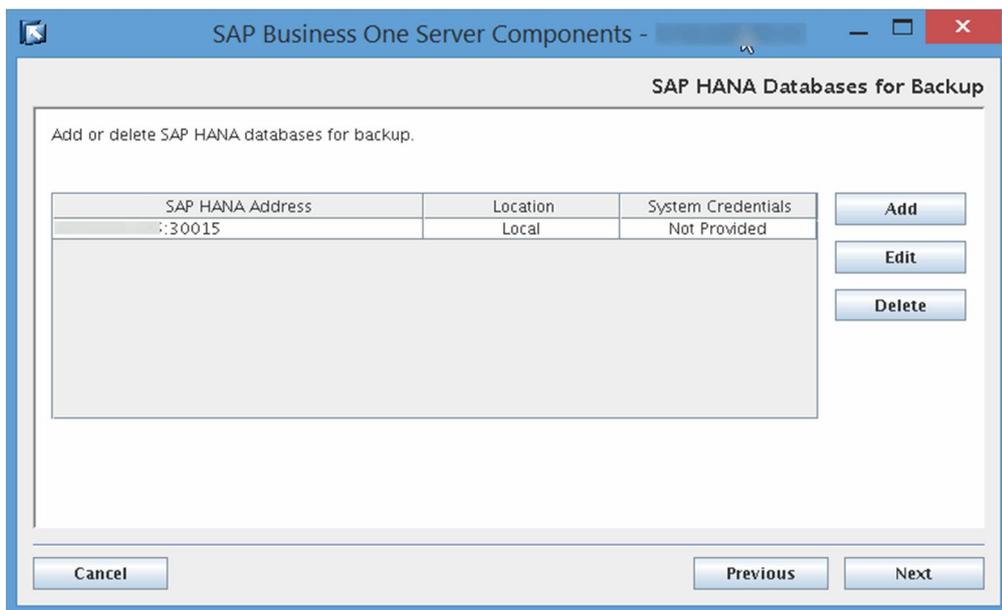
- o Keeps as many inodes available as possible - instead of tens of thousands of small files, there will be just one zip file for each company schema export.

While this option reduces the eventual schema export size, it requires more disk space for export operations. During the export process, the system requires both space for uncompressed export files and space for compressing the export files; after export operations are complete, the uncompressed export files are deleted permanently and only a compressed package is kept on the disk.



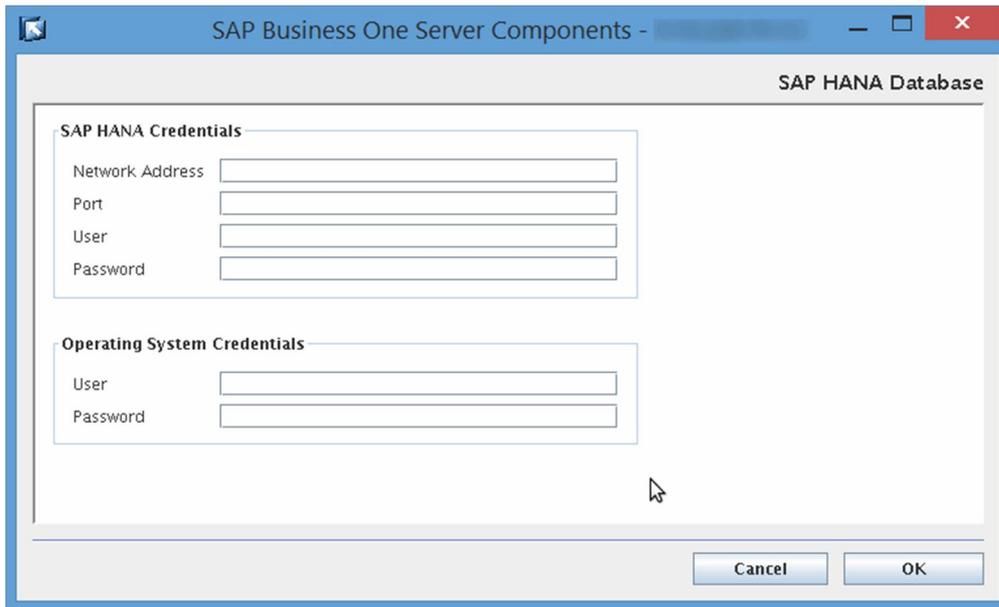
For more information, see [Exporting Company Schemas](#).

13. In the *SAP HANA Databases for Backup* window, you can add or delete SAP HANA database servers for backup.

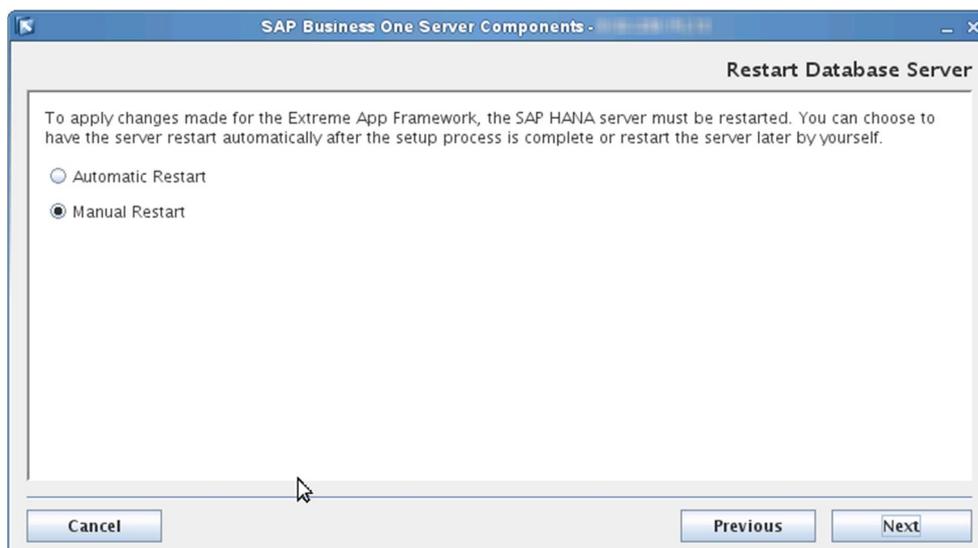


At least one SAP HANA database server must be specified for backup. The SAP HANA database server can be on the same machine (local) as the backup service or on a different machine (remote).

To add an SAP HANA database server, choose [Add](#) and enter the connection information in the [SAP HANA Database](#) window. Note that you must provide operating system credentials (for example, `root` user credentials) for remote servers and the user must be a member of the root group.



14. If you chose to install or upgrade the app framework, the [Restart Database Server](#) window appears. Choose one of the following options:
- [Automatic Restart](#): Select this option to have the server restarted automatically after the setup process is complete.
 - [Manual Restart](#): Select this option if you want to restart the server on your own. Note that you must restart the SAP HANA server before you begin using the app framework.



15. In the *Windows Domain User Authentication (Single Sign-On)* window, do one of the following:
 - o If you want to use the single sign-on function for SAP Business One, version for SAP HANA, select the *Use domain user authentication* radio button, specify all required information, and choose the *Next* button.

i Note

The fully-qualified domain name must be the full name in **upper** case.

The domain user name is case-sensitive.

Make sure that the UTC time on your Linux server is the same as that on your Windows domain controller; otherwise, you cannot proceed with the installation.

- o If you have not registered a domain user account as the Service Principal Name (SPN), make sure that the domain user account specified here is the one that you intend to use for SPN registration. For more information, see [Single Sign-On](#).

➔ Recommendation

As this domain user is a service user that functions purely for the purpose of setting up single sign-on, we highly recommend that you create a new domain service user and do not assign any additional privileges to the user other than the logon privilege. In addition, keep the user's password unchanged after enabling single sign-on; otherwise, single sign-on may stop working.

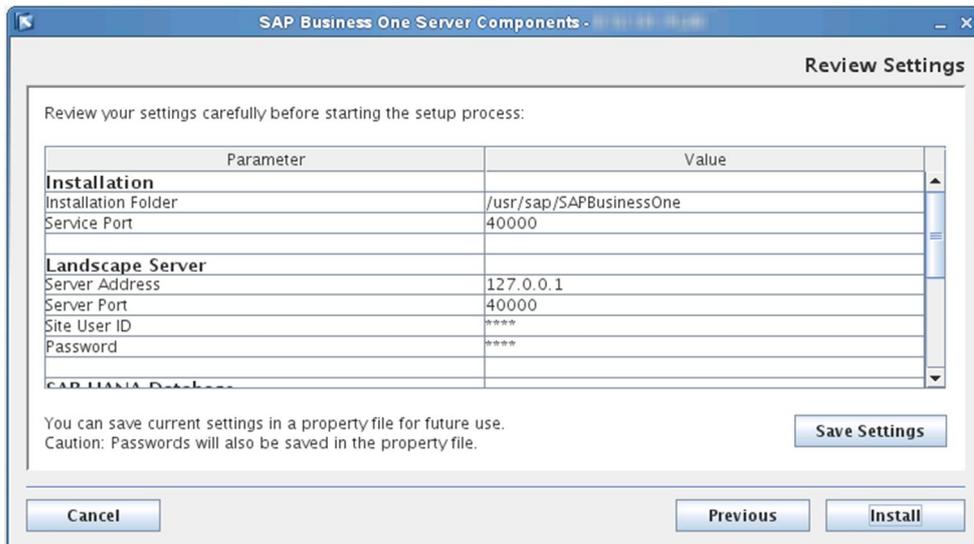
- o If you do not want to use the single sign-on function, select the *Do not need domain user authentication* radio button and choose the *Next* button.

⚠ Caution

If you do not specify domain user information during installation of server tools, you will not be able to activate the single sign-on function after installation. For more information, see [Single Sign-On](#).



16. In the *Review Settings* window, review your settings carefully before proceeding to execute the installation. If you need to change your settings, choose the *Back* button to go to relevant windows; otherwise, choose the *Install* button to start the installation.



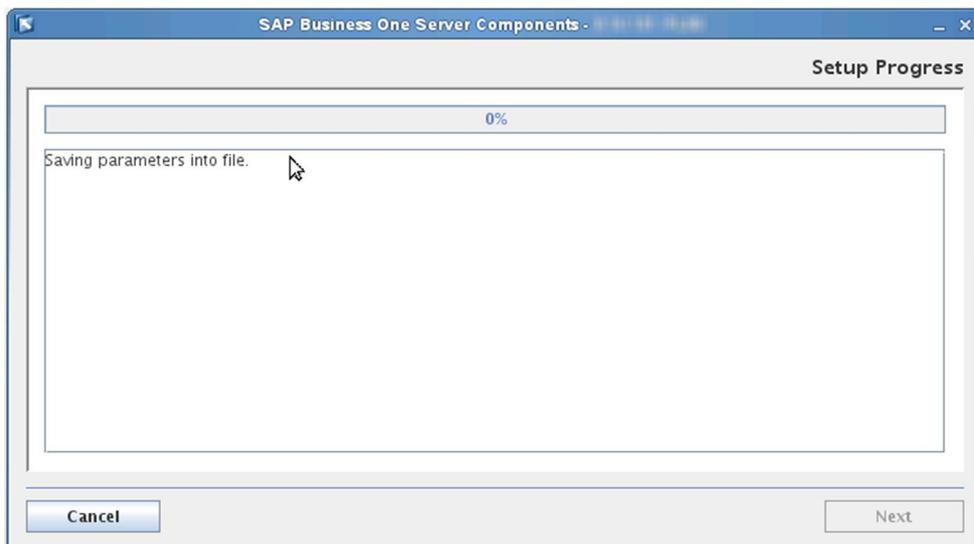
If you want to save the current settings to a property file for a future silent installation, choose the [Save Settings](#) button. For more information, see [Silent Installation](#).

 **Caution**

The property file generated in this way does not contain the parameter `FEATURE_DATABASE_TO_REMOVE`, which is required by silent uninstallation. You must manually add the parameter to the property file before performing silent uninstallation.

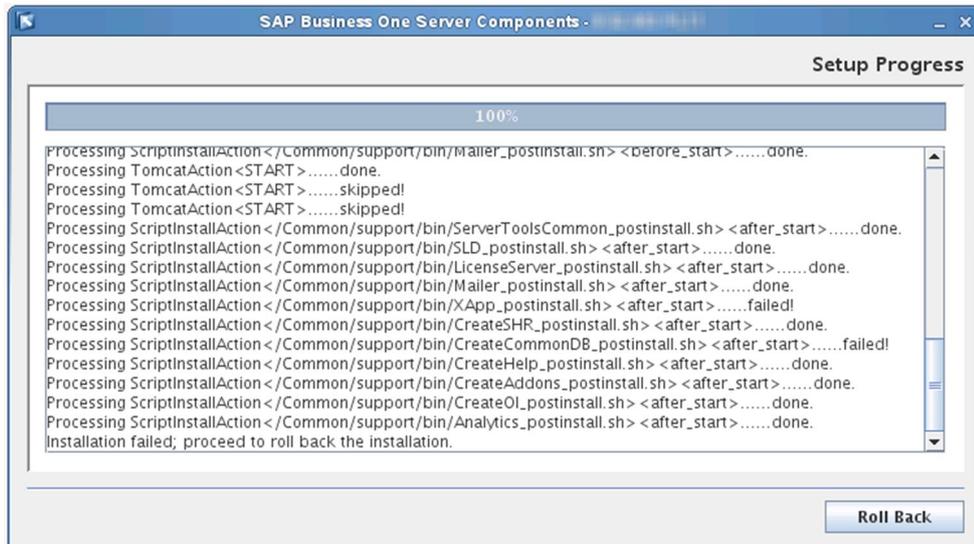
Passwords will also be saved in the property file. We recommend that you delete the passwords from the saved property file and enter the passwords manually before you perform the next silent installation.

17. In the [Setup Progress](#) window, when the progress bar displays 100%, proceed with one of the following options:
 - o If all of the selected components installed successfully, choose the [Next](#) button to finish the installation.

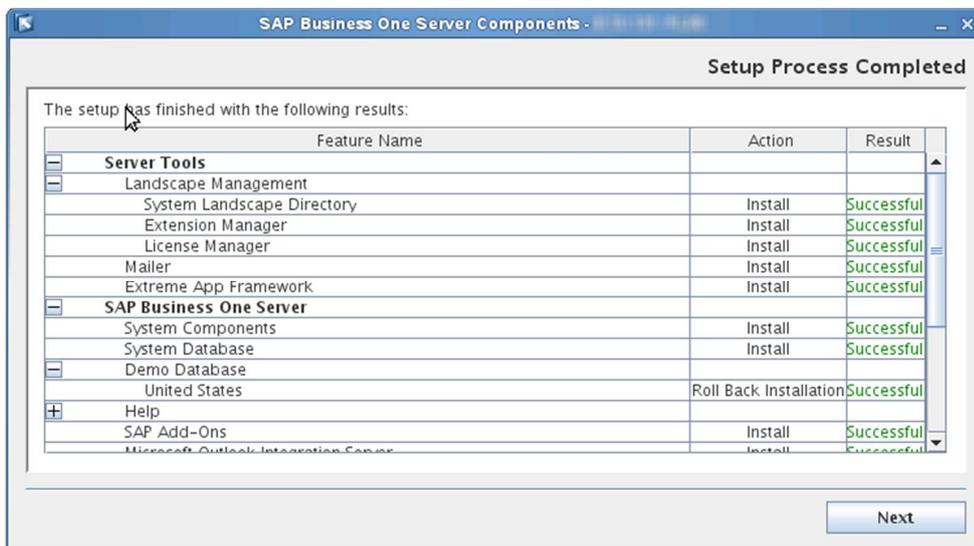


- o If one or more components failed to be installed, choose the *Roll Back* button to restore the system. After the rollback progress is complete, in the *Rollback Progress* window, choose the *Next* button to finish the installation.

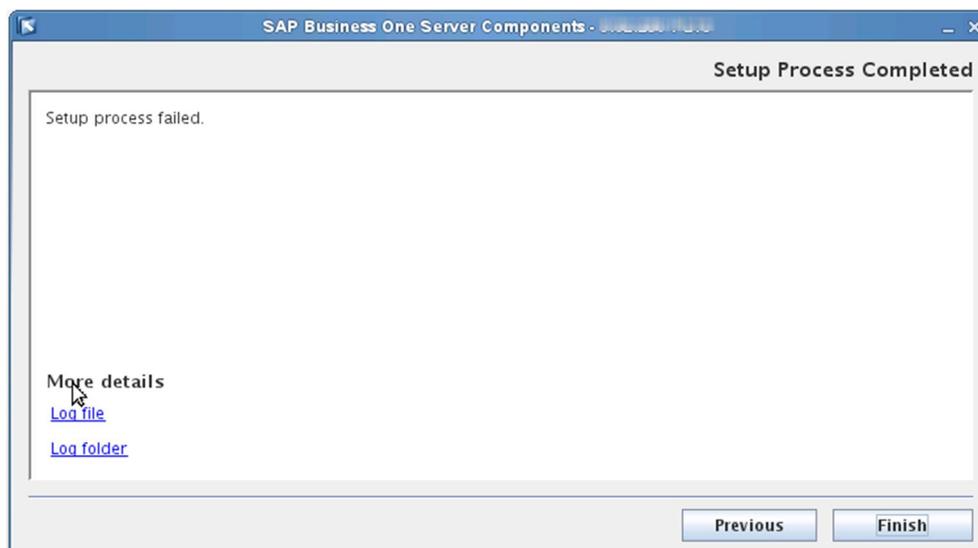
In addition, if you selected to install the system schema SBOCOMMON, you must delete it manually from the SAP HANA server later.



18. In the *Setup Process Completed* window, review the installation results showing which components have been successfully installed and which have not.



19. To exit the wizard, choose the *Finish* button.



Results

Log

In the finish window, you can select the [Log file](#) or [Log folder](#) link to view the detailed installation log. The installation log `B1Installer_<Timestamp>.log` (for example, `B1Installer_201403281100.log`) is stored at `<Installation Folder>/logs` (for example, `/usr/sap/SAPBusinessOne/logs`); an additional log file `B1Installer_CurrentRun.log` was also created for the current installation.

After the installation, you can check the runtime logs for various services at `<Installation Folder>/Common/tomcat/logs`.

Service Users

SAP Business One services on Linux run under the SAP Business One service user `B1service0`; user permissions for this user account should not be changed.

An operating system user `b1techuser` (repository access user) is created and used to move log files from client machines to a central log folder in the shared folder `b1_shf`. You may change the user in the SLD by editing the server information. The user must be either a local user or a domain user that has write permissions to the central log folder (`\b1_shf\Log`) and read permissions to the entire shared folder.

Backup Service

The backup folder is by default located under the SAP HANA installation folder (typically `/hana/shared/backup_service/backups`); the default backup log file folder is `/var/log/SAPBusinessOne/BackupService/logs`. If required, you can change the backup folder in the System Landscape Directory by editing the server information. For more information, see [Registering Database Servers on the Landscape Server](#).

An operating system user `<sid>adm:sapsys` (for example, `ndbadm:sapsys`) has been created on the machine where the backup service is installed. All server backups and company schema exports are stored under the name of this user.

The backup folder and the working folder are shared by the NFS server and are mounted on each SAP HANA server. These mount points are not removed when you uninstall the backup service.

If you want to register new SAP HANA database servers with the backup service after the installation or upgrade, you must reconfigure the system. Note that the backup paths must be set properly to have successful server backup. For more information, see [Reconfiguring the System](#).

For any SAP HANA servers that are installed on a different machine than the backup service, you must perform some manual steps to be able to delete older SAP HANA server backups directly from the SLD control center. For instructions, see SAP Note [2272350](#).

Others

While validation is performed at the end of each installation and upgrade process, you can also perform validation by yourself. For more information, see [Validating the System](#).

After the installation or upgrade, you can reconfigure the system. For example, if you have changed the password for the database user specified during the installation, you must update this information with SAP Business One; or you may want to change the backup folder (which you can also change in the SLD). For more information, see [Reconfiguring the System](#).

3.1.3 Silent Installation

You can install (or upgrade) the Linux server components in silent mode using command-line arguments and passing parameters from a pre-filled property file. To do so, enter the following command line:

```
install -i silent -f <Property File Path> [--debug]
```

Property File Format

In the property file, separate parameter values by a comma. The format is as below:

- Single value: **Parameter=Value**
- Multiple values: **Parameter=Value, Value**



Example

```
SELECTED_FEATURES=B1ServerToolsTomcat, B1ServerToolsJava64
```

Parameters



Note

If a component has already been installed and is up-to-date, the installer ignores the component even if you include it in the selected features.

The table below lists all parameters that are required or supported:

Parameter	Description
B1S_SAMBA_AUTOSTART	Value options: <ul style="list-style-type: none">• none: Do not use this option; for internal use only.

Parameter	Description
	<ul style="list-style-type: none"> • true: Sets Samba to automatically restart after the installation, which is required by the SAP Business One server. • false: You must restart Samba after installing the SAP Business One server.
B1S_SHARED_FOLDER_OVERWRITE	Value options: <ul style="list-style-type: none"> • true: Overwrites the shared folder <code>b1_shf</code> if it already exists. • false
B1S_TECHUSER_PASSWORD	The password for the repository access user. The setup program automatically sets the value.
B1_SERVICE_GROUP	The setup program automatically sets the values for these two parameters.
B1_SERVICE_USER	
BCKP_BACKUP_COMPRESS	Optional parameter. Value options: <ul style="list-style-type: none"> • true: Compresses each company schema export into a zip file to save disk space. • false: Does not compress company schema exports.
BCKP_BACKUP_SIZE_LIMIT	Optional parameter. Sets an upper limit (measured in megabytes) on the overall size of the backup folder. If the limit is exceeded, older server backups and company schema exports are deleted following the first-in-first-out principle.
BCKP_BACKUP_SIZE_LIMIT	Optional parameter. Sets an upper limit (measured in megabytes) on the overall size of the backup folder. If the limit is exceeded, older server backups and company schema exports are deleted following the first-in-first-out principle.
BCKP_PATH_LOG	Path to the folder where the log files for the backup service are stored.
BCKP_PATH_TARGET	Path to the folder where database server backups and company schema exports are stored. After installation, you can change the backup folder in the System Landscape Directory by editing the server. For more information, see Registering Database Servers on the Landscape Server .
BCKP_PATH_WORKING	Path to the temporary folder where various backup operations are performed (for example, compressing and decompressing files).
BCKP_HANA_SERVERS	SAP HANA database servers that use the backup service.

Parameter	Description
	<p>Specify the parameter value in XML format, following the example below:</p> <pre>BCKP_HANA_SERVERS=<servers><server><system address="RemoteAddress" user="root" password="root" /><database port="30015" user="manager" password="manager" /></server><server><system address="LocalAddress" /><database port="30015" user="manager" password="manager" /></server></servers></pre> <p>Note that the system user and password are mandatory for remote systems and optional for local systems. As well, the user must be a member of the root group.</p>
HANA_DATABASE_ADMIN_ID	<sid>adm user (for example, ndbadm).
HANA_DATABASE_ADMIN_PASSWORD	Password for the <sid>adm user.
HANA_DATABASE_SERVER	SAP HANA database server address (hostname or IP address).
HANA_DATABASE_SERVER_PORT	SAP HANA database port 3xx15, where xx represents the instance number (for example, 30015).
HANA_DATABASE_USER_ID	Name of an SAP HANA database user that has appropriate privileges. For more information, see Database Privileges for Installing, Upgrading and Using SAP Business One .
HANA_DATABASE_USER_PASSWORD	<p>Password for the SAP HANA database user.</p> <p>i Note</p> <p>You must have changed the initial password for the user (for example, manager for the SYSTEM user) and the password must comply with the password policy of the particular instance. For more information, see the SAP HANA Administration Guide at http://help.sap.com/hana_platform.</p>
HANA_SLD_DATABASE_NAME	Name of the SLD schema that is to be created on the specified SAP HANA database instance (for example, SLDDATA).
HANA_OPTION_RESTART	<p>Relevant only in the following situations:</p> <ul style="list-style-type: none"> Installation/Upgrade: You select the app framework for installation or upgrade. Uninstallation: You select the SSL-enabled app framework for uninstallation. <p>Value options:</p> <ul style="list-style-type: none"> true: Restarts SAP HANA after the installation (or upgrade, uninstallation). false: You need to restart SAP HANA manually to apply the changes.

Parameter	Description
FEATURE_DATABASE_TO_REMOVE	<p>[Optional] For uninstallation only</p> <p>Choose to remove one or more SAP Business One server component schemas (not company schemas) during the uninstallation. Note that a schema can be removed only if the corresponding component is selected for uninstallation.</p> <p> Example</p> <p>If you do not uninstall the SAP Business One server, the SBOCOMMON schema cannot be removed and FEATURE_DATABASE_TO_REMOVE=B1ServerCOMMONDB is ignored.</p> <p>If you include the following lines in the property file, the SAP Business One server will be uninstalled along with SBOCOMMON, while all demo databases (if any exist) will be kept:</p> <pre> SELECTED_FEATURES=B1Server FEATURE_DATABASE_TO_REMOVE=B1ServerCommonDB </pre> <p>Value options:</p> <ul style="list-style-type: none"> • B1ServerToolsSLD: SLD schema <p> Note</p> <p>The parameter used for removing the SLD schema before PLO2 is HANA_SLD_DATABASE_UNINSTALL_REMOVE (true, false, none). If you reuse an old property file, we strongly recommend that you remove the retired parameter. Otherwise, if you specify HANA_SLD_DATABASE_UNINSTALL_REMOVE=true, even if FEATURE_DATABASE_TO_REMOVE=B1ServerToolsSLD does not exist in the property file, the SLD schema will be removed. On the other hand, HANA_SLD_DATABASE_UNINSTALL_REMOVE=none/false does not conflict with FEATURE_DATABASE_TO_REMOVE=B1ServerToolsSLD; if these parameters exist together, the retired parameter is ignored.</p> <ul style="list-style-type: none"> • B1ServerCommonDB: SBOCOMMON schema • B1ServerDemoDB_XX: A demonstration database (schema) where "XX" represents the abbreviation of an SAP Business One localization. For example, B1ServerDemoDB_US.

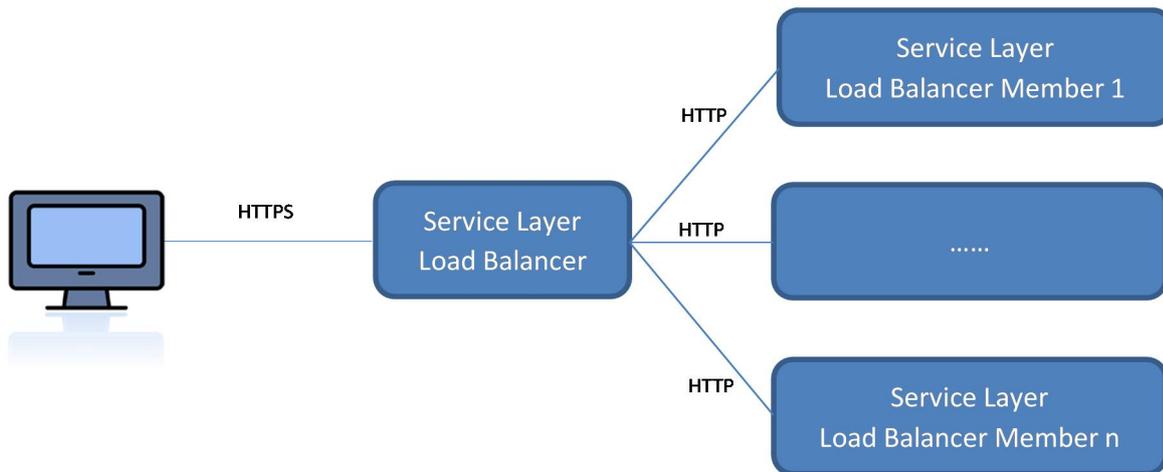
Parameter	Description
	<p> Note</p> <p>If you saved your previous installation settings using the Save Settings option when running the server components setup wizard in GUI mode, this parameter was not among the saved settings. Before performing a silent uninstallation, you must manually add this parameter and specify its value. For more information, see Wizard Installation.</p>
INSTALLATION_FOLDER	Installation folder (for example, <code>/usr/sap/SAPBusinessOne</code>)
INST_FOLDER_CORRECT_PERMISSIONS	<p>Value options:</p> <ul style="list-style-type: none"> • true: Grants required permissions on the installation folder. Always use this option. • false
LOCAL_ADDRESS	The network address of the current machine.
SELECTED_FEATURES	<p>List of features that you want to install or upgrade.</p> <p>Separate feature names with a comma; the order of the features does not matter. If you do not specify a feature, all features will be installed.</p> <p>Value options:</p> <ul style="list-style-type: none"> • B1ServerTools: SAP Business One server tools <ul style="list-style-type: none"> ○ B1ServerToolsLandscape: Landscape management services ○ B1ServerToolsSLD: System Landscape Directory ○ B1ServerToolsLicense: License service, which depends on the System Landscape Directory to be installed ○ B1ServerToolsJobService: Job service ○ B1ServerToolsMobileService: Mobile service ○ B1ServerToolsXApp: App framework ○ B1ServerToolsEnxtensionManager: Extension Manager • B1BackupService: Backup service • B1Server: SAP Business One server <ul style="list-style-type: none"> ○ B1ServerSHR: Shared folder <code>b1_shf</code> ○ B1ServerCommonDB: SBOCOMMON schema ○ B1ServerDemoDB: Demonstration databases <ul style="list-style-type: none"> ○ B1ServerDemoDB_XX: "XX" represents the abbreviation of an SAP Business One localization. For a list of localization abbreviations, see Appendix 3: List of Localization Abbreviations.

Parameter	Description
	<ul style="list-style-type: none"> ○ B1ServerHelp: Online help files ○ B1ServerHelp_XX: "XX" represents the abbreviation of an SAP Business One localization. ○ B1ServerAddons: SAP Business One add-ons ○ B1ServerOI: Microsoft Outlook integration server ● B1AnalyticsPlatform: SAP Business One analytics powered by SAP HANA ● B1ServiceLayerComponent: SAP Business One Service Layer
SERVICE_PORT	Port number for the System Landscape Directory (for example, 40000).
SITE_USER_ID	Site user name that will be used to access the System Landscape Directory (for example, B1SiteUser).
SITE_USER_PASSWORD	Password for the specified site user.
SLD_CERTIFICATE_ACTION	Certificate for HTTPS encryption. Value options: <ul style="list-style-type: none"> ● self: Self-signed certificate ● p12: PKCS12 certificate
SLD_CERTIFICATE_FILE_PATH	Path to the PKCS12 certificate.
SLD_CERTIFICATE_PASSWORD	Password for the PKCS12 certificate.
SLD_SERVER_ADDR	Landscape server address; needed when you install a feature separately from the System Landscape Directory.
SLD_SERVER_PORT	Landscape server port number; needed when you install a feature separately from the System Landscape Directory.
SLD_SERVER_PROTOCOL	Communications protocol for the System Landscape Directory. Value options: <ul style="list-style-type: none"> ● none: Do no use this option; for internal use only ● http: Allowed for Cloud solutions only ● https: Always use this option for on-premises solutions
SLD_SERVER_TYPE	System Landscape Directory type. Value options: <ul style="list-style-type: none"> ● none: Do no use this option. ● op: On-premises solution ● od: Cloud solution
SLD_WINDOWS_DOMAIN_ACTION	Value options: <ul style="list-style-type: none"> ● skip: Does not activate the single sign-on function.

Parameter	Description
	<ul style="list-style-type: none"> use: Activates the single sign-on function and requires the following four parameter values; for more information, see Single Sign-On.
SLD_WINDOWS_DOMAIN_CONTROLLER	Windows domain controller.
SLD_WINDOWS_DOMAIN_NAME	Fully-qualified domain name.
SLD_WINDOWS_DOMAIN_USER_ID	Domain user name.
SLD_WINDOWS_DOMAIN_USER_PASSWORD	Password for the domain user.
SL_LB_MEMBER_ONLY	Value options: <ul style="list-style-type: none"> true: Installs only balancer members. false: Installs both the load balancer and balancer members.
SL_LB_PORT	Port for the Service Layer load balancer.
SL_LB_MEMBERS	Service Layer load balancer members. Format: <Server Name/IP Address>:<Port>,<Server Name/IP Address>:<Port>... At least one load balancer member must be specified. <ul style="list-style-type: none"> If the specified server is the machine on which you will perform the installation, the balancer member is installed. If the specified server is a different machine, two situations are possible: <ul style="list-style-type: none"> If you set <code>SL_LB_MEMBER_ONLY</code> to true, the installation will fail because remote installation is not possible. If you set <code>SL_LB_MEMBER_ONLY</code> to false, the balancer member will be added to the load balancer member pool (cluster).
SL_THREAD_PER_SERVER	Maximum number of threads to be run for each balancer member.

3.2 Installing the Service Layer

The Service Layer is an application server that provides Web access to SAP Business One services and objects and uses the Apache HTTP Server (or simply Apache) as the load balancer, which works as a transit point for requests between the client and various load balancer members. The architecture of the Service Layer is illustrated below (Note that the communication between the load balancer and the load balancer members is transmitted via HTTP instead of HTTPS.):



You may set up the Service Layer in one of the following ways:

- [Recommended] The load balancer and load balancer members are all installed on different physical machines. Note that at least one load balancer member must be installed on the same machine as the load balancer.
- The load balancer and all load balancer members are installed on the same machine.

Remote installation of the Service Layer is **not** supported. For example, if you intend to install the load balancer on server A and two load balancer members on server B and C, you must run the server components setup wizard on each server separately.

The installation order of the load balancer and load balancer members does not affect the functioning of the Service Layer. However, we recommend that you create load balancer members first because you must specify the information of load balancer members when installing the load balancer. Below is a simplified procedural description for installing the Service Layer (load balancer and load balancer members).

Procedure

Note

For more information about the silent installation of the Service Layer, see [Silent Installation](#).

1. Log on to the Linux server as `root`.
2. In a command line terminal, navigate to the directory `.../Packages.Linux/ServerComponents` where the `install` script is located.
3. Start the installer from the command line by entering the following command:

```
./install
```

The installation process begins.

Note

If you receive an error message: "Permission denied", you must set execution permission on the installer script to make it executable. To do so, run the following command:

```
chmod +x install
```

4. In the welcome window of the setup wizard, choose the *Next* button.

-
5. In the *Specify Installation Folder* window, specify a folder in which you want to install the Service Layer and choose the *Next* button.
 6. In the *Select Features* window, select *Service Layer*.
 7. In the *Specify Security Certificate* window, specify a security certificate and choose the *Next* button. You can also choose to use a self-signed certificate.
 8. In the *Database Server Specification* window, specify the information of your SAP HANA database server.
 9. In the *Service Layer* window, specify the following information for the Service Layer and then choose the *Next* button:

- *Install Service Layer Load Balancer* and *Port*: Select the checkbox to install the load balancer and specify the port for the load balancer.

When installing the load balancer, you need to specify the following information:

- Port for the load balancer
- Server name or IP address of all load balancer members, as well as their ports.

Note that the load balancer and load balancer members must use a different port for each if installed on the same machine.

- *Service Layer Load Balancer Members*: Specify the server address and port for each load balancer member.

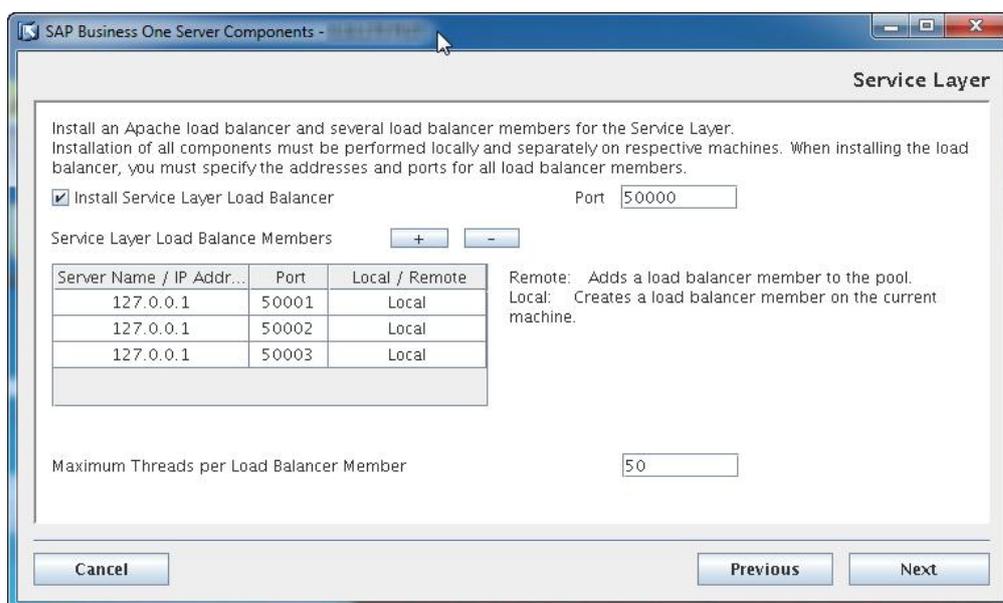
If you have selected the *Install Service Layer Load Balancer* checkbox, you can specify load balancer members either on local (current) or remote (different) machines. If on the local machine, the installer will create a local load balancer member; if on a remote machine, the load balancer member will be added to the pool (cluster) of load balancer members but you need to install the specific load balancer member on its own server.

If you have not selected the checkbox, you cannot edit the server address, which is automatically set to **127.0.0.1** (`localhost`). All specified load balancer members will be created.

 **Note**

Ipv6 addresses are not allowed.

- *Maximum Threads per Load Balancer Member*: Define the maximum number of threads to be run for each load balancer member.



10. In the *Review Settings* window, review your settings and then choose the *Install* button to start the installation.
11. In the *Setup Progress* window, when the progress bar displays 100%, choose the *Next* button to finish the installation.
12. In the *Setup Process Completed* window, review the installation results and then choose the *Finish* button to exit the wizard.

Results

The Service Layer runs under the SAP Business One service user `B1service0` as all other SAP Business One services on Linux; user permissions for this user account should not be changed.

After installing the Service Layer, you can check the status of each balancer member in the balancer manager. To do so, in a Web browser, navigate to <https://<Load Balancer Address>:<Load Balancer Port>/balancer-manager>.

When installation is complete, the default Web browser on your server opens with links to various documentation files (for example, the user guide and the API reference). The documentation files are stored in the `<Installation Folder>/ServiceLayer/doc/` folder. In addition, you can access the API help document for the Service Layer in a Web browser from anywhere via this URL: <https://<Load Balancer Address>:<Load Balancer Port>>. Note that only the following Web browsers are supported:

- Microsoft Internet Explorer 7 and higher
- Google Chrome
- Mozilla Firefox
- Apple Safari

Note

The documentation URL is <https://<Load Balancer Address>:<Load Balancer Port>/b1s/docs/v1/index.html>.

To upgrade the Service Layer to a higher patch level, run the server components setup wizard for the required patch level. For more information, see [Upgrading Server Components](#).

3.3 Installing Windows-Based Server Components

You need to install the following components on the server:

- Server tools, including:
 - Job service
 - Workflow service
 - Data interface Server
- Remote support platform
- Integration framework

If you want to enable access to the SAP Business One client in a Web browser, follow the instructions in [Installing the Browser Access Service](#).

Prerequisites

- You have installed the SLD.
- You have installed the SAP HANA database client for Windows on the Windows server on which you want to install the optional server components.
- You have administrator rights on the machine on which you are performing the installation.

Note

For more information about possible installer issues related to the user account control (UAC) in Microsoft Windows operating systems, see SAP Note [1492196](#).

Procedure

A setup wizard is used for installation as well as for upgrade. The following procedure describes how to install **all** Windows-based server components (except for the remote support platform and the browser access service) in a clean environment where no SAP Business One components exist.

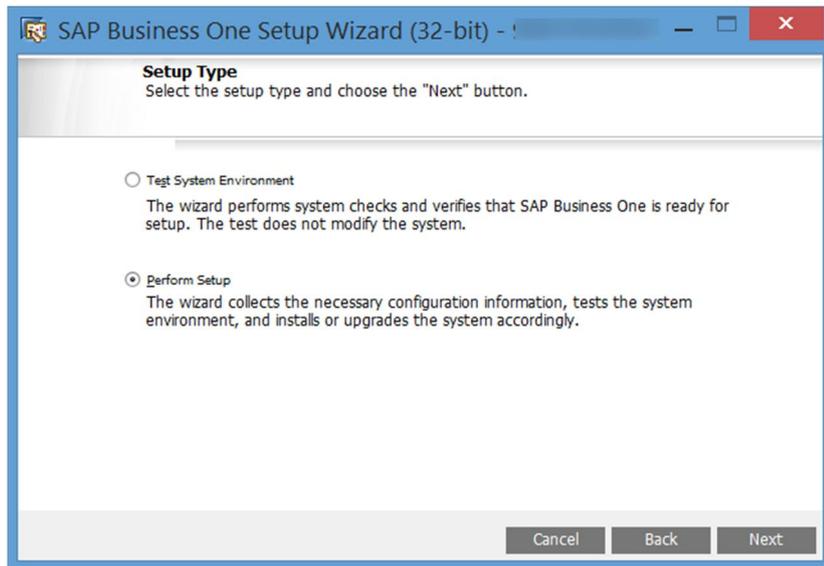
Note

The installation of remote support platform is performed by a separate installation wizard. For more information, see the Administrator's Guide to the Remote Support Platform for SAP Business One. You can find the guide (*RSP_AdministratorGuide.pdf*) under *... \Documentation\Remote Support Platform\System Setup* on the SAP Business One product DVD, or search for related information on sappartneredge.com.

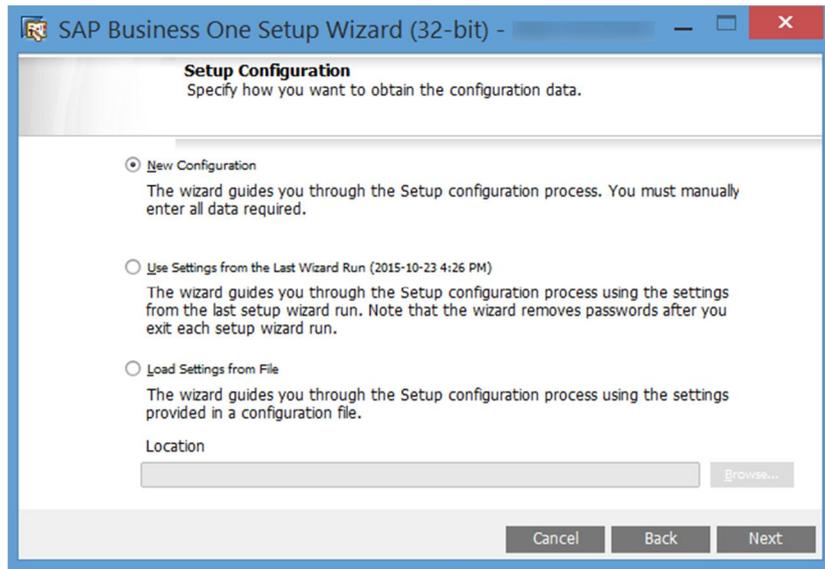
1. Navigate to the root folder of the product package and run the [setup.exe](#) file.
If you are using Windows Server 2008 or Windows 7, right-click the [setup.exe](#) file and choose *Run as administrator*.
2. In the welcome window, select your setup language and choose [Next](#).



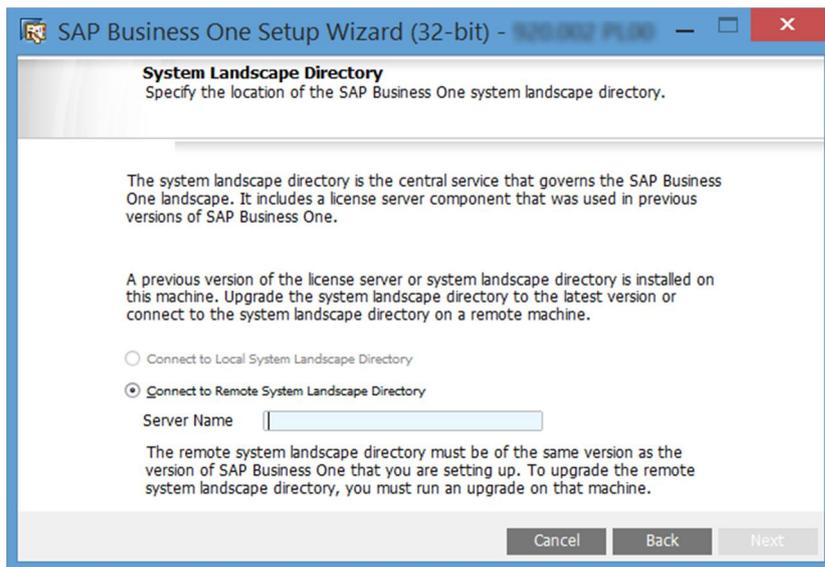
3. In the *Setup Type* window, select *Perform Setup* and choose *Next*.



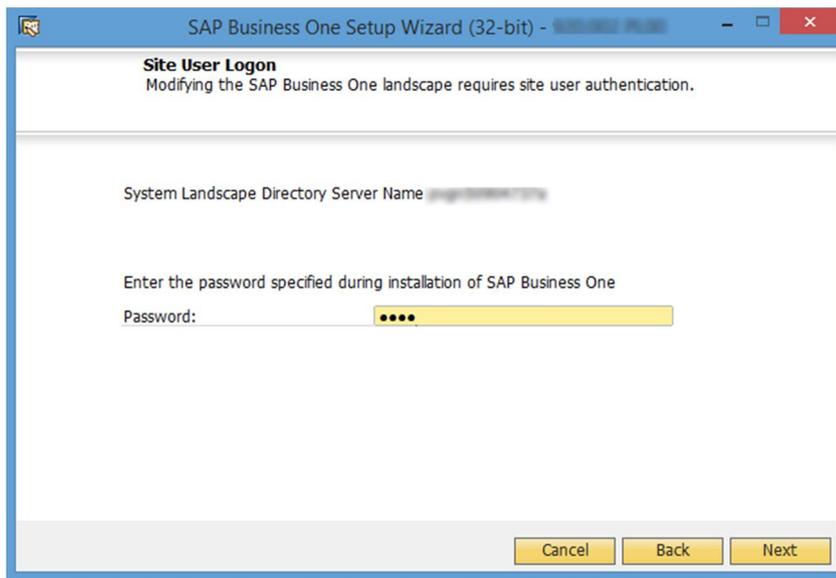
4. In the *Setup Configuration* window, select *New Configuration* and choose *Next*.



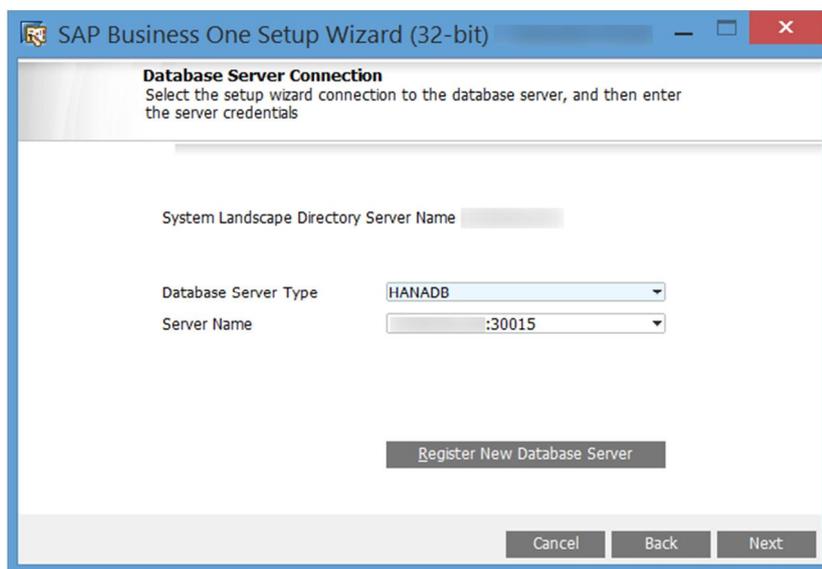
5. In the *System Landscape Directory* window, select *Connect to Remote System Landscape Directory*, specify the server, and choose *Next*.



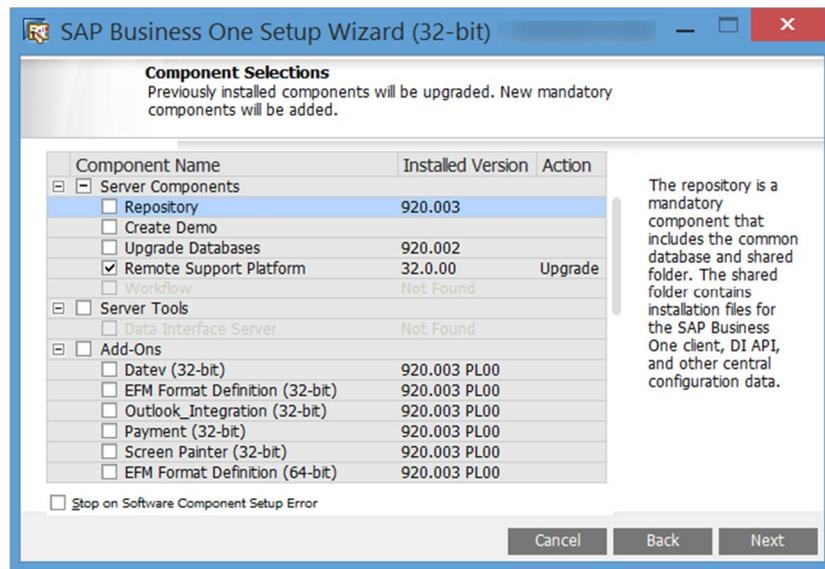
6. In the *Site User Logon* window, enter the password for the site super user B1SiteUser and choose *Next*.



7. In the *Database Server Connection* window, enter the database server information as follows:
 1. Specify the database server type as *HANADB*.
 2. From the *Server Name* dropdown list, select your SAP HANA server instance.
 3. Choose *Next*.

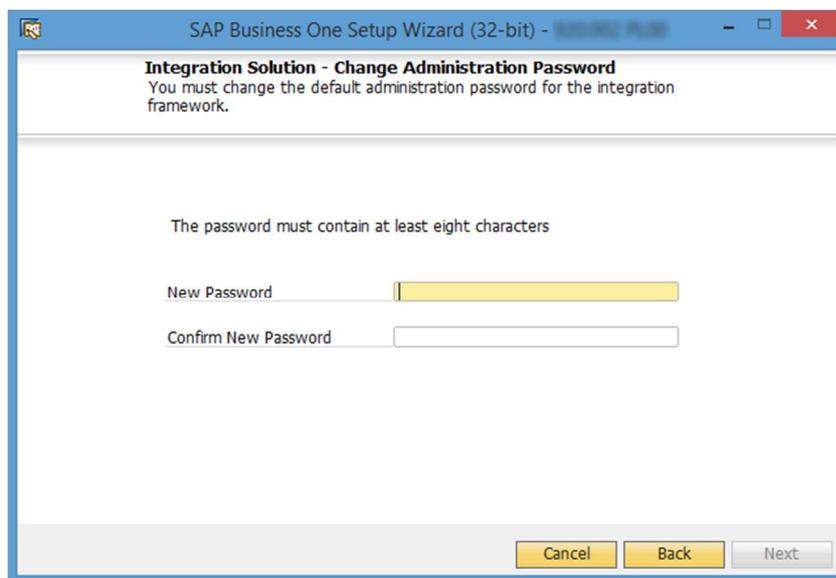


8. In the *Component Selections* window, select the appropriate components and choose *Next*.



9. For the integration framework, perform the following steps:

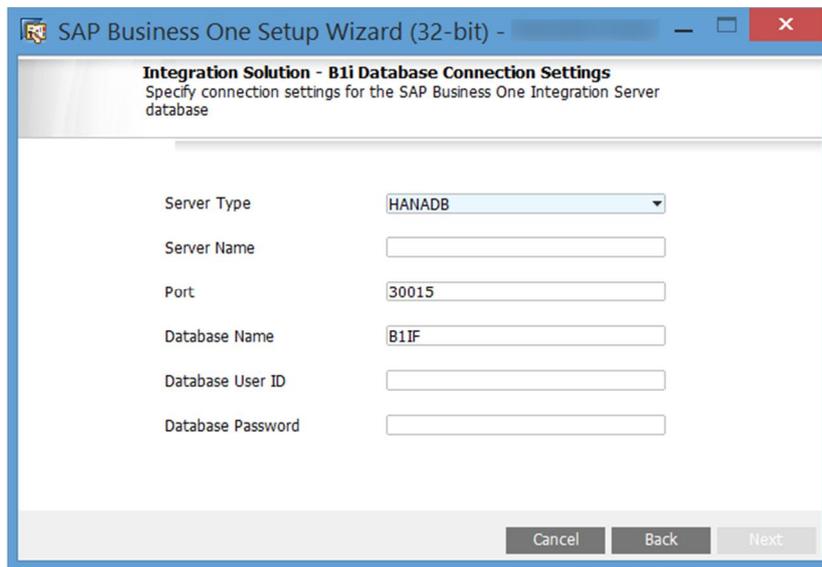
1. In the *Integration Solution - Change Administration Password* window, enter and confirm a new password for the integration server administrator account (B1iadmin).



2. In the *Integration Solution - B1i Database Connection Settings* window, specify the following:

- o *Server Type*: From the dropdown list, select *HANA*.
- o *Server Name*: Enter the hostname or the IP address of the database server.
- o *Port*: Specify the port for the database server.
The default port is 30015, where 00 represents the SAP HANA database instance. If you want to use another instance, for example the 01 instance, enter it as follows: **30115**.
- o *Database Name*: Specify a name for the integration framework database. The default database name is IFSERV.
- o *Database User ID*: Enter the user name of a database administrator account.

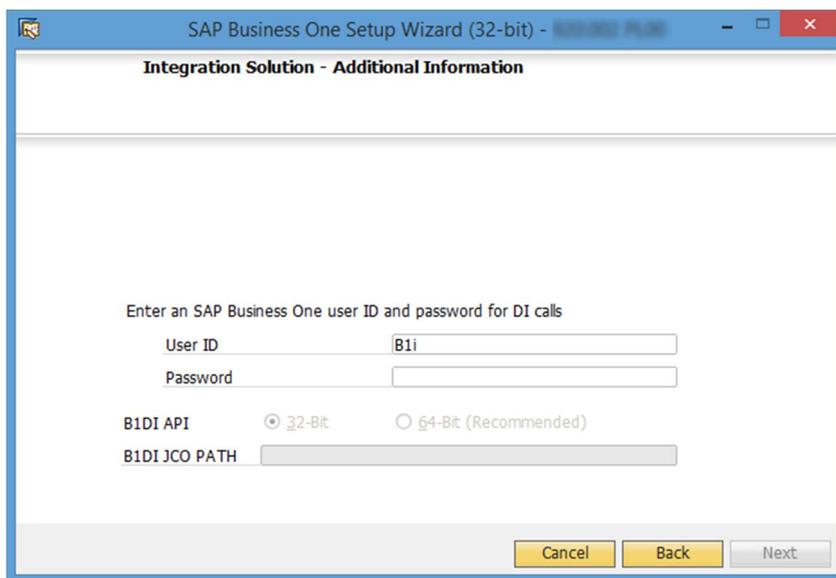
- o *Database Password*: Enter the password for the database administrator account.



3. In the *Integration Solution - Additional Information* window, do the following:

- o Enter the connection credentials.

Specify an SAP Business One user account (B1i by default) and password. This user account will be used for DI calls.

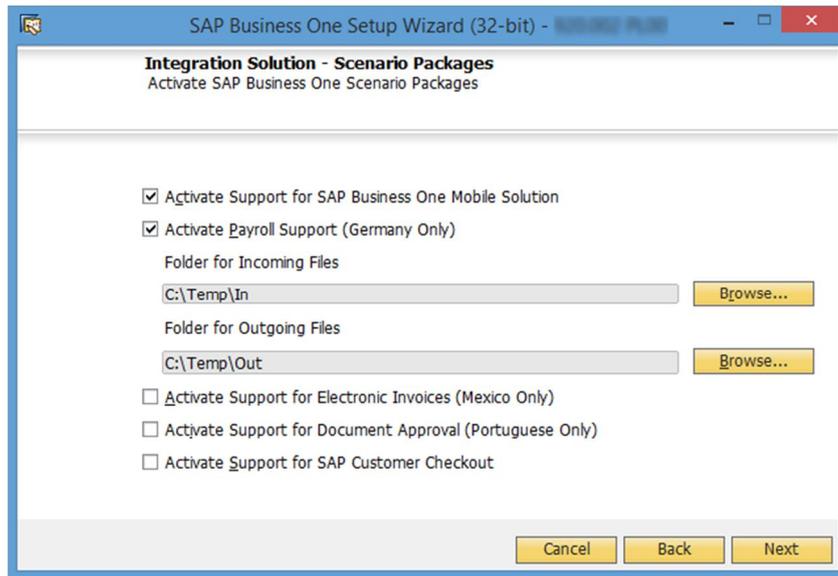


- o Select the version of SAP Business One DI API to use.

We recommend using the 64-bit SAP Business One DI API. For more information, see SAP Note [2066060](#).

If a version of DI API is not installed or is not selected for installation, that version of DI API is not available for selection. If no DI API is selected or installed, you cannot proceed with the installation of the integration framework.

4. In the *Integration Solution - Scenario Packages* window, select the corresponding checkboxes to activate required scenario packages.



10. In the *Review Settings* window, review the settings you have made and choose *Next*.
This window provides an overview of the settings that you have configured for the setup process. To modify any of the settings, edit the values in the table.
11. In the *Setup Summary* window, review the component list and choose *Setup* to start the setup process.
12. In the *Setup in Process* window, wait for the setup to finish.
13. Depending on the results of the upgrade, one of the following windows is displayed:
 - o *Setup Result: Successful* window: If the setup of all components was successful, the wizard opens this window. To continue, choose *Next*.
 - o *Setup Result: Errors* window: If the setup of one or more components failed, the wizard opens this window. To continue, choose *Next*, and then in the *Restoration* window, do either of the following:
 - o Select the failed component and proceed to start the restoration process.
 - o Choose *Next* to skip the restoration.
14. In the *Congratulations* window, choose *Finish* to close the wizard.

3.3.1 Installing the Browser Access Service

To enable access to SAP Business One in a Web browser, you must install the browser access service on a server where the SAP Business One client is also installed.

➔ Recommendation

Reserve as much RAM as possible for the browser access service. For example, install the browser access service on a separate Windows server or install the 32-bit SAP Business One client.

Compared with desktop access, browser access has certain limitations. For more information, see SAP Notes [2194215](#) and [2194233](#).

Prerequisites

If you want to use a certificate for the HTTPS connection, ensure the following:

- You have specified the fully qualified domain hostname (FQDN) as the network address of the SLD.

If you did not, do either of the following:

- If your current SAP Business One version is 9.2, reconfigure the SLD network address following the instructions in [Reconfiguring the System](#).
- If your current SAP Business One version is lower than 9.2, first upgrade your system to 9.2 and then reconfigure the SLD network address following the instructions in [Reconfiguring the System](#).

When running the setup wizard to upgrade the schemas and Windows-based components, do **not** choose to install the browser access service.

- The FQDNs of both the SLD server and the browser access server are covered by the certificate.

If you used a self-signed certificate for the SLD, do either of the following:

- If your current SAP Business One version is 9.2, change the certificate following the instructions in [Changing Security Certificate for the System Landscape Directory](#).
- If your current SAP Business One version is lower than 9.2, first upgrade your system to 9.2 and then change the certificate following the instructions in [Changing Security Certificate for the System Landscape Directory](#).

Procedure

1. Navigate to the root folder of the product package and run the *setup.exe* file.
If you are using Windows Server 2008 or Windows 7, right-click the *setup.exe* file and choose *Run as administrator*.
2. In the welcome window, select your setup language and choose *Next*.
3. In the *Setup Type* window, select *Perform Setup* and choose *Next*.
4. In the *Setup Configuration* window, select *New Configuration* and choose *Next*.
5. In the *System Landscape Directory* window, do the following:
 1. Select *Connect to Remote System Landscape Directory*.
 2. Enter the FQDN of the SLD server.
 3. Choose *Next*.
6. In the *Site User Logon* window, enter the password for the site super user `B1SiteUser`.
This site user was created during the installation of the SLD.
7. In the *Database Server Connection* window, enter the database server information as follows:
 1. Specify the database server type.
 2. In the *Server Name* field, enter the hostname or the IP address of the database server.
 3. Choose *Next*.
8. In the *Component Selections* window, select the following components and choose *Next*:
 - Browser access service
 - SAP Business One client application (32-bit or 64-bit)

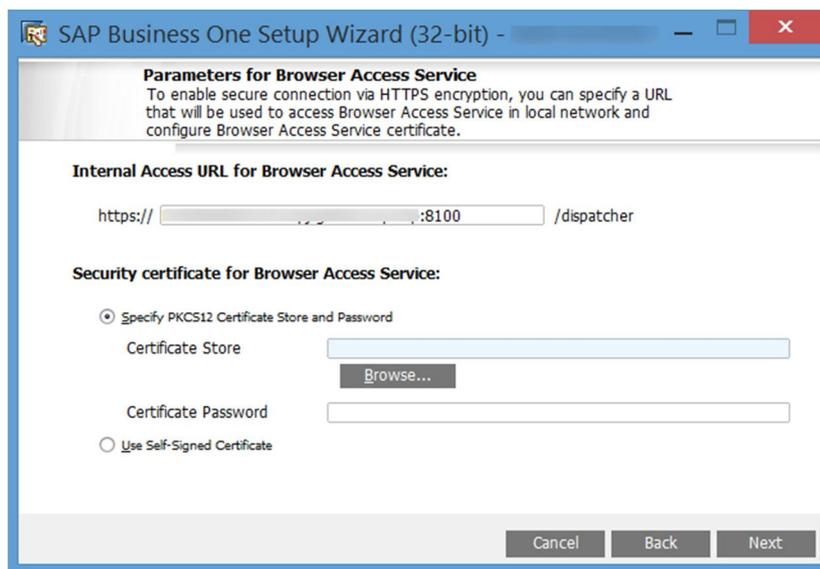
Note that the browser access service can be selected only if you have selected (or installed) either version of SAP Business One client.

9. In the *Parameters for Browser Access Service* window, specify the following information for the browser access service:

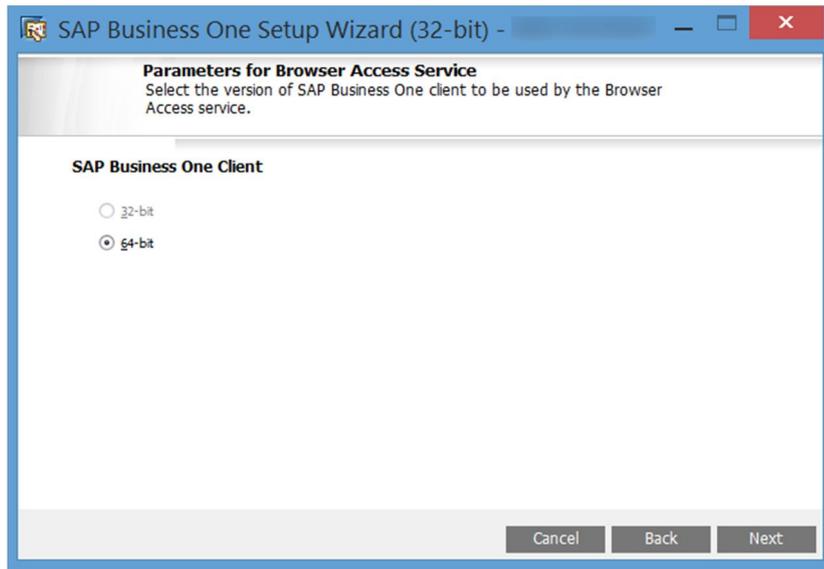
- Service URL: For the internal access URL of the service, specify:
 - The network address (hostname, IP address, or FQDN) of the machine
 - The port for the service (default: 8100)
- Security certificate: Import a valid PKCS12 certificate and enter the password, or select the *Use Self-Signed Certificate* radio button.

Communication between the browser access gatekeeper and SAP Business One clients or DI API is encrypted using the HTTPS protocol, so a certificate is required for authentication. You can obtain a certificate using the following methods:

- Third-party certificate authority – You can purchase certificates from a third-party global Certificate Authority that Microsoft Windows trusts by default. If you use this method, select the *Specify PKCS12 Certificate Store and Password* radio button and enter the required information.
- Certificate authority server – You can configure a Certificate Authority (CA) server in the SAP Business One landscape to issue certificates. You must configure all servers in the landscape to trust the CA's root certificate. If you use this method, select the *Specify PKCS12 Certificate Store and Password* radio button and enter the required information.
- [Not recommended] Generate a self-signed certificate – You can let the installer generate a self-signed certificate; however, your browser will display a certificate exception when you access SAP Business One in a Web browser, as the browser does not trust this certificate. To use this method, select the *Use Self-Signed Certificate* radio button.



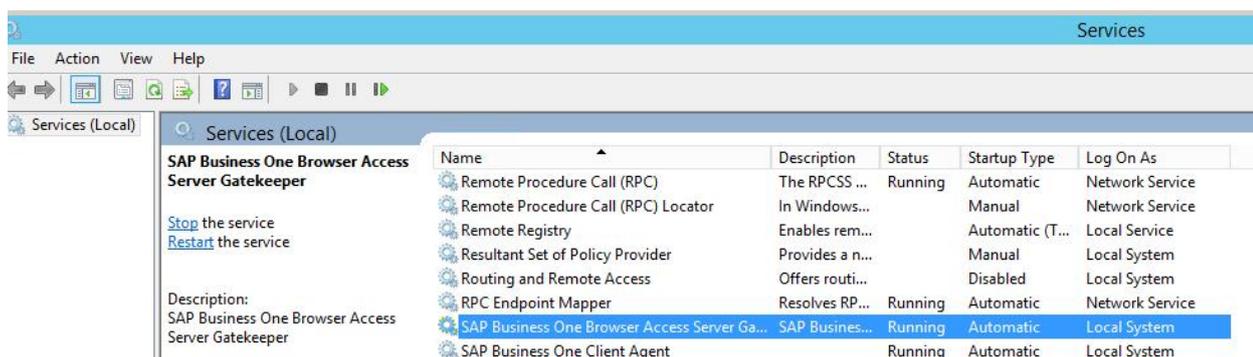
10. In the next *Parameters for Browser Access Service* window, select the version of SAP Business One to be used by the browser access service.



11. In the *Review Settings* window, review your settings and proceed as follows:
 - o To continue, choose *Next*.
 - o To change the settings, choose *Back*.
12. In the *Setup Summary* window, choose *Next*.
13. In the *Setup Status* window, wait for the system to perform the required actions.
14. In the *Complete* window, choose *Finish*.

Post-requisites

The Browser Access service is registered as a Windows service SAP Business One Browser Access Gatekeeper. After installation, check if this Windows service runs under the `Local System` account.



3.4 Installing Client Components

You can install the following client components on every workstation:

- SAP Business One client application (together with SAP Business One client agent and DI API)
- Software development kit (SDK)
- Data transfer workbench
- SAP Business One Studio
- Excel Report and Interactive Analysis

If you want to use the Microsoft Outlook integration features on a workstation without the SAP Business One client application, install the Microsoft Outlook integration component (standalone version). For more information, see [Installing the Microsoft Outlook Integration Component \(Standalone Version\)](#).

Prerequisites

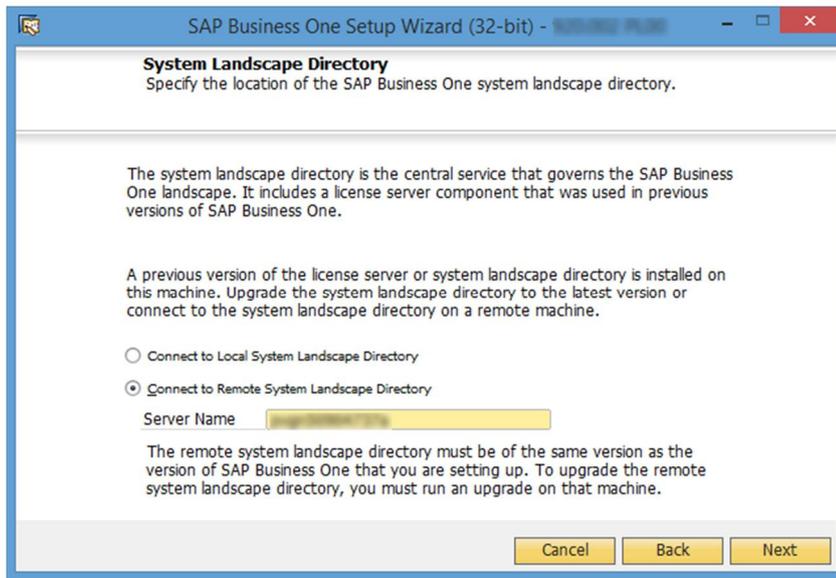
- The installation computer complies with all hardware and software requirements. For information on hardware and software requirements, search for relevant information on sappartneredge.com.
- You have installed the SAP HANA database client for Windows. Whether you install a 32-bit or 64-bit client depends on the type of SAP Business One client that you intend to install. For example, if you intend to install a 32-bit SAP Business One client, you must first install the 32-bit SAP HANA database client.
- You have installed Microsoft .NET Framework 4.5.2. During the installation of the SAP Business One client, the system checks whether Microsoft .NET Framework 4.5.2 is installed. If it is not installed yet, you can install it during the installation process.
- You have installed Microsoft Visual C++ 2005 SP1 Redistributable Package. If it is not installed yet, you can install it during the installation process.
- If you want to use Excel Report and Interactive Analysis, ensure that you have installed the following:
 - Microsoft Excel 2010 or 2013
 - Microsoft .Net Framework 4.5.2
If it is not installed yet, you can install it during the installation process. However, a restart may be required.
 - Microsoft Visual Studio 2010 Tools for Office Runtime
- If the machines on which the SAP Business One client and DI API run use an HTTP proxy for network access, you have added the System Landscape Directory server to the list of proxy exceptions.

Procedure

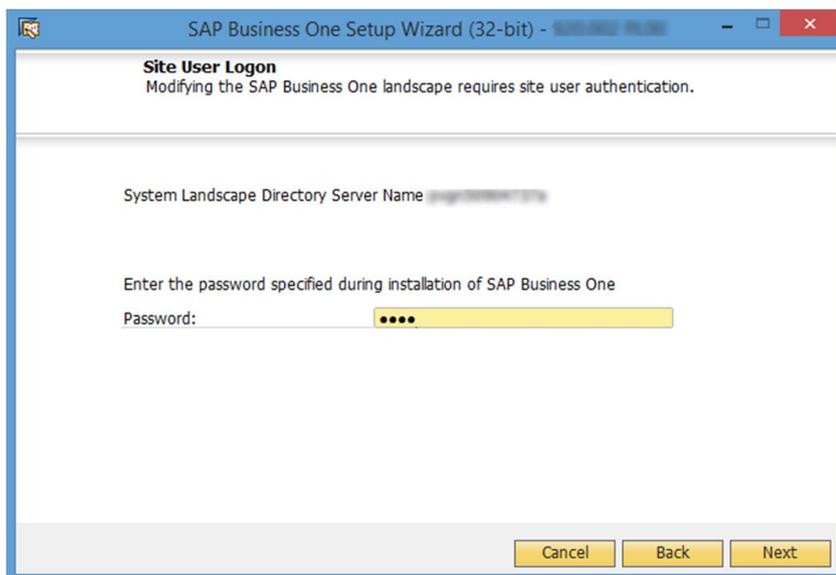
A setup wizard is used for installation as well as for upgrade. The following procedure describes how to install **all** client components (except for Excel Report and Interactive Analysis) in a clean environment where no SAP Business One components exist.

1. Navigate to the root folder of the product package and run the [setup.exe](#) file.
If you are using Windows Server 2008 or Windows 7, right-click the [setup.exe](#) file and choose *Run as administrator*.
2. In the welcome window, select your setup language and choose *Next*.

3. In the *Setup Type* window, select *Perform Setup* and choose *Next*.
4. In the *Setup Configuration* window, select *New Configuration* and choose *Next*.
5. In the *System Landscape Directory* window, do the following:
 1. Select *Connect to Remote System Landscape Directory*.
 2. Specify the hostname or the IP address of the server where the SLD is installed.
 3. Choose *Next*.

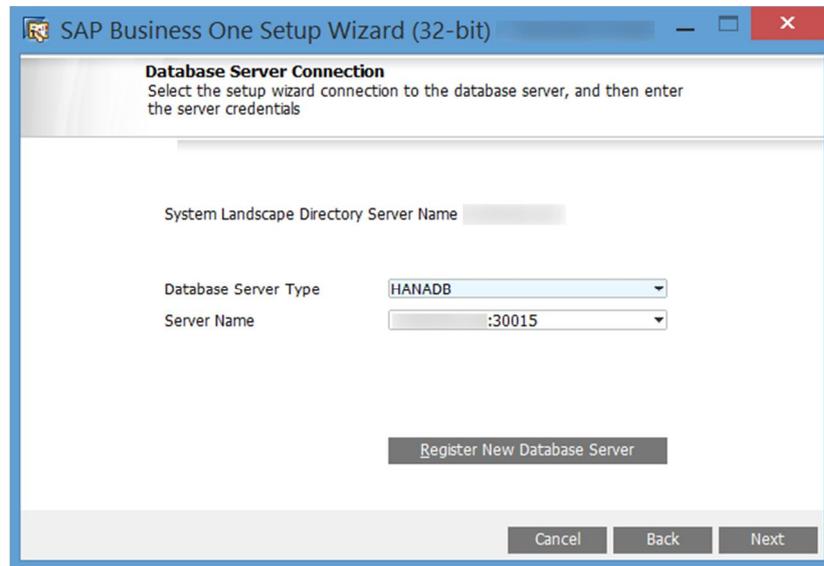


6. In the *Site User Logon* window, enter the password for the site super user `B1SiteUser`. This site user was created during the installation of the SLD.

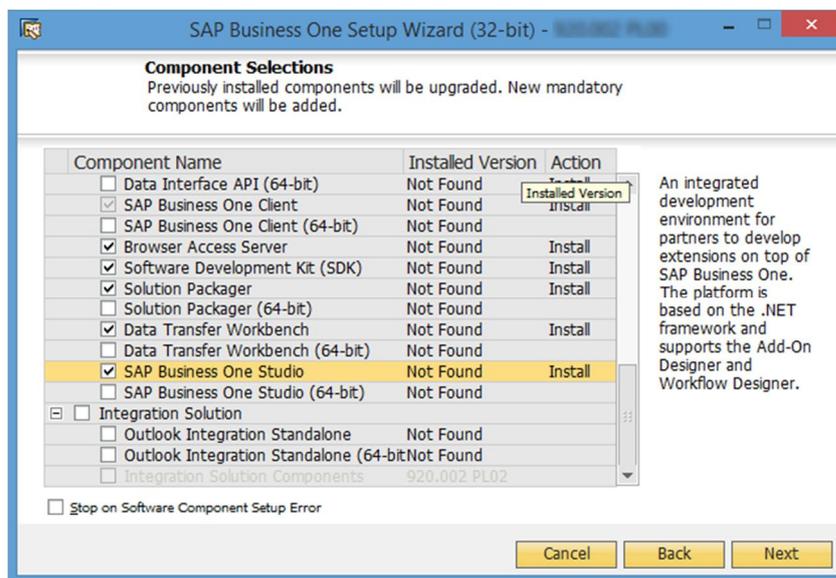


7. In the *Database Server Connection* window, enter the database server information as follows:
 1. Specify the database server type.

2. In the *Server Name* field, enter the hostname or the IP address of the database server.
3. Choose *Next*.



8. In the *Component Selections* window, select the required client components and choose *Next*.



9. In the *Review Settings* window, review the settings you have made and choose *Next*.
10. In the *Setup Summary* window, review the component list and choose *Setup* to start the setup process.
11. In the *Setup in Process* window, wait for the setup to finish.

In the course of the setup, some additional wizards are displayed to guide you through the setup of corresponding components.

12. Depending on the results of the setup, one of the following windows is displayed:
 - o *Setup Result: Successful* window: If the setup of all components was successful, the wizard opens this window. To continue, choose *Next*.

- *Setup Result: Errors* window: If the setup of one or more components failed, the wizard opens this window. To continue, choose *Next*, and then in the *Restoration* window, do either of the following:
 - Select the failed component and proceed to start the restoration process.
 - Choose *Next* to skip the restoration.
13. In the *Congratulations* window, choose *Finish* to close the wizard.

Post-requisites for Excel Report and Interactive Analysis

To use Excel Report and Interactive Analysis, you must do the following after the installation:

- In Microsoft Excel, enable all macros and select to trust access to the VBA project object model. For instructions, see the Microsoft online help.
- If the user who installs Excel Report and Interactive Analysis (user A) is different from the user who uses Excel Report and Interactive Analysis (user B), user B must start Excel Report and Interactive Analysis from the Windows menu for the first time. After having done so, user B can start Excel Report and Interactive Analysis directly from within the SAP Business One client or from the Windows menu.
- If you have installed Excel Report and Interactive Analysis to a folder that is not in the `%ProgramFiles%` directory (default installation folder), you must perform some additional steps before using the function. For instructions, see the section "Cannot Use Excel Report and Interactive Analysis" in [Troubleshooting](#).

3.5 Installing the Microsoft Outlook Integration Component (Standalone Version)

The Microsoft Outlook integration component enables you to exchange and share data between SAP Business One, version for SAP HANA and Microsoft Outlook. This component is a standalone version that does not require the SAP Business One client to be installed on the same computer.

If you want to use the Outlook integration features on a computer on which you have installed the SAP Business One client, version for SAP HANA, you can install either the Outlook integration add-on or the standalone version. For more information, see [Assigning SAP Business One Add-Ons, version for SAP HANA](#).

Caution

The Microsoft Outlook integration component is a standalone version of the Outlook integration add-on and they cannot coexist.

If you install the add-on while you have the standalone version installed on the same computer, a subsequent upgrade of the standalone version will be prevented; if you install the standalone version while you have the add-on installed on the same computer, the installation fails.

Note

Both 32-bit and 64-bit versions of the Microsoft Outlook integration component are available. You can install and run both versions on the same machine, but you must install each version separately.

Prerequisites

- You have installed the SAP Business One DI API with the same system type as that of the Outlook integration component. For example, install the 32-bit DI API for the 32-bit Outlook integration component.
- You have installed Microsoft Outlook with the same operating system type as that of the Outlook integration component. For example, install the 32-bit Outlook integration component for the 32-bit Microsoft Outlook.
- You have assigned the following to the SAP Business One user account which is used for the connection:
 - The Microsoft Outlook integration add-on in the SAP Business One client
 - The SAP AddOns license
- You have started the Microsoft Outlook integration add-on in the company at least once. This ensures that the necessary user-defined tables are added to the company schema.

Procedure

1. Navigate to the root folder of the product package and run the [setup.exe](#) file.
If you are using Windows Server 2008 or Windows 7, right-click the [setup.exe](#) file and choose [Run as administrator](#).
2. In the welcome window, select your setup language and choose [Next](#).
3. In the [Setup Type](#) window, select [Perform Setup](#) and choose [Next](#).
4. In the [Setup Configuration](#) window, select [New Configuration](#) and choose [Next](#).
5. In the [System Landscape Directory](#) window, do the following:
 1. Select [Connect to Remote System Landscape Directory](#).
 2. Enter the hostname or the IP address of the SLD server.
 3. Choose [Next](#).
6. In the [Site User Logon](#) window, enter the password for the site super user `B1SiteUser`.
This site user was created during the installation of the SLD.
7. In the [Database Server Connection](#) window, enter the database server information as follows:
 1. Specify the database server type.
 2. In the [Server Name](#) field, enter the hostname or the IP address of the database server.
 3. Choose [Next](#).
8. In the [Component Selections](#) window, select the version of Outlook Integration Standalone, depending on your Outlook version (32-bit or 64-bit), and choose [Next](#).
9. In the [Review Settings](#) window, review your settings and proceed as follows:
 - To continue, choose [Next](#).
 - To change the settings, choose [Back](#).
10. In the [Setup Summary](#) window, choose [Next](#).
11. In the [Setup Status](#) window, wait for the system to perform the required actions.
12. In the [Complete](#) window, choose [Finish](#).

4 Installing SAP Crystal Reports, version for the SAP Business One application

SAP Business One 9.2, version for SAP HANA supports SAP Crystal Reports 2013 SP5, version for the SAP Business One application:

If you already have SAP Crystal Reports installed on your computer, first uninstall the software and then perform the installation operations below.

Note

The operating system of the computer on which you want to install SAP Crystal Reports for SAP Business One must be Windows 7 SP1 or higher.

To use SAP Crystal Reports, version for the SAP Business One application, perform the following operations:

1. [Install SAP Crystal Reports 2013, version for the SAP Business One application](#)
2. [Run the SAP Crystal Reports integration script](#): This step ensures that SAP Business One data sources are available in the application.

For more information about SAP Crystal Reports, version for the SAP Business One application, see *How to Work with SAP Crystal Reports in SAP Business One* in the documentation area of SAP Business One Customer Portal at <http://service.sap.com/smb/sbocustomer/documentation>.

For more information about how to connect to the data sources of SAP Business One, version for SAP HANA, see *How to Set Up SAP Business One, version for SAP HANA Data Sources for Crystal Reports* in the documentation area of SAP Business One Customer Portal at <https://service.sap.com/smb/sbocustomer/documentation>.

Prerequisite

Ensure that you have installed the 32-bit DI API on your workstation; otherwise, you cannot connect to SAP Business One data sources or use the *Add-ins* menu to connect to SAP Business One.

4.1 Installing SAP Crystal Reports, version for the SAP Business One application

Note

If you have SAP Crystal Reports 2011 or 2013 installed on the computer where you want to install SAP Crystal Reports, version for the SAP Business One application, you are prompted to uninstall it during the installation procedure.

Prerequisites

You have downloaded the installation package of SAP Crystal Reports 2011 or 2013, version for the SAP Business One application from the SAP Business One Software Download Center on SAP Support Portal at <https://support.sap.com/b1software>.

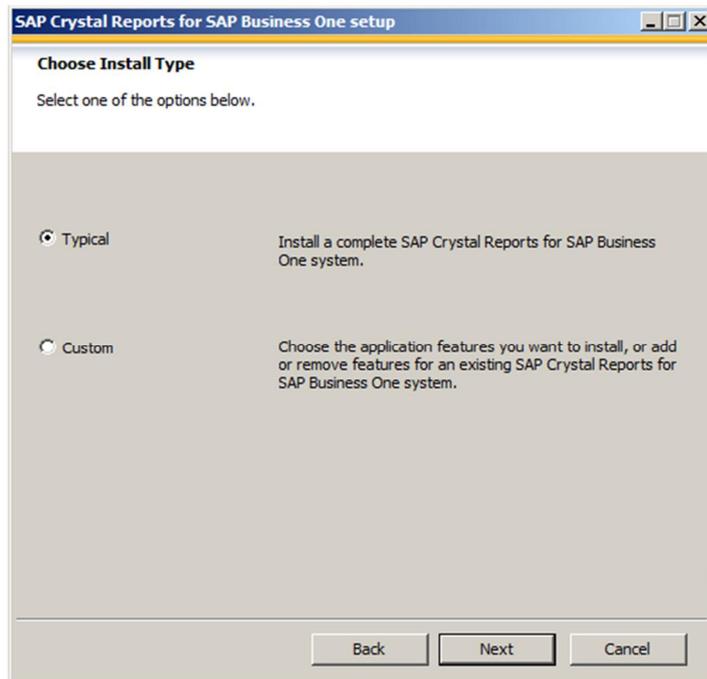
Procedure

1. In the installation package, right click the `setup.exe` file and choose *Run as administrator*.
2. In the *SAP Crystal Reports for SAP Business One setup* window, select a setup language and choose the *OK* button.
3. The *Prerequisites check* window appears. If you have fulfilled all critical prerequisites, you can continue with the installation; otherwise, follow the instructions in the wizard to resolve any issues before proceeding.
4. In the welcome window, choose the *Next* button.
5. In the *License Agreement* window, read the software license agreement, select the radio button *I accept the License Agreement*, and then choose the *Next* button.
6. In the *Specify the Destination Folder* window, specify a folder where you want to install the software.
7. In the *Choose Language Packs* window, select the checkboxes of the languages you want to install and choose the *Next* button.
8. In the *Choose Install Type* window, select one of the following installation types and choose the *Next* button:
 - o *Typical*: Installs all application features. For a typical installation, proceed to step 9.
 - o *Custom*: Allows you to do the following:
 - o Select features that you want to install.

Note

If you have installed SAP Crystal Reports, version for the SAP Business One application, you can select the *Custom* install type to add or remove features.

- o Select whether or not you want to receive the web update service
- o Check the disk cost of the installation



Note

If you have done one of the following, the [Browse](#) button is inactive because a destination folder already exists:

- You have already installed SAP Business One, version for SAP HANA; that is, before installing SAP Crystal Reports, version for the SAP Business One application.
- You have already installed the SAP Crystal Reports viewer. For example, this may be installed automatically when you install the SAP Business One client, version for SAP HANA.

9. In the [Select Features](#) window, select the features you would like to install and choose the [Next](#) button.

The icons in the feature tree indicate whether the feature and its sub-features will be installed, as follows:

- A white icon means that the feature and all its sub-features will be installed.
- A shaded icon means that the feature and some of its sub-features will be installed.
- A yellow 1 means that the feature will be installed when required (installed on demand).
- A red X means that the feature or sub-feature is either unavailable or will not be installed.

SAP Crystal Reports, version for the SAP Business One application uses an "install on-demand" technology for some of its features. As a result, the first time a particular feature is used after being installed, there may be an extra wait for the "install on-demand" to complete. This behavior will affect new installations only once and will not occur when features are restarted.

To check how much disk space is required for the installation of selected features, choose the [Disk Cost](#) button.

10. In the [Web Update Service Option](#) window, you can disable the web update service by selecting the [Disable Web Update Service](#) checkbox. We recommend, however, that you enable the update service to stay aware of updates that can help you enhance your SAP Crystal Reports.

Choose the [Next](#) button to proceed.

11. In the [Start Installation](#) window, choose the [Next](#) button.

The [Crystal Reports for SAP Business One Setup](#) window appears.

12. When the installation is complete, the *Success* window appears. To exit the installation wizard, choose the *Finish* button.

4.2 Running the Integration Package Script

To make the SAP Business One data sources, version for SAP HANA and the *Add-ins* menu available in the SAP Crystal Reports designer, run the SAP Business One Crystal Reports integration script. The SAP Business One tables, version for SAP HANA are organized according to the modules in the SAP Business One *Main Menu*.

Procedure

1. In the SAP Business One product or upgrade package, locate the `...Packages\SAP CRAddin Installation` folder, right-click the `SAP Business One Crystal Report Integration Package.exe` file, and choose *Run as administrator*.
2. Wait for the integration package to install.
3. After the installation finishes, to exit the wizard, choose the *Finish* button.

4.3 Updates and Patches for SAP Crystal Reports, version for the SAP Business One application

Caution

Since you are using SAP Business One, version for SAP HANA together with an Original Equipment Manufacturer (OEM) version of SAP Crystal Reports, do not apply standard SAP Crystal Reports file or product updates (including Hot Fixes and Service Packs) as they are not designed to work with OEM versions of SAP Crystal Reports.

File or product updates are provided in the following ways:

- Integrated runtime version: distributed together with SAP Business One, version for SAP HANA
- Designer: provided separately via a dedicated folder location in the SAP Business One Software Download Center on SAP Support Portal at <https://support.sap.com/b1software>.

Note

If you are using both the integrated runtime version and the designer, make sure that they are either on the same patch or Service Pack level or that the Report Designer is on an earlier patch or Service Pack level than the Runtime version. If not, inconsistencies may occur.

To find out if you are using an OEM version of SAP Crystal Reports, start the designer and look for either of these two indicators:

- The title bar of the designer indicates SAP Crystal Reports for a certain product (such as *SAP Crystal Reports for SAP Business One*).
- In the *Help* menu, choose *About* (for example, *About Crystal Reports*). The technical support phone number in the *About Crystal Reports* box is not listed as *(604) 669 8379*.

If either of these indicators exists in your product, you are using an OEM version of SAP Crystal Reports.

5 Uninstalling SAP Business One, version for SAP HANA

When you uninstall SAP Business One, version for SAP HANA, you remove the application and its components.

Note

You must uninstall all SAP Business One add-ons, version for SAP HANA before uninstalling the server and client components of SAP Business One, version for SAP HANA.

Procedure

1. Uninstall the SAP Business One add-ons, version for SAP HANA as follows:
 1. On any of your workstations, log on to SAP Business One.
 2. In the SAP Business One *Main Menu*, choose *Administration* → *Add-Ons* → *Add-On Administration*.
 3. In the *Add-On Administration* window, on the *Company Preferences* tab, under *Company Assigned Add-Ons*, select the add-ons you want to remove.
 4. Choose the arrow button between the two panels. This removes the add-ons from the list.
 5. In the *Available Add-Ons* list, select the add-ons you want to remove.
 6. Choose the *Remove Add-On* button, and then choose the *Update* button.

SAP Business One, version for SAP HANA automatically removes the add-ons that you have uninstalled the next time you start the SAP Business One client application, version for SAP HANA from any workstation that is connected to the SAP HANA database server.
2. On the Linux server machine, uninstall the server components (server tools, SAP Business One server, SAP Business One analytics powered by SAP HANA, and so on) as follows:
 1. Navigate to the installation folder for the SAP Business One server components (default path: `/usr/sap/SAPBusinessOne`).
 2. Start the uninstaller from the command line by entering one of the following commands, depending on the uninstallation mode:
 - Wizard uninstallation: Enter `./setup`, select *Uninstallation*, and then follow the steps in the wizard to uninstall the components.
 - Silent uninstallation: Enter `./setup -u silent -f <Property File Path>`. For more information about supported arguments and parameters, see [Silent Installation](#).
3. To uninstall the SBO DI server and Workflow, on your Windows server, in the *Programs and Features* window (*Control Panel* → *Programs* → *Programs and Features*), select *SAP Business One Server Tools* and choose *Uninstall*.
4. On each of your workstations, in the *Programs and Features* window (*Control Panel* → *Programs* → *Programs and Features*), select the following items one at a time and choose *Uninstall* after each selection:
 - *SAP Business One Client*
 - *Data Transfer Workbench*

- [SAP Business One SDK](#)
 - [SAP Business One Studio](#)
 - [SAP Business One Excel Report and Interactive Analysis](#)
5. To remove the DI API:
- If you installed the DI API as part of the client installation of SAP Business One, version for SAP HANA, the system automatically removes the DI API when you uninstall the SAP Business One client, version for SAP HANA.
 - If you installed the DI API using the manual setup program in the `b1_shf/B1DIAPI` folder, you must remove it by choosing [Control Panel](#) → [Programs](#) → [Programs and Features](#) and selecting [SAP Business One DI API](#).

Results

The analytics schema `COMMON` has been removed from the SAP HANA database server as well as all customized analytical contents and settings. The database user `COMMON` reserved for analytics features has also been deleted.

You can now do the following:

- Manually delete the SAP Business One folders on Linux and Windows.

Note

Exports of company schemas are not removed during the uninstallation process. We highly recommend that you keep at least one export for each company schema.

- If you chose not to remove any of the following schemas during the uninstallation process, remove (drop) the schema from the SAP HANA database:
 - SLD schema
 - SBOCOMMON schema
 - Demo databases (schemas)

Note

Each of the above schemas is available for removal only if the corresponding feature is selected for uninstallation. For example, if you do not uninstall the System Landscape Directory, the SLD schema does not appear for selection in the GUI mode; in the silent mode, even if you specify for the SLD schema to be removed in the property file, the command is ignored.

- Remove (drop) your company schemas from the SAP HANA database.

Caution

Before dropping any productive schemas, ensure that you have backed up the entire SAP HANA database instance.

SAP Business One, version for SAP HANA entries no longer appear in the Windows [Programs](#) menu and all shortcuts on the Microsoft Windows desktop are removed.

5.1 Uninstalling the SAP Business One Client Agent

To uninstall the SAP Business One client agent, version for SAP HANA, in the *Programs and Features* window (*Control Panel* → *Programs* → *Programs and Features*), select *SAP Business One Client Agent* and choose the *Uninstall* button.

5.2 Uninstalling the Integration Framework

To uninstall the integration framework, use the *Change SAP Business One Integration* program. With this program you can add or remove features, repair the installation or uninstall the integration framework.

Prerequisites

- To disable further event creation for the company schemas in SAP Business One, run the event sender setup and in step 4, deselect the company schemas.
- You have administrative rights on the PC where you uninstall the integration framework.
- You have made a backup of the database of the integration framework.
- You have made a backup of the *B1iXcellerator* folder.
To find the folder, select *IntegrationServer* → *Tomcat* → *webapps* → *B1iXcellerator*.

Procedure

1. Choose *Start* → *All programs* → *Integration solution for SAP Business One* → *Change SAP Business One Integration*.
The *SAP Business One Integration Wizard Introduction* window opens.
2. In the *Maintenance Mode* window select *Uninstall Product* and choose *Next*.
The system notifies you that it uninstalls the integration framework.
3. Choose *Uninstall*.
The system uninstalls your installation.
4. To finish the procedure, choose the *Done* button.

Result

The program uninstalls the integration framework, but it does not remove the database (or schema). Remove it separately.

6 Upgrading SAP Business One, version for SAP HANA

To upgrade your SAP Business One application to a new minor or major release and run it successfully, you must do the following:

1. Upgrade your SAP Business One successfully.
2. Update the system information in the system data maintenance area:
 - o Partners: On the SAP Business One Support area on sappartneredge.com, in the *Quick Links* area, choose *System Data Maintenance*.
 - o Customers: On the SAP Business One Customer Portal at <http://service.sap.com/smb/sbocustomer>, in the left-hand navigation bar, choose *System Data Maintenance*.
3. Import the license file for the new release.

For the latest information about upgrade issues that may not appear in this guide, see SAP Note [2004998](#).

If you are using the intercompany integration solution for SAP Business One, make sure the intercompany version is compatible with this SAP Business One patch level as specified in SAP note [1844555](#). You may need to upgrade the intercompany version as well.

Note

If your SAP Business One is of a hotfix version, we strongly recommend that you upgrade to the next regular patch once it is available, as hotfixes are intended only as temporary solutions.

To upgrade to a new minor or major release, you must upgrade to a regular patch first, and then you can proceed with the upgrade to the new release.

6.1 Supported Releases

The following major or minor releases are currently supported for upgrade to SAP Business One 9.2, version for SAP HANA:

- SAP Business One 8.82, version for SAP HANA
- SAP Business One 9.0, version for SAP HANA
- SAP Business One 9.1, version for SAP HANA

For more information about upgrading from specific patches of supported releases, see the Readme or Patch Readme file for the respective SAP Business One version.

6.2 Upgrade Process

All components of SAP Business One 8.82, version for SAP HANA are installed on Windows except for SAP Business One analytics powered by SAP HANA. Therefore, to upgrade release 8.82 to a higher release, you must

first uninstall all existing SAP Business One 8.82, version for SAP HANA server components and client components.

As of **SAP Business 9.0, version for SAP HANA, all server components are installed on Linux** except for the DI Server and Workflow (which are still installed on Windows). To upgrade release 9.0 and higher, you must do the following:

1. To determine the upgrade path, read the Overview Note for the required version.
For example, check which versions are supported for upgrade to the required higher version. If direct upgrade is not supported, you need to upgrade your system first to a supported version and perform the server upgrade operation (steps 2 and 3) more than once.

2. If the required version of SAP HANA has changed, upgrade the following:

- o AFLs on the SAP HANA server system

 Note

You must upgrade the AFLs before you upgrade the SAP HANA server. Otherwise, you may encounter errors upgrading the SAP HANA server.

- o SAP HANA Platform Edition

For more information, see SAP Note [2001393](#) and the corresponding documentation on SAP Help Portal at http://help.sap.com/hana_platform.

3. On your Linux server, upgrade the server components. For more information, see [Upgrading Server Components](#).

 Note

If some components are not installed, you can select to install them during the upgrade process.

4. On a Windows machine, upgrade your company schemas and other components. For more information, see [Upgrading Schemas and Other Components](#).
5. If needed, update analytical contents for your companies in the Administration Console. For more information, see [Initializing and Updating Company Schemas](#).
6. On each workstation, do the following:
 - o If you have installed such client components as the DTW, run the setup wizard to upgrade these client components. For more information, see [Upgrading Schemas and Other Components](#).
 - o Upgrade the SAP Business One client. For more information, see [Upgrading the SAP Business One Client](#).
 - o Upgrade the SAP HANA database client

6.3 Upgrading Server Components

Before upgrading your company schemas, including the SBOCOMMON schema and the company schemas, you must upgrade the server components.

You can perform the upgrade in both GUI and silent modes. Silent upgrade shares the same process and parameters used for the silent installation; for more information, see [Silent Installation](#). The following procedure describes how to upgrade server components in GUI mode.

 Note

If you have installed the Service Layer, the components of this application will also be upgraded.

Prerequisite

You have extracted or copied the following folders from the product package to the Linux server:

- *Packages.Linux*
- *Prerequisites*
- *Packages/Server*
- *Packages/Client*
- *Packages/DI API*
- *Packages.x64/Client*
- *Packages.x64/DI API*
- *Packages/SAP CRAddin Installation*
- *Packages/Server/ExclDocs*

Note that you must keep the **original** CD structure, with these folders in a **separate** parent folder.

If you have enough disk space, you can extract or copy the entire package to the Linux server.

Procedure

1. Log on to the Linux server as `root`.
2. In a command-line terminal, navigate to the directory `.../Packages.Linux/ServerComponents` where the `install` script is located.
3. Start the upgrader from the command line by entering the following command:

```
./install
```

The upgrade process begins.

4. In the welcome page of the setup wizard, choose *Next*.
5. In the *Select Features* window, select the features that you want to upgrade and choose *Next*.

Note

If there are no installed versions of a feature, you can select the feature to install it. For more information, see [Installing Server Components](#).

6. In the *Site User Password* window, enter the password for the site super user `B1SiteUser` and choose *Next*.
If the password has not changed since the last installation or upgrade, choose *Next* without re-entering the password.
7. In the *Database Server for System Landscape Directory* window, enter the password for the database user and choose *Next*.

If the password has not changed since the last installation or upgrade, choose *Next* without re-entering the password.

8. In the *Backup Service Settings* window, you can change the backup service settings.

Note that if you have been keeping the log file folder and the backup folder in the same parent directory, you must change either folder; it is likewise for the log file folder and working folder. For example, you cannot specify `/backup/logs` for the log file folder while specifying `/backup/backups` for the backup folder.

Choose *Next* to continue.

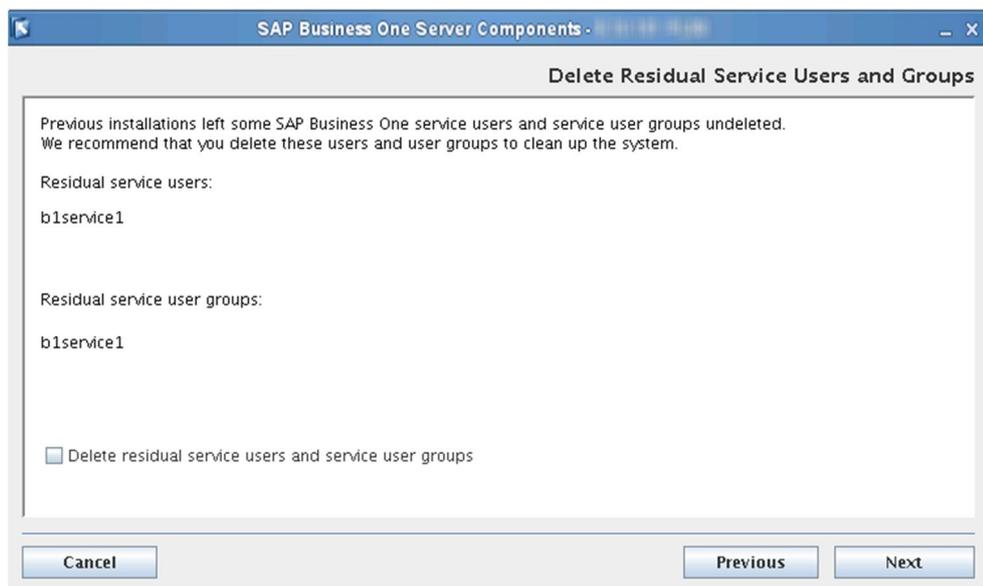
9. If you have installed the app framework on this machine, in the *Restart Database Server* window, choose whether or not to restart the SAP HANA server after the upgrade. Choose *Next*.
10. If you have not enabled single sign-on, in the *Windows Domain User Authentication (Single Sign-On)* window, choose whether or not to enable single sign-on. For detailed instructions, see [Installing Linux-Based Server Components](#).
Choose *Next* to continue.
11. In the *Review Settings* window, first review your settings and then choose *Install*.
If you want to save the current settings to a property file for a future silent installation, choose *Save Settings*.
For more information, see [Silent Installation](#).

 **Caution**

Passwords will also be saved in the property file. We recommend that you delete the passwords from the saved property file and fill in passwords before you perform silent installation next time.

The upgrade process begins.

12. If your current installation has been running under a `b1serviceX` user (where `X` represents any integer larger than 0) instead of a `b1service0` user, a *Delete Residual Service Users and Groups* window is displayed. `B1serviceX` users and user groups are usually remnants of previously failed uninstallations or rollbacks. Although not mandatory, we recommend that you delete these users and user groups to prevent potential unnecessary future complications. To do so, select the *Delete residual service users and service user groups* checkbox and choose *Next*.



13. In the *Setup Progress* window, when the progress bar displays 100%, do one of the following:
 - o If all components were upgraded successfully, choose *Next*.
 - o If a component failed to be upgraded, choose *Roll Back* to restore the system. After rollback is complete, in the *Rollback Progress* window, choose *Next*.
14. In the *Setup Process Completed* window, review the upgrade result and choose *Finish*. (If you chose to configure SSL for the app framework, an additional window appears, reminding you to restart the SAP HANA server).

Results

Database Role PAL_ROLE

A database role `PAL_ROLE` is created during the upgrade/installation process of the app framework. All database privileges necessary for using pervasive analytics are assigned to this role.

If you encounter any problems using pervasive analytics after the installation/upgrade, refer to [Database Role PAL_ROLE for Pervasive Analytics](#).

Service User

If you have upgraded from release 9.0 or 9.1, an operating system user `b1techuser` is created and used to move log files from client machines to a central log folder in the shared folder `b1_shf`. You may change the user in the SLD by editing the server information. The user must be either a local user or a domain user that has write permissions to the central log folder.

Security Certificate for the App Framework

If you want to use a security certificate issued by a certificate authority for the app framework, rather than using a self-signed certificate, you must create a certificate request and import the signed certificate by yourself. For detailed instructions, see the "Configuring HTTPS (SSL) for Client Application Access" chapter in the SAP HANA Administration Guide at http://help.sap.com/hana_platform.

Post-requisites

1. Update the system information in the system data maintenance area:
 - o Partners: On the SAP Business One Support area on sappartneredge.com, in the *Quick Links* area, choose *System Data Maintenance*.
 - o Customers: On the SAP Business One Customer Portal at <http://service.sap.com/smb/sbocustomer>, in the left-hand navigation bar, choose *System Data Maintenance*.
2. In the license control center, import the license file for the new release. For more information, see [License Control Center](#).
3. Upgrade `SBOCOMMON` and your company schemas.

6.4 Upgrading Schemas and Other Components

You must use the SAP Business One setup wizard to upgrade the SAP Business One common database (`SBOCOMMON`) and your company schemas. If any of the upgrade steps fail, you can use the restoration mechanism to reverse all changes made by the wizard.

For company schemas migrated from the Microsoft SQL Server, upgrade is an integral part of the entire migration process. For more information, see [Migrating from Microsoft SQL Server to SAP HANA](#).

If you intend to install the browser access service during the upgrade process, first read the instructions in [Installing the Browser Access Service](#).

Prerequisites

- You have ensured that all SAP Business One clients, version for SAP HANA are closed.
- You have backed up the entire SAP HANA instance.

Note

If the upgrade fails, recover the entire instance.

- On your SAP HANA server, you have started the Samba component.
For more information, see the section “*Starting Samba to Access and Upgrade the Shared folder*” in [Troubleshooting](#).
- The database user registered for server connection is an admin user. To confirm this, do the following:
 1. To find out which database user is registered, in the System Landscape Directory, on the *Servers and Companies* tab, in the *Servers* section, choose the *Edit* button.
The *Edit Server* window displays the registered database user.
 2. In the SAP HANA studio, check if the registered database user is an admin user.
 3. If the registered database user is not an admin user, either change the database user to an admin user or assign the appropriate privileges to the currently registered user.
- If you have installed the integration framework of SAP Business One, version for SAP HANA, you have ensured that the following services have been stopped (in the order given below):
 1. SAP Business One integration Event Sender
 2. SAP Business One integration DI Proxy Monitor
 3. SAP Business One integration DI Proxy
 4. Integration Server Service

Note

After you have completed the upgrade process, you must restart the services in reverse order.

Note

To only upgrade the integration framework, run the `setup.exe` file under `\Packages\B1 Integration Component\Technology\` in the product package.

- On the computer on which you want to run the setup wizard, the following requirements have been met:
 - You have downloaded the product package. For more information, see [Software Download](#).
 - You have administrator rights.
 - You have installed Microsoft .NET Framework 4.5.2.
 - You have installed the 32-bit version of SAP HANA database client for Windows.
 - The SAP HANA studio application is closed, if there is one.
 - You have added the System Landscape Directory server to the list of proxy exceptions.
 - The memory is no less than 4 GB.

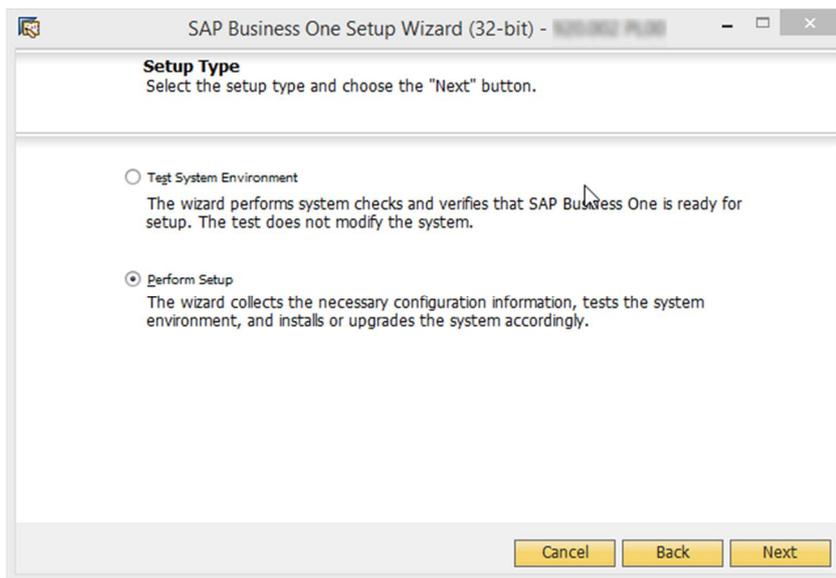
Procedure

A setup wizard is used for installation as well as for upgrade. The following procedure describes how to upgrade the common database, the company schemas, Windows-based server components, and client components.

Note that **the setup wizard does not support remote upgrade and can upgrade only local components**. To upgrade components on other machines, you must run the setup wizard repetitively.

In addition, for upgrade of the SAP Business One client within a release family, you can perform silent upgrade instead of using the setup wizard. For more information, see [Upgrading the SAP Business One Client](#).

1. In the root folder of the upgrade package, double-click the [setup.exe](#) file.
If you are using Windows Server 2008 or Windows 7, right-click the [setup.exe](#) file and choose [Run as administrator](#).
2. In the welcome window, select your setup language, and choose [Next](#).
3. In the [Setup Type](#) window, select the [Perform Setup](#) checkbox, and choose [Next](#).

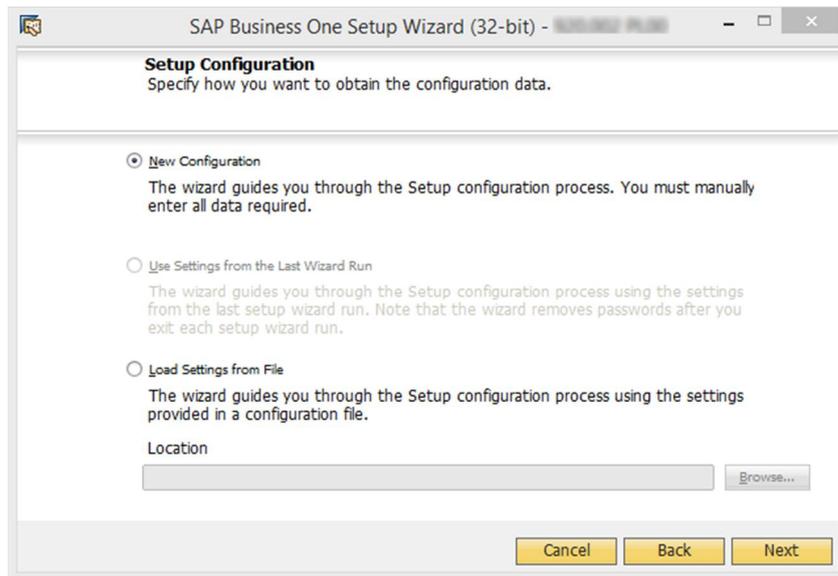


The option [Test System Environment](#) verifies if the system environment and the company schemas are ready for an upgrade. The existing installation and data are not changed. For each company schema that passes the test, you can generate a passcode, which allows you to bypass the pre-upgrade test when upgrading the schema later. The passcode is in the form of an XML file that contains details on the tested company schemas. It is valid for three days, and any changes to the company configuration render the passcode invalid.

The [Perform Setup](#) option performs both the pre-upgrade tests and upgrades selected components and schemas. If you carried out a pre-upgrade test for a company schema earlier, you can enter the passcode to bypass the pre-upgrade tests for this company schema.

4. In the [Setup Configuration](#) window, select one of the following options and choose [Next](#):
 - [New Configuration](#): Select this radio button to manually enter all the required settings.
 - [Use Settings from the Last Wizard Run](#) – Select this radio button to use the settings from the last wizard run, which are stored in the configuration file generated during that run.
 - [Load Settings from File](#) – Select this radio button to use the settings stored in a configuration file generated during a previous wizard run, and then specify the location of the file you want to use.

To obtain the required `config.xml` file, first run the setup wizard and select the *New Configuration* option. After generating this file, you can make a copy and use a text editor to modify the values for future use, as required.



- If you selected to use the settings from the previous wizard run or a file, the *Review Settings* window appears. This window provides an overview of the settings that you have configured for the upgrade process. To modify any of the settings, edit the values in the table. Otherwise, choose *Next* to proceed with the upgrade.

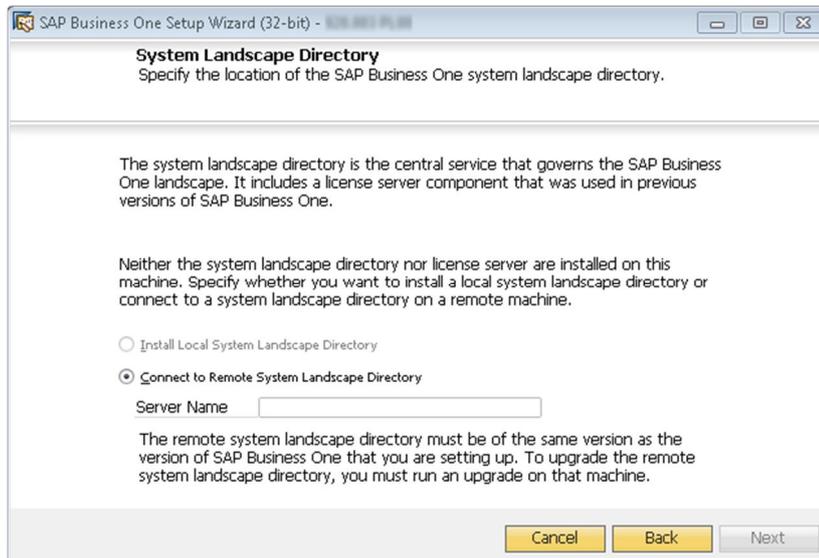
Note

If you are sure that all the settings are correct, you can select the checkbox *Skip Remaining Steps and Automatically Start Pre-Upgrade Test and Upgrade* to bypass the remaining wizard steps and begin the process immediately.

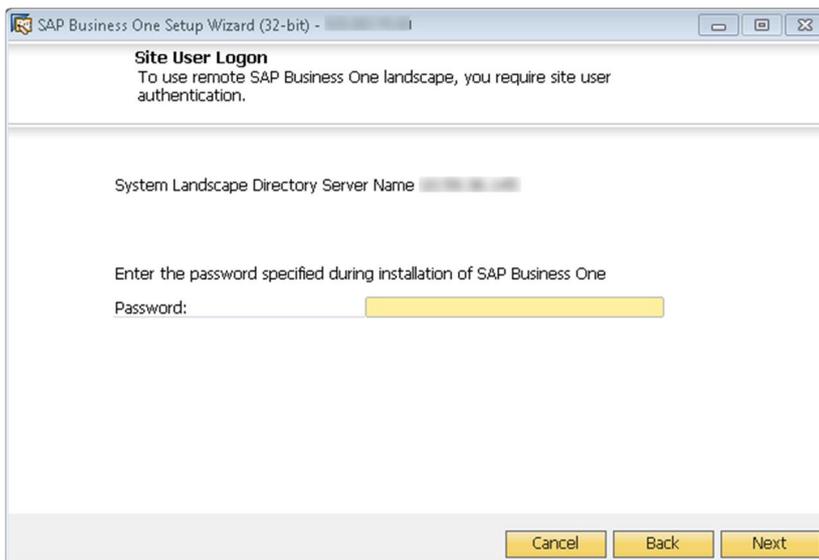


- In the *System Landscape Directory* window, select *Connect to Remote System Landscape Directory*, specify the server, and choose *Next*.

Note that the connected System Landscape Directory must have already been upgraded to the required version.



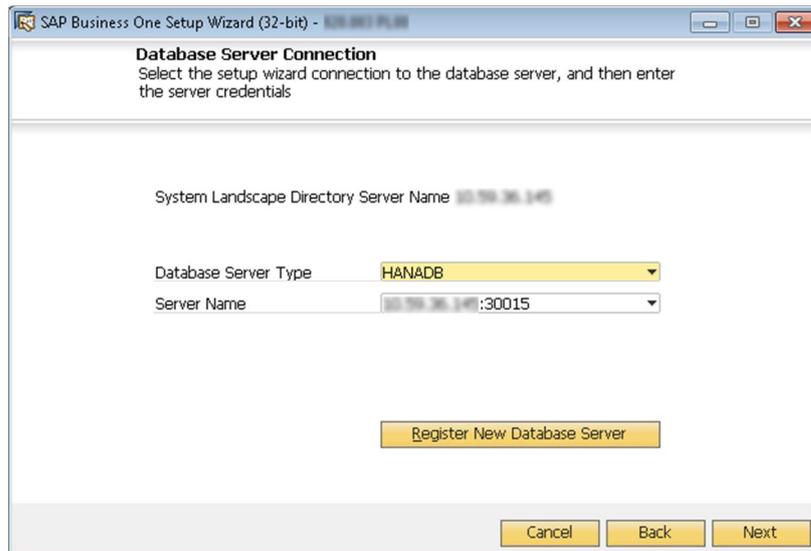
7. In the *Site User Logon* window, enter the password for the site super user `B1SiteUser`.



i Note

If you chose to perform only the pre-upgrade test, you also have the option to connect to a database server. In this case, you need to specify the information for a database user instead of the site user.

8. In the *Database Server Connection* window, select the database server type (`HANADB`) and the server. Then choose *Next* to proceed.



If you do not find the database server you want to upgrade in the server list, you can register it in the System Landscape Directory. To do so, choose the *Register New Database Server* button, specify the relevant information, and choose *Back* to continue with the upgrade.

9. In the *Component Selections* window, select the components you want to upgrade and choose *Next*.

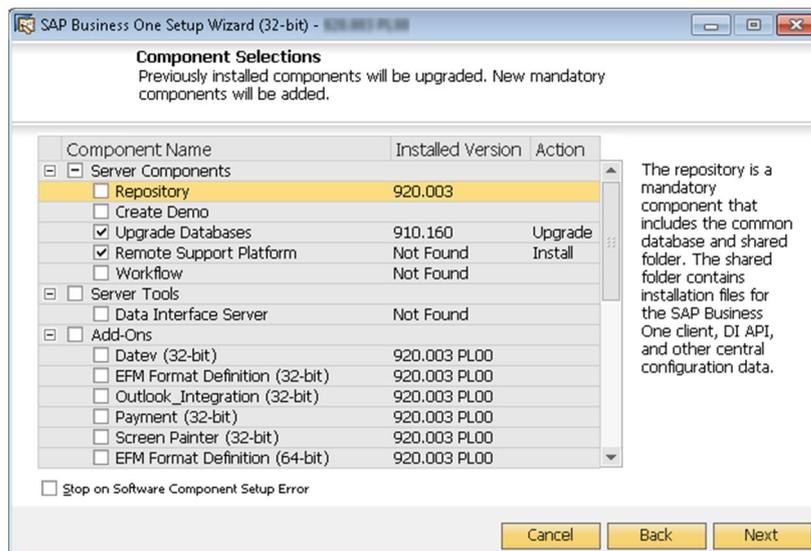
If a component has already been upgraded to the current version, its checkbox is enabled but not selected. If you select an already upgraded component, the wizard overwrites all instances of installed components.

The wizard also lists all third-party add-ons present in the ...\\Packages\\Add-Ons_Autoreg or ...\\Packages.x64\\Add-Ons_Autoreg folders, which you can select to upgrade.

Notes

Upgrading the repository (shared folder and common database) is a prerequisite for upgrading other components or company schemas.

If a component is indicated as *Not Found*, you can select the corresponding checkbox to install the component.



10. In the *Database Selection* window, select the checkboxes of the schemas that you want to upgrade.

Database Selection
Select the databases that you want to upgrade.

Database Server: 10.58.136.158:30015 Advanced Settings

Select	Database Name	Company Name	Version	Size	Status	Backup
<input type="checkbox"/>	SBO-COMMON	Common Database	901.003	1.946 GB	Ready	Yes
<input type="checkbox"/>	SBODEMOAT	OEC Computers Austria [901.003	0.275 GB	Newest	Yes
<input type="checkbox"/>	SBODEMOAU	OEC Computers Australia	901.003	0.257 GB	Newest	Yes
<input type="checkbox"/>	SBODEMOBE	OEC Computers Belgium	901.003	0.228 GB	Newest	Yes
<input type="checkbox"/>	SBODEMOUS	OEC Computers [US]	900.058	0.160 GB	Ready	Yes

11. To view additional options and information, select the row of a company schema, select the *Advanced Settings* checkbox, and then specify the following:
- o *Backup* – From the dropdown lists in the *Backup* column, select whether to back up each schema before the upgrade.

 **Caution**

If you select not to back up a schema before upgrade, you cannot restore the schema should the upgrade fail. SAP does not provide support for such schemas in the case of an upgrade failure; a backup of the pre-upgrade schema is required to qualify for SAP support.

- o *Upgrade By* – From the dropdown list, select the SAP Business One superuser to perform the upgrade. By default, the wizard uses the `manager` account.
- o *Stop on Test Error* – Select this checkbox to force the wizard to stop the entire upgrade process if it encounters an error during a pre-upgrade test.
- o *Stop on Upgrade Error* – Select this checkbox to force the wizard to stop the entire upgrade process if it encounters an error while upgrading the schema.

Upgrade - Backup Settings
Specify the folder where you want to store the backup files. To start the upgrade, choose "Next".

Backup Files - Location

Use Database Server Default

Select Folder on Database Server

Enter a network folder (for example: \\server\directory)

Location

Drive	Space Required	Space Available

Ensure sufficient space is available for the upgrade. Drives that may be affected are marked with an asterisk.

Ignore Space Requirement Warning and Continue

15. If you previously selected the integration framework for upgrade, do the following:

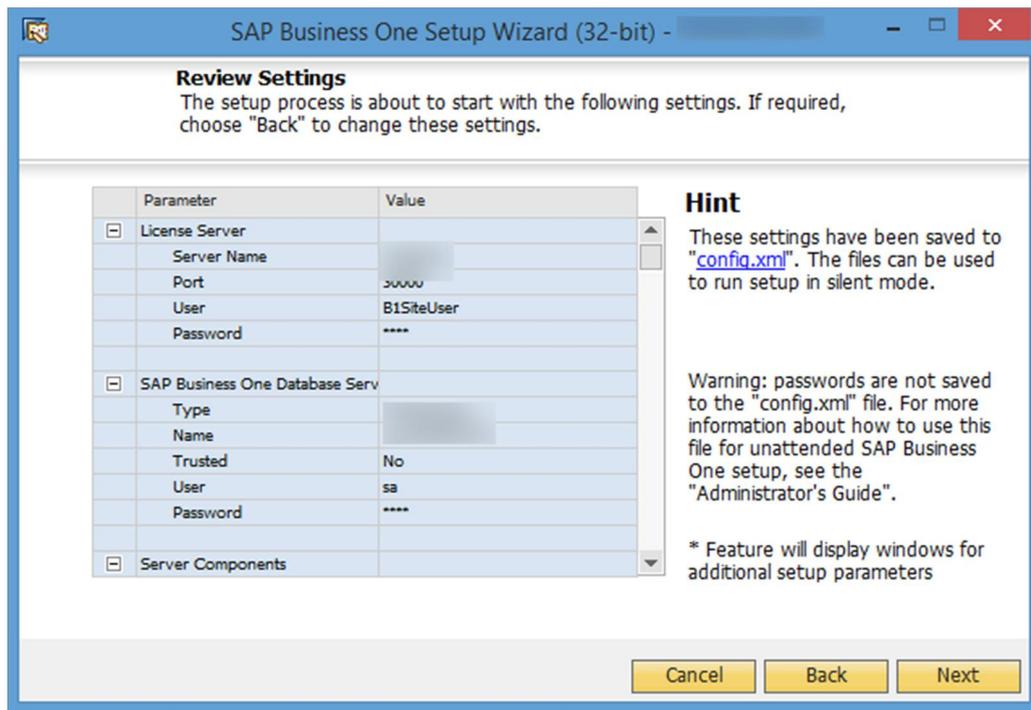
1. In the *Integration Solution - B1i Database Connection Settings* window, enter the database password.

SAP Business One Upgrade Wizard - 910.105 PL00

Integration Solution - B1i Database Connection Settings
Specify connection settings for the SAP Business One Integration Server database [Help](#)

Database Password

2. In the subsequent *Integration Solution - Scenario Packages* windows, if you want to activate any new scenarios, select the corresponding checkboxes and specify the necessary information.
16. In the *Review Settings* window, review your configuration settings. To modify any of the settings, choose *Back* to return to the relevant window; otherwise, choose *Next*.



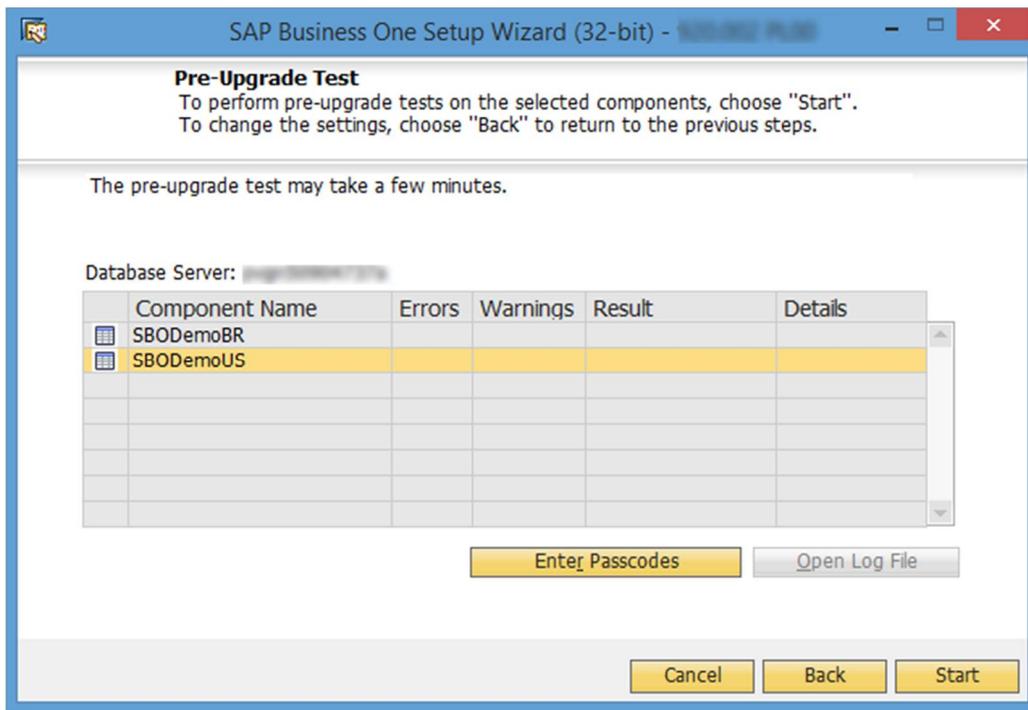
17. In the *Pre-Upgrade Test* window, do the following:

- o To bypass the tests for certain company schemas, choose *Enter Passcodes* and upload one or several passcode files that you saved earlier. After uploading the files, choose *Next* and proceed to step 23.

i Note

A passcode file is only valid for three days. Any changes to the company configuration render the passcode file invalid.

- o To perform pre-upgrade tests on each database to ensure its readiness for the upgrade and to reduce the possibility of upgrade failure, choose *Start*.



18. In the *Pre-Upgrade Testing In Progress* window, the wizard first checks the common database and then checks the company schemas one by one.

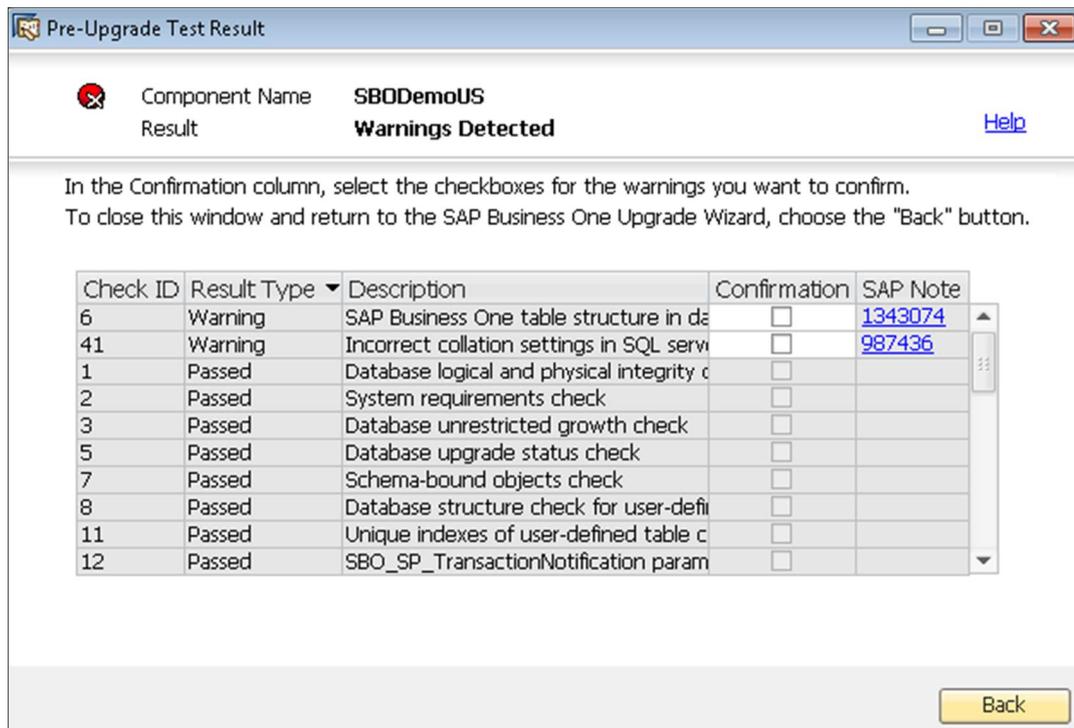
i Note

If the common database does not pass the checks, the wizard does not continue with the rest of the checks.

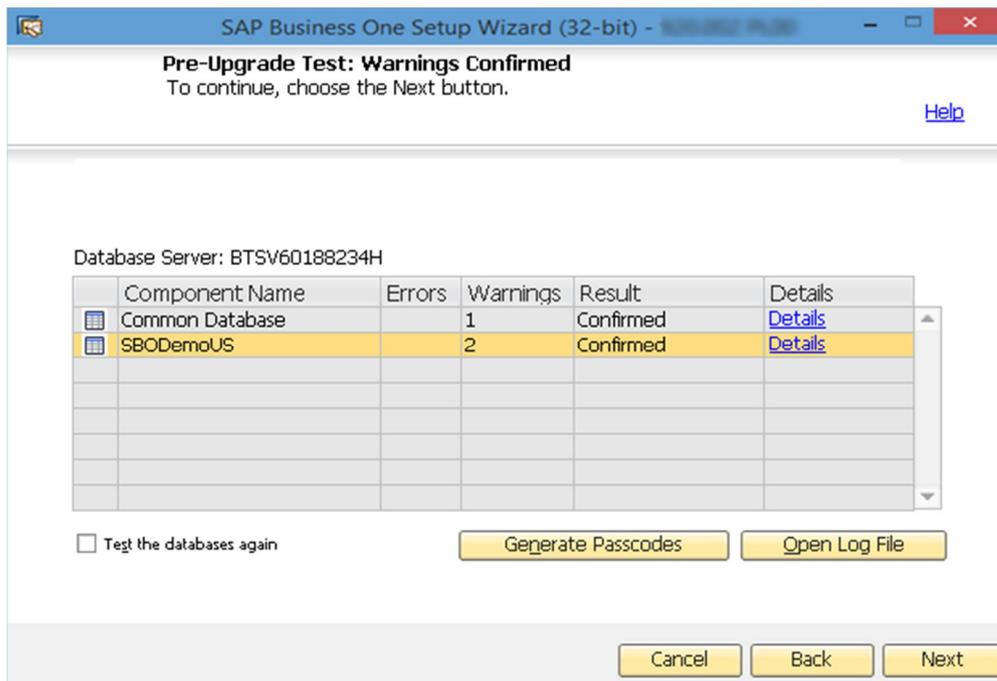
19. The *Pre-Upgrade Test* window provides a detailed overview of the results of the pre-upgrade tests. You can view information about individual checks, possible solutions to errors, and recommendations for dealing with warnings by clicking the links to the corresponding notes in the *SAP Note* column.

Depending on the results of the pre-upgrade tests, one of the following windows appears:

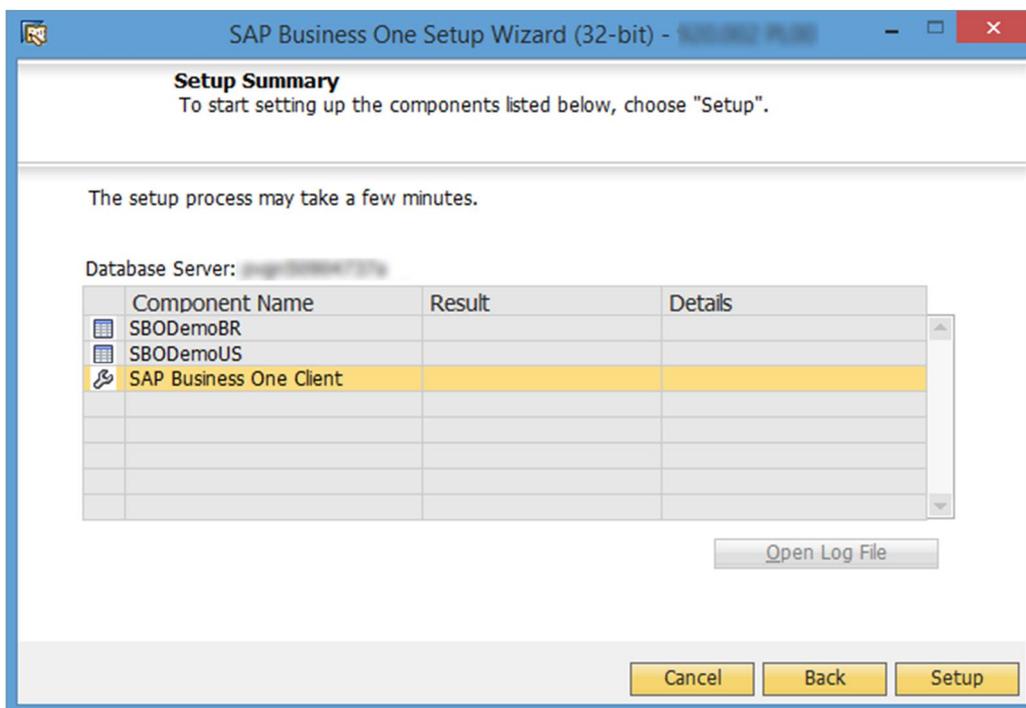
- *Pre-Upgrade Test: Passed* – All components and databases successfully passed the pre-upgrade tests. Proceed to the *Setup Summary* window.
- *Pre-Upgrade Test: Errors Detected* – One or more components or databases contain errors. You cannot continue upgrading. You must fix the reported errors or contact SAP for support, and then start the setup wizard again.
- *Pre-Upgrade Test: Warnings Detected* – One or more components or databases contain warnings. You can still continue upgrading; however, first you must confirm all warnings, as follows:
 1. For each component or database that contains warnings, click the corresponding link in the *Details* column.
The *Pre-Upgrade Test Result* window appears.



2. In the *Pre-Upgrade Test Result* window, do the following:
 - o To ignore a warning, select the corresponding checkbox in the *Confirmation* column.
 - o To fix an issue, click the corresponding hyperlink in the *SAP Note* column and follow the recommendations. After fixing the issue, select the checkbox in the *Confirmation* column.
3. After confirming all the warnings, choose *Back* to return to the *Pre-Upgrade Test* window.
4. After you have confirmed all warnings for all components and databases, choose *Next* to open the *Pre-Upgrade Test: Warnings Confirmed* window, and then proceed to the next step.



20. The *Setup Summary* window displays an overview of the components and schemas that you have selected to upgrade (or install if some selected components are not installed). Do either of the following:
- To begin the upgrade process, choose *Upgrade*.
 - To change the settings, choose *Back* to return to the previous steps.



- The *Upgrade in Progress* window displays the upgrade progress for each component and schema.
21. According to the upgrade results, one of the following windows is displayed:

- *Upgrade Result: Upgraded* window: This window appears if the upgrade of all components and schemas was successful. To continue, choose *Next*.
 - *Upgrade Result: Errors* window: This window appears if the upgrade of any component or schema failed. To continue with the restoration step of the rollback process, choose *Next* and proceed to the [Restoring Components and Schemas](#) section.
22. In the *Congratulations* window, choose *Finish* to close the wizard.
- To view a summary report of the various upgrade steps, such as company schemas and pre-upgrade test results, click the *Upgrade Summary* link.

Post-requisites

1. For each upgraded company schema, in the Administration Console, verify if an update (or even reinitialization) is required; if so, update (or reinitialize) the schema. For more information, see [Initializing and Updating Company Schemas](#).
2. On each client workstation, upgrade the SAP Business One client. For more information, see [Upgrading the SAP Business One Client](#).

6.4.1 Restoring Components and Schemas

If the upgrade process fails, the SAP Business One setup wizard restores the schemas and certain components. The other components must be restored manually.

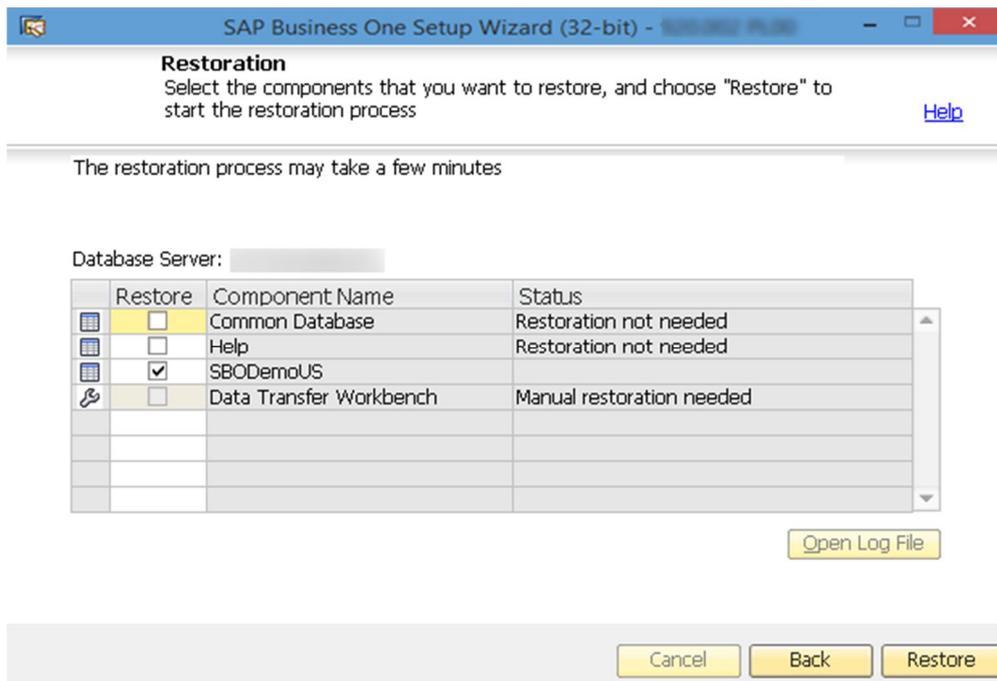
Note

The procedure below continues from the penultimate step in the previous section, [Upgrading Schemas and Other Components](#). It is only relevant for situations where the upgrade has failed.

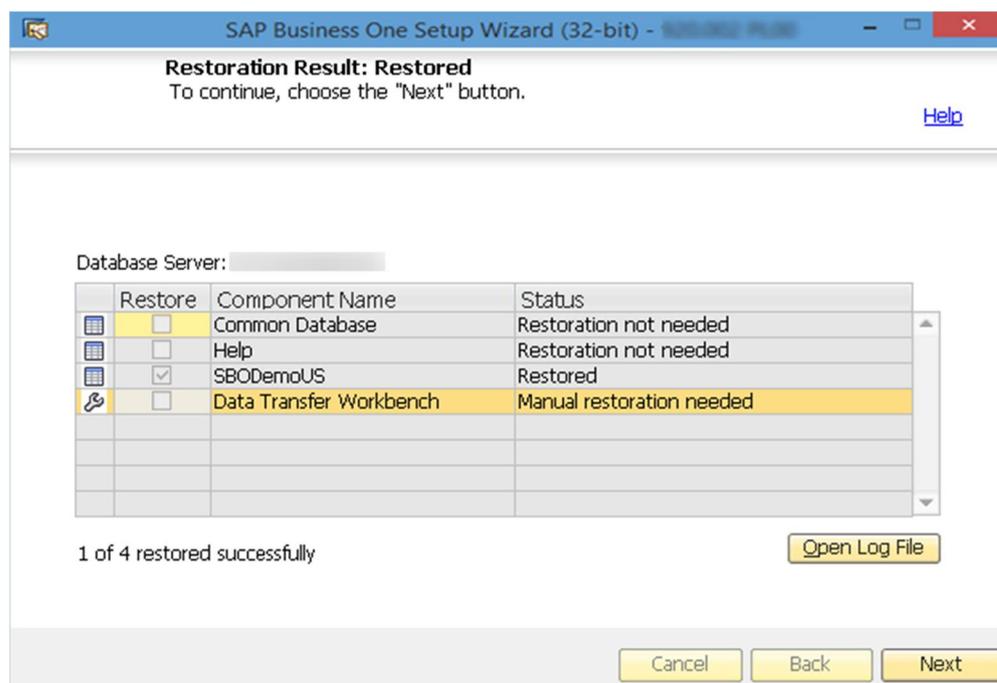
Procedure

To restore components and databases, do the following:

1. In the *Restoration* window, select the checkboxes of the components and schemas that you want to restore, and choose *Next*.

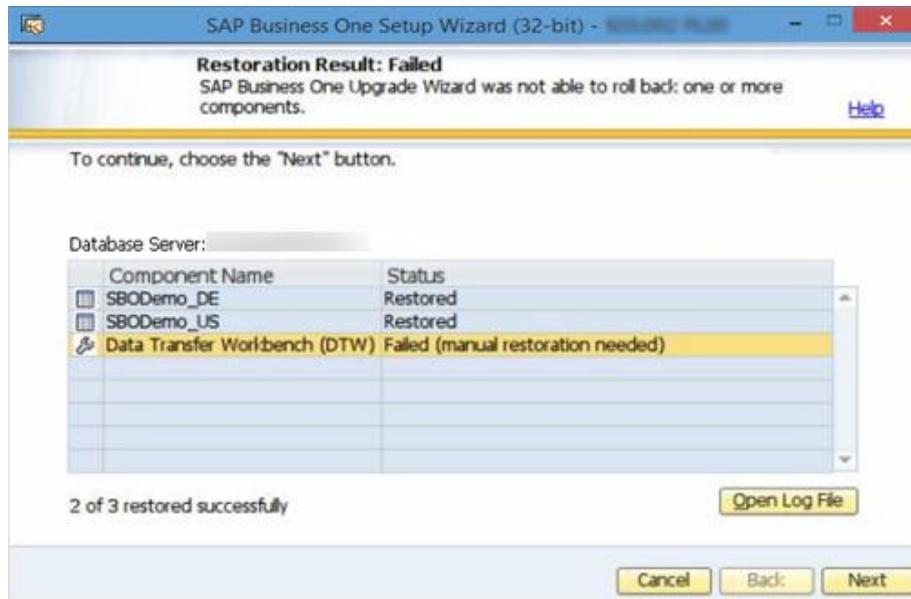


2. Depending on the results of the restoration process, one of the following windows appears:
 - o If the restoration was successful, the *Restoration Result: Restored* window appears. To complete the restoration, do the following:
 1. In the *Restoration Result: Restored* window, choose *Next*.



2. In the *Congratulations* window, choose *Finish* to complete the restoration process.

- o If the restoration failed, the *Restoration Result: Failed* window appears. To complete the restoration, do the following:
 1. In the *Restoration Result: Failed* window, choose *Next*.



2. In the window displayed, choose *Finish* to exit.

i Note

If the restoration fails, to roll back SAP Business One to the version before the upgrade, you must do a manual restoration.

Post-requisite

After the setup wizard has finished restoring the schemas, you must recover the entire SAP HANA instance that you backed up before you ran the setup wizard. Note that all schemas will be restored, regardless of whether the upgrade result was successful or not for each schema.

6.4.2 Troubleshooting Upgrades

To troubleshoot the upgrading process, check the following:

- All operating system users (owner, group, others) have write permission to the shared folder `b1_sh.f` on the SAP HANA server computer.
- If you cannot connect to the System Landscape Directory using the server name, use the IP address of the server computer.
- To have the SBO Mailer's signature copied after upgrade, do the following:
 1. In a Web browser, navigate to the following URL:

<https://<Mailer Address>:<Port>/mailer>

2. If you have not logged on to the SLD service or license service, then in the logon page, enter the site user password and choose [Log On](#).
3. From the [Database Server](#) dropdown list, select an SAP HANA instance and choose [Save](#).
4. Log off from SAP Business One, version for SAP HANA, and then log on again.

The signature is copied.

6.5 Upgrading the SAP Business One Client

After the server upgrade, you must upgrade the SAP Business One client on all of your workstations.

Note

If you have installed both 32-bit and 64-bit SAP Business One clients on a client workstation, we recommend uninstalling one client and keeping only the one of your choice. Otherwise, errors might occur during the upgrade.

If the compatible SAP HANA version has changed, you must also upgrade the SAP HANA database client on each of your client workstations.

Upgrading to a Higher Release Family

For an upgrade from a previous release family (for example, from the 8.82 release to the 9.2 release), run the setup wizard on each workstation to upgrade the SAP Business One client.

Alternatively, you can uninstall the old client and then install the new client using the client installation program. The client installation package is available in the entire product package as well as in the shared folder `b1_shf`.

Upgrading Within a Release Family

For an upgrade within a release family (for example, from the 9.1 release to the 9.2 release), you can directly upgrade the SAP Business One client. The auto-upgrade is performed by the SAP Business One client agent, which is installed automatically with the SAP Business One client.

Prerequisite

For the SAP Business One client agent to upgrade third-party add-ons in silent mode, you must recreate the ARD file of the add-on, using the latest version of the Add-On Registration Data Generator. For more information, see [Enabling Silent Upgrades for Third-Party Add-Ons](#).

Procedure

1. Run the client as the administrator.
2. Log on to a company.
A system message appears to inform you that the client is not updated.
3. In the system message window, choose [OK](#) to upgrade the client.

Alternatively, you can run the setup wizard to upgrade the client or reinstall the client using the client installation program. The client installation package is available in the entire product package, as well as in the shared folder `b1_shf`.

i Note

Automatic upgrade for the 9.0 PL11 client is not possible. You must use the setup wizard to upgrade the client or reinstall the client to a higher version.

i Note

If you want to install or upgrade the SAP Business One client manually in silent mode, you can use the following command line parameters:

```
setup.exe /S /z"c:\Program Files (x86)\SAP\SAP Business One  
Client\*127.0.0.1:30000"
```

Where:

`/S` means "silent mode"

`/z` is followed by installation parameters: `Full Installation Path*System Landscape
Directory Address:Port`

6.6 Upgrading SAP Add-Ons

When you select the *Add-On* checkbox in the *Component Selections* window of the setup wizard, the following occurs:

- New versions of all SAP add-ons are automatically registered on the SAP Business One server.
- New installers are uploaded to the server during the upgrade of the common database.

Add-ons that were already installed and assigned to a company are re-registered with new releases and assigned to the same company.

On a client computer, upon the next logon to a company assigned with add-ons, installers for the new add-on releases run automatically.

6.6.1 Troubleshooting Add-On Upgrades

When upgrading add-ons in an upgraded company for which the server name was previously something like `(local)`, you may encounter a message about installation failure.

SAP Business One has introduced a license security mechanism, and we do not recommend that you specify a server name such as `(local)`. In this case, during an upgrade, the user defines the server name as an IP address or a computer name. The application does not find the previous, `(local)`, name of the upgraded company, which prevents the previous add-ons from being upgraded.

To solve this problem, do the following:

1. Go to the `...\SAP Business One\` folder and locate the `AddonsLocalRegistration.sbo` file.
2. Change the server name of each related add-on to the new name specified in the license server.

 Example

- o Old name: `<Common ID="1" Name="(local)"/>`
- o New name: `<Common ID="1" Name="MyServerName"/>`

6.6.2 Enabling Silent Upgrades for Third-Party Add-Ons

To enable the SAP Business One client agent to upgrade a third-party add-on in silent mode, do either of the following:

- If your add-on needs to be installed, you must recreate the add-on's ARD file using the latest version of the Add-On Registration Data Generator to enable silent upgrades (and installations).
- If your add-on does not need to be installed, you can use the Extension Manager to manage its upgrade. For more information, see the guide *How to Package and Deploy SAP Business One Extensions for Lightweight Deployment* on sappartneredge.com.

Enabling Silent Upgrade Using Add-On Registration Data Generator

1. To start the Add-On Registration Data Generator, run the `AddOnRegDataGen.exe` file, which is typically located in the `...\SAP Business One SDK\Tools\AddOnRegDataGen` folder.
2. Load an existing file or enter the mandatory information.
For more information, see *Create a Registration Data File* in the SDK help file.
3. Select the *Silent Mode* checkbox.
4. If necessary, in the *Installer Command Line*, *Uninstaller Command Line Arguments*, or *Upgrade Command Line* field, enter any required command line arguments.
5. Choose the *Generate File* button.

Note

You may be required to rebuild the installation package of the add-on and redesign the installation and configuration process. For example, if the add-on uses an installation wizard that requires the user to specify some information, then you can perform the configuration steps in the SAP Business One client after installing the add-on instead. Alternatively, you can provide the required information as command line arguments in the ARD file.

7 Performing Post-Installation Activities

Immediately after installing SAP Business One, version for SAP HANA, you are required to perform the following activities:

- Configuring various SAP Business One services
- Configuring the SAP Business One client, version for SAP HANA
- Assigning SAP Business One add-ons, version for SAP HANA
- Performing post-installation activities for the integration framework

Note

If you use Microsoft Internet Explorer to access the SLD, license, or job service control center on Microsoft Windows Server 2008 R2, you must first disable the Microsoft Internet Explorer Enhanced Security Configuration (IE ESC), as follows:

1. In Microsoft Windows, choose *Start* → *All Programs* → *Administrative Tools* → *Server Manager*.
2. In the *Server Manager* window, in the *Security Information* area, click *Configure IE ESC*.
3. In the *Internet Explorer Enhanced Security Configuration* window, in the *Administrators* and *Users* areas, select both *Off* radio buttons.
4. Choose the *OK* button.

If you do not want to turn off the IE ESC, you can access the SLD using other Web browsers.

Note

If you use a proxy for your Internet connection, you must add the full hostname or IP address of any Web server (for example, SLD) to the proxy exception list of your Web browser; in other words, do not use a proxy for these addresses.

7.1 Working with the System Landscape Directory

The SLD is a central workplace where you perform various administrative tasks. After installing the server tools on your Linux server, the SLD service starts automatically. You can then access the SLD with a Web browser using a URL in the following format: `https://<Server Address>:<Port>/ControlCenter`.

Note

The URL address is case-sensitive.

You can access the SLD control center in a Web browser to do the following:

- Add, remove, and edit database servers
- Manage authentication settings for database servers
- View information about the companies on a database server
- Enable single sign-on functionality
- Manage encryption keys

- Manage SAP Business One site users
- Change the database user used to connect to the SAP HANA server

In addition to the above administrative tasks, the SLD works as a security controller for your company schemas. For more information, see [Data Storage Security](#).

7.1.1 Registering Database Servers on the Landscape Server

For companies to appear on the application's logon screen, you must register the database server on the landscape server using the System Landscape Directory.

Note

If you use Microsoft Internet Explorer to access the SLD, license control center, or SBO Mailer on Microsoft Windows Server 2008 R2, you must first disable the Microsoft Internet Explorer Enhanced Security Configuration (IE ESC) as follows:

1. In Microsoft Windows, choose *Start* → *All Programs* → *Administrative Tools* → *Server Manager*.
2. In the *Server Manager* window, in the *Security Information* area, click *Configure IE ESC*.
3. In the *Internet Explorer Enhanced Security Configuration* window, in the *Administrators* and *Users* areas, select both *Off* radio buttons.
4. Choose the *OK* button.

If you do not want to turn off the IE ESC, you can access the SLD using other Web browsers.

Note

If you use a proxy for your Internet connection, you must add the full hostname or IP address of any Web server (for example, SLD) to the proxy exception list of your Web browser; in other words, do not use a proxy for these addresses.

Procedure

1. To access the SLD service, in a Web browser, navigate to the following URL:
`https://<Server Address>:<Port>/ControlCenter`
2. In the logon page, enter the site user name and password, and then choose the *Log On* button.

Note

The site user name is case sensitive.

3. On the *Servers and Companies* tab, in the *Servers* area, choose the *Add* button.
4. In the *Add Server* window, specify the following information and then choose the *OK* button:
 - o *Server Name*: Specify your SAP HANA database server in the format of **`<Server Address>:<Port>`**.

Caution

Make sure that the server name does not contain any of the following special characters:

- o Ampersand (&)

- Less than sign (<)
- Greater than sign (>)
- Quotation mark ("")
- Apostrophe ('')
- *Database User Name*: Enter the name of an admin database user. For information about the required database privileges, see [Database Privileges for Installing, Upgrading and Using SAP Business One](#).
- *Database User Password*
- [Optional] *Backup Path*: Specify the path to the backup folder for storing SAP HANA database instance backups and company schema exports.

If you leave the field blank, the backup folder specified during the backup service installation is used.

If you specify a folder other than the one specified during the installation, you must ensure the specified folder already exists on the SAP HANA server. Additionally, the SAP Business One service user for the current installation must be assigned as the owner of the folder. To assign the service user as the folder owner, do the following:

1. Log on to the server as `root`.
2. To identify the service user running the tomcat server for SAP Business One, run the following command:

```
ls -la <Installation Directory>
```

For example, `ls -la /opt/sap/SAPBusinessOne`

3. To change the owner of the backup folder you want to use, run the following command:

```
chown <User Group>:<Service User> <Installation Directory>
```

For example, `chown blservice0:blservice0 /home/BackupFolder`

7.1.2 Managing Encryption Keys

You can encrypt data in your company schemas using a static key or dynamic key.

Recommendation

We strongly recommend that you use a dynamic key to encrypt your company schemas.

Caution

Enabling the use of dynamic keys is an irreversible process.

Procedure

1. Log on to the SLD service.
2. On the *Security Settings* tab, in the *Encryption Key Management* area, choose the *Enable Dynamic Key* button.

Note

After enabling the use of dynamic keys, you can generate a new dynamic key at any time. To do so, choose the *Enable Dynamic Key* button again.

3. Open the SAP Business One client application, log on to each of your companies, and accept to update the company schema.

Note that you must perform this for all company schemas on the servers registered in the System Landscape Directory.

7.1.3 Adding Services in the System Landscape Directory

The *Services* tab of the SLD displays all SAP Business One services that have been installed and registered on the license server (SAP HANA server). The services include the following:

- License service
- Job service
- Analytics Platform
- App framework
- Backup service

If you accidentally delete a service from the SLD, you must add the service again; otherwise, you cannot use the service.

Procedure

1. To access the SLD, in a Web browser, navigate to the following URL:
`https://<Server Address>:<Port>/ControlCenter`
2. In the logon page, enter your site user name (`B1SiteUser`) and password.

Note

The site user name is case-sensitive.

3. On the *Services* tab, choose the *Add* button.
4. In the *Add Service* window, specify the following information:
 - Service type: Only installed service types are available.
 - Service name: Enter a name for the service
 - Service URL: Specify the service URLs as below:
 - License: **`https://<Server Name/IP>:<port>/LicenseControlCenter`**
 - Analytics platform: **`https://<Server Name/IP>:<port>/Enablement`**
 - Job service: **`https://<Server Name/IP>:<port>/job`**
 - Browser access service: **`https://<Server Name/IP>:<port>dispatcher`**
 - App framework: **`http://<Server Name>:80xx/`** or **`https://<Server Name>:43xx/`** (where "xx" represents the SAP HANA instance number)
 - Backup service: **`https://<Server Name/IP>:<port>/BackupService/`**
 - Service Layer: **`https://<Server Name/IP>:<port>`**

7.1.4 Managing Site Users

The site user account serves as site-level authentication for performing various administrative tasks, as listed in the table below:

Site Users	Function
B1SiteUser	Lifecycle management: installation, upgrade, uninstallation
	Configuring services installed on Windows (for example, Workflow service)
	Company creation
All	All operations performed in the System Landscape Directory
	Accessing and performing operations in Web-based service control centers (for example, job service, Administration Console of the analytics platform)

B1SiteUser

The site super user, whose account information should only be known to a few selected system administrators, is `B1SiteUser`. You can update the password of `B1SiteUser` in the System Landscape Directory, on the [Security Settings](#) tab, by choosing the [Change B1SiteUser Password](#) button. You will need to provide the old password to make the change.

The `B1SiteUser` account cannot be removed.

Domain Users as Less-Privileged Site Users

You can assign appropriate Windows domain users as site users to perform administrative tasks that require fewer privileges in the System Landscape Directory.

Prerequisite

You have entered Windows domain user authentication information during the installation of the System Landscape Directory. For more information, see [Installing Server Components](#).

Procedure

To assign a Windows domain user as a less-privileged site user, do the following:

1. In a Web browser, log on to the System Landscape Directory.
2. On the [Security Settings](#) tab, choose the [Manage Site Users](#) button.
3. In the [Manage Site Users](#) window, in the edit box on the top, enter a domain user account in the format of `Domain\User`.
4. To assign the domain user as a site user, choose the [Add](#) button.

Result

You can delete domain-user site users at any time. Additionally, a domain user can even remove itself as a site user. After the removal, the domain user can no longer log on to the System Landscape Directory.

7.1.5 Mapping External Addresses to Internal Addresses

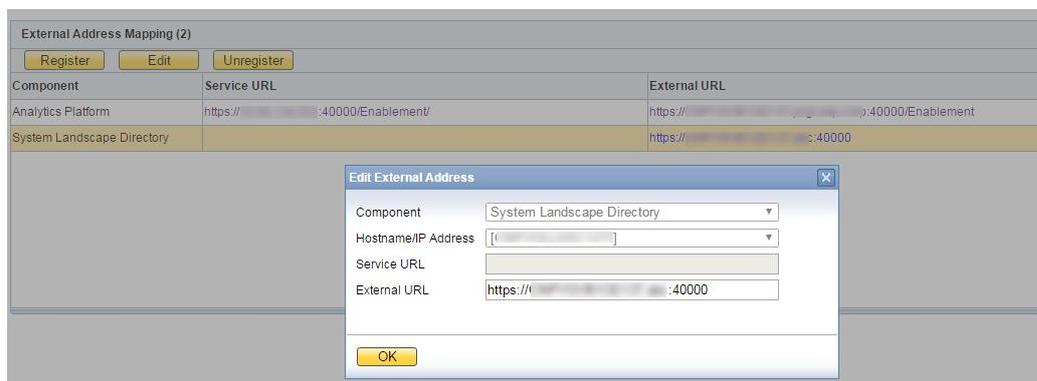
To enable access from outside the local network, you must map an external access URL to each required component.

Procedure

1. In a Web browser, log on to the system landscape directory using this URL:
`https://<Hostname>:<Port>/ControlCenter`.
2. On the *External Address Mapping* tab, choose *Register*.
3. In the *Register External Address* window, specify the following information:
 1. Component
 2. Hostname or IP address of the machine on which the component is installed
 3. External URLThe external access URL must have the format **`<protocol>://<Path>:<Port>`**.



`http://10.58.9.100:8080`



The *Hostname/IP Address* field for the SLD may display the hostname rather than the FQDN of the SLD server, or it may be empty; either is fine and can be ignored.

4. Choose *OK*.

Post-requisites

After finishing mapping the addresses for all required components, you must restart the services on the machines on which they're installed.

For example, if you have registered the external address mapping for a Browser Access server, you must restart the SAP Business One Browser Access Server Gatekeeper service.

Note that the restart of SAP Business One Browser Access Server Gatekeeper service may take from 5 to 10 minutes.

7.2 Configuring Services

You must configure the services you have installed in order for them to operate properly. The subsections below introduce how to configure various services.

Note

To use the analytical features powered by SAP HANA, you need to initialize and maintain SAP Business One company schemas in the Administration Console. For more information, see [Initializing and Maintaining Company Schemas for Analytical Features](#).

For more information about the backup service, see [Exporting Company Schemas](#).

7.2.1 License Control Center

Caution

If you have installed a firewall on the license server, make sure that the firewall is not blocking the port number you use for the license service; otherwise, the license service and SLD cannot work.

In addition, if you are using port X, make sure that you open both port X and port (X+1) in the firewall. For example, if you are using port 40000, make sure to also open port 40001.

The license service is a mandatory service that manages the application license mechanism according to the license key issued by SAP. Web access to the license service enables you to do the following:

- Find and copy the hardware key to run your SAP Business One application, version for SAP HANA and apply for SAP licenses
- Import the license file
- View the basic license information

For new installations, you can use the application for a period of 31 days without a license key. After that period, the SAP Business One application, version for SAP HANA needs a license key to run. We strongly recommend that you request a license key immediately after installing the application.

You also must install a new license key whenever any of the following occurs:

- You have additional users or components.
- The hardware key changes.
- The current license expires.
- You installed a new version of SAP Business One, version for SAP HANA.

To avoid accidentally changing the hardware key, do not perform the following actions on the license server computer:

- Format the computer and reinstall Linux using another product key for Linux.
- Change the computer name
- Change the domain (the hardware key does not change back when you return to the previous domain.)

The following actions are safe and do not change the hardware key:

- Add a new user logon
- Change the computer date or time

Procedure

1. In a Web browser, navigate to the following URL:

<https://<Server Address>:<Port>/LicenseControlCenter>

Alternatively, on the [Services](#) tab in the System Landscape Directory, you can click the license manager link to access the license control center.

Notes

- If you use a proxy for your Internet connection, you must add the full hostname or IP address of any Web server (for example, SLD) to the proxy exception list of your Web browser; in other words, do not use a proxy for these addresses.
 - The URL of the service is case-sensitive.
2. If you have not logged on to the SLD service, in the logon page, enter the site user name and password, and then choose the [Log On](#) button.

Note

The site user name is case sensitive.

3. The [General Information](#) area displays the details of the license server.
If you have not yet obtained a license key, apply to SAP for a license key using the hardware key. If you are a partner, for more information, see [License Guide for SAP Business One 9.2, version for SAP HANA on sappartneredge.com](#).
4. To install the license key, choose the [Browse](#) button, select the TXT file you received from SAP, and then choose the [Import License File](#) button.

7.2.2 Job Service

The job service manages the following settings on the server side:

- SBO Mailer settings
- Alert settings

7.2.2.1 SBO Mailer

This optional service enables you to send e-mails from SAP Business One, version for SAP HANA.

7.2.2.1.1 Configuring SBO Mailer

The process of configuring SBO Mailer comprises the following steps:

1. Define the mail settings
2. Select companies

3. Connect to the SMTP server

 Note

The SBO Mailer configuration Web page does not provide access to SBO Mailer e-mail signature settings. To access these settings, in the SAP Business One *Main Menu*, choose *Administration* → *System Initialization* → *E-Mail Settings*.

Procedure

1. In a Web browser, navigate to the following URL:

<https://<Server Address>:<Port>/job>

Alternatively, on the *Services* tab in the system landscape directory, you can click the *Job Service* link to access the settings.

 Notes

- If you use a proxy for your Internet connection, you must add the full hostname or IP address of any Web server (for example, SLD) to the proxy exception list of your Web browser; in other words, do not use a proxy for these addresses.
 - The URL of the service is case-sensitive.
2. If you have not logged on to the SLD service, in the logon page, enter the site user name (`B1SiteUser`) and password, and then choose *Log On*.

 Note

The site user name is case sensitive.

3. On the *Mailer Settings* tab, specify the following mandatory mail settings information and choose *Save* to save your settings:
 - *SMTP Server*: Name or IP address of your outgoing mail server.
 - *SMTP Port*: Specify the port number for the SMTP server.

 Note

If your SMTP server does not allow anonymous connection, specify a user name and password; otherwise, select the *Anonymous* checkbox.

- In the *Language* dropdown list, select the language for email text.
 - If your SMTP server requires TLS encryption, make sure the *Use TLS Encryption* checkbox is selected.
 - If you are using a right-to-left language, select the *Right-to-Left* checkbox.
 - To include the subject line in the body of the message, select the *Include Subject in Message Body* checkbox.
4. From the *Database Server* dropdown list, select an appropriate server.
 5. Select the companies for which you want to set up the SBO Mailer service, and choose *Save*.
 6. To connect to the SMTP server, choose *Start*.

The status changes to `RUNNING` and the button changes to *Stop*.

Note

To change the SMTP server, add or remove companies, you must first stop the connection by choosing [Stop](#).

Result

You can now proceed to create a mount point for your shared attachments folder in your Linux server. For more information, see [Setting Up Shared Attachments Folder](#).

7.2.2.1.2 Setting Up Shared Attachments Folder

To send emails with attachments using SBO Mailer, you must perform some additional configurations.

Procedure

1. Create a folder on either a Linux machine or a Windows machine and grant full permission to the folder, for example: `\\server\folder\shared_folder`.
2. Log on to the SAP Business One client and do the following:
 1. On the *Path* tab of the *General Settings* window (*Main Menu* → *Administration* → *System Initialization* → *General Settings*), specify "`\\server>\folder\shared_folder`" as the attachments folder.
 2. Send a test email with an attachment (for example, an A/R invoice).
3. In the SAP HANA studio, execute the following query against the company schema in question:

```
select top 1 "Attachment" from OALR order by "Code" Desc
```

The result looks like the following: "`\\server\folder\shared_folder\AR Invoice_1.pdf`".

4. Copy the query result to a text editor, remove the file name, and replace the backslash (\) with the forward slash (/).

The result is the shared folder path saved in the database, for example:

```
//server/folder/shared_folder.
```

5. Log on to the Linux server as `root` and do the following:
 1. Create an empty folder, for example: `/mnt/sbomailer`.

Caution

The name of the mount point must not contain underscores (_).

- o Correct example: `/mnt/sbomailer`
 - o Incorrect example: `/mnt/sbo_mailer`
2. Mount the folder in step 4 to the empty folder, using the following command:

```
mount -t cifs -o user=blservice0,pass=blservice0  
'//server/folder/shared_folder' /mnt/sbomailer
```

7.2.2.1.3 Troubleshooting

The following troubleshooting information may be required when configuring the mail services:

1. Ensure that you have already set up email accounts for SAP Business One users on the specified mail server. To verify the connection with the mail server, in the *Mail Settings* area, choose *Test Connection*.
2. If the SMTP server requires authentication, for example, if the SMTP server is configured to accept only logon-authenticated mails, you must not select the *Anonymous* option in the *Mail Settings* area.
3. To check whether the connection to the SMTP server works, send a test email. If the connection fails, verify that you have done the following:
 - o Entered the correct name of your mail server
 - o Entered the correct user name and password
 - o Restarted the connection to the SMTP server after changing any of the settings

7.2.2.2 Alert Settings

In order to use the alert function to have SAP Business One automatically notify selected users whenever certain system events occur, you must first start the alert service for the companies on the server side.

Procedure

1. In a Web browser, navigate to the following URL:

<https://<Server Address>:<Port>/job>

Alternatively, on the *Services* tab in the system landscape directory, you can click the *Job Service* link to access the settings.

Notes

- o If you use a proxy for your Internet connection, you must add the full hostname or IP address of any Web server (for example, SLD) to the proxy exception list of your Web browser; in other words, do not use a proxy for these addresses.
 - o The URL of the service is case-sensitive.
2. If you have not logged on to the SLD service, in the logon page, enter the site user name (`B1SiteUser`) and password, and choose *Log On*.

Note

The site user name is case sensitive.

3. On the *Alert Settings* tab, if you want to change the technical user used to execute the alerts, enter the user code for an SAP Business One user and then choose *Save*.

Note

If you want to use a different user than the default user `ALERTSVc`, you must ensure the user is created in all the companies. Otherwise, all the alert settings are ineffective for the companies missing this user.

This technical user is used for database connection and not intended for any business transactions. You do not have to assign a license to this technical user and we recommend that you don't.

4. From the *Database Server* dropdown list, select an appropriate server.
5. Select the companies for which you want to use the alert function, and choose *Save*.
6. To start the alert service, choose *Start*.

The status changes to `RUNNING` and the button changes to *Stop*.

Note

To change the technical user or change the company selection, you must first stop the connection by choosing *Stop*.

Result

You can now log on to each of your companies in the SAP Business One client and define the alert settings on the client side. For more information, see the online help.

7.2.3 App Framework

After installation is complete, SAP HANA Extended Application Services (SAP HANA XS engine) switches to embedded mode. We highly recommend that you keep the SAP HANA XS engine in embedded mode to enhance the overall performance of the app framework.

Port Number

The default port number used for the app framework is `43xx` or `80xx` (where `xx` represents the SAP HANA instance number).

Example

If you installed the server tools on SAP HANA instance `01`, you should ensure port `4301` or `8001` is not being used by other applications.

If you have changed the port used for the SAP HANA XS, you must update the port number in the System Landscape Directory (SLD) for the app framework service. To do so, follow the steps below:

1. To access the SLD, in a Web browser, navigate to the following URL:

`https://<Server Address>:<Port>/ControlCenter`

2. In the logon page, enter the site user name and password, and then choose the *Log On* button.

Note

The site user name is case sensitive.

3. On the *Services* tab, select the app framework service and choose the *Edit* button.
4. In the *Edit Service* window, in the *Service URL* field, change the port number (the number behind the colon).

5. To save the changes, choose the *OK* button.

For more information, see the *Maintaining HTTP Destinations* section of the SAP HANA Developer Guide at http://help.sap.hana/hana_platform and instructions about configuring SSL in this guide.

7.2.4 Service Layer

After the installation, to start working with the Service Layer, ensure that the `SBOCOMMON` schema and your company schema are installed or upgraded to the same version. In addition, the SAP HANA database user used for connection must have the following SQL object privileges:

- `SBOCOMMON` schema: **SELECT, INSERT, DELETE, UPDATE, EXECUTE** (all grantable)
- Company schema: Full privileges

7.2.5 SBO DI Server

This optional service enables multiple clients to access and manipulate the SAP HANA database. To use it, you are required to have a special license.

For more information, see the SDK Help Center.

7.2.6 SAP Business One Workflow

The workflow service enables you to standardize your business operations to increase overall efficiency. With predefined conditions, the system automatically executes various tasks, liberating labor resources for more creative activities.

For more information, see *How to Configure the Workflow Service and Design the Workflow Process Templates* at <http://service.sap.com/smb/sbocustomer/documentation>. The guide includes samples and additional reference materials.

7.3 Initializing and Maintaining Company Schemas for Analytical Features

This section provides information about checking and maintaining your company schemas for the analytical features powered by SAP HANA.

To avoid disrupting customers' daily business activities in SAP Business One, version for SAP HANA, the application provides a Web-based Administration Console that can be used to initialize and maintain company schemas on the SAP HANA database server.

Note

For more information about system administration and maintenance of SAP HANA, see SAP HANA database administration guides on SAP Help Portal at http://help.sap.com/hana_platform.

7.3.1 Starting the Administration Console

To initialize and maintain company schemas on SAP HANA, you must first start the Administration Console.

Procedure

1. In a web browser, navigate to the following URL:
<https://<Server Address>:<Port>/Enablement>
2. In the logon page, enter the site user name and password, and choose the [Log On](#) button.
The Administration Console homepage appears. The following table describes the different sections on the homepage:

Section	Description
SAP HANA Server Statistics	<p>Displays SAP HANA database server information.</p> <p>When the memory usage or disk volume usage reaches 90% or more, the status bar turns from blue to red. We recommend that you release some memory or disk space when you see the warning.</p> <p> Caution</p> <p>If you have changed the password of the <code>COMMON</code> user that is exclusively used by the analytics platform to connect to the SAP HANA database, you must update the password accordingly in the Administration Console, as follows:</p> <ol style="list-style-type: none">1. Update the password by choosing the Change Password button.2. Stop and restart SAP Business One analytics powered by SAP HANA. For more information, see the section “Restarting SAP Business One Services on Linux” in Troubleshooting.
License	Displays the license server information.
Company Overview	Displays the following information: <ul style="list-style-type: none">• Number of companies• Number of initialized company schemas• Number of company schemas for which you have scheduled data staging

7.3.2 Initializing and Updating Company Schemas

To use functions provided by SAP Business One analytics powered by SAP HANA in your SAP Business One companies (for example, enterprise search, SAP HANA models, real-time dashboards, Excel Report and Interactive Analysis, and SAP Crystal Reports), you need to initialize or update company schemas in the Administration Console, depending on the specific scenarios, as listed in the table below:

Operation	Function	Scenario
Initialization	Deploys various analytical contents to your company (for example, models, Crystal reports, and dashboards), and prepares the company for data staging.	Required in either of the following situations: <ul style="list-style-type: none"> The status of your company is <code>New</code>. You have reinstalled SAP Business One analytics powered by SAP HANA.
Update	Updates your company with analytical contents while maintaining all customized contents and settings.  Note Update is possible only for companies that have already been initialized.	Required in either of the following situations: <ul style="list-style-type: none"> Your company status changes to <code>Update Required</code>, usually because you have upgraded the SAP Business One system and the analytical contents have changed. You want to change the model language.
Reinitialization	Redeploys analytical contents to your company and erases all customized contents and settings.	Required in either of the following situations: <ul style="list-style-type: none"> Several update attempts have failed. The status of your company changes to <code>Reinitialization Required</code>, explicitly requesting you to reinitialize the analytical contents of your company.

Note

The initialization process also deploys the specified language version of predefined SAP HANA models. For more information about deploying SAP HANA models, see the online help of SAP Business One, version for SAP HANA.

Prerequisite

If third-party models or procedures in your company schema reference retired views or ETL tables, before you perform initialization or update on the schema, ensure either of the following:

- The staging compatibility mode is on, which is the default mode for upgraded companies.
- If the staging compatibility mode is off, you have removed the dependencies of third-party models or procedures on retired views or ETL tables.

For more information, see SAP Note [2000521](#) (retirement progress) and [Staging Compatibility Mode](#).

Note

Before all ETL tables are removed, data staging is still required because some system views are still based on ETL tables.

Initializing Company Schemas

The following procedure describes how to initialize a company schema.

1. Log on to the Administration Console. For more information, see [Starting the Administration Console](#).
2. On the [Companies](#) tab page, click the company schema that you want to initialize.

The company page for the company you have chosen is displayed.

3. In the [Database Initialization](#) section, from the [Model Language](#) dropdown list, select a language. The labels of pre-defined models provided by SAP will be displayed in the selected language after initialization.

Note

If you want to change the display language after initialization, make the change directly in the Administration Console and then update the company (by choosing the [Update](#) button) to apply the change.

Different language versions of a model cannot coexist. Whichever way you choose the change the model language, the previous language version is overwritten.

4. Choose the [Initialize](#) button.
5. In the confirmation message box, choose the [Yes](#) button.

Note

The initialization process may take some time, depending on the size of the schema.

Note

The system performs some checks before starting the initialization. Each check must be in the status as listed in the table below:

Check	Status
The SAP HANA database server (Linux) has enough free disk space for the initialization.	Yes
All user-defined objects have names	Yes
The name of any user-defined objects is <code>SYSTEM</code> , or <code>SYS</code> , or begins with <code>_SYS_</code> .	No
The name of any user-defined object is the same as that of a certain SAP HANA object of one of the following object types: TABLE, TYPE, SEQUENCE, PROCEDURE, FUNCTION, INDEX, VIEW, MONITOREVIEW, SYNONYM, and TRIGGER.	No

Result

The [Database Initialization](#) section displays the status of the initialization process. The initialization status is `New` before the initialization, `In Process` during the initialization, and `Initialized` after the initialization is

completed. The status bar in the *Database Initialization* section displays the specific status when the system is migrating tables, or deploying enterprise search, SAP HANA models, and dashboards.

If any error occurs during the initialization, an error message appears in the company log indicating which row in which table the error was encountered.

Updating or Reinitializing Company Schemas

After you initialize a company schema, the *Initialize* button changes to *Update*. You may update the analytical contents for your company, depending on your needs.

In some exceptional cases, the update may not succeed and you must reinitialize your company schema. However, compared with a relatively light-weight update, reinitialization removes all customized contents and settings; therefore, we strongly recommend that you do **not** attempt reinitialization unless necessary. In addition, although update is a comparatively light operation, data staging is stopped during the update and it may also bring about disruption to your daily work; therefore, we also recommend that you perform update during off hours.

If reinitialization is required for a company, then on the corresponding company page in the Administration Console, choose the  button and then choose *Re-initialize* from the dropdown list to perform reinitialization.

Result

If your company was in the process of data staging before the update or reinitialization, data staging is automatically resumed after the update or reinitialization is complete.

7.3.2.1 Staging Compatibility Mode

While the data staging function facilitates the use of data for analytical purposes, it slows down transactions on the database and impacts system performance. With higher versions of SAP HANA, the performance of OLAP views has significantly improved; analytics with data in memory is as efficient as with staged data. Therefore, SAP Business One intends to phase out the data staging function and remove the related ETL tables (tables whose names start with "ETL_", representing "extract, transform, and load") and views. For more information about the retirement progress, see SAP Note [2000521](#).

As partners may have built models and stored procedures based on the removed ETL tables or views, you can enable the staging compatibility mode to temporarily work on old ETL tables and views; after your partners have rebuilt the models or procedures, you can disable the staging compatibility mode and start to work with redesigned analytics functions, taking advantage of more powerful new views and other features. By default, the staging compatibility mode is:

- Kept as is for initialized companies which are upgraded from lower versions
- Off for upgraded but not initialized companies
- Off for new companies

Procedure

To enable or disable the staging compatibility mode, do the following:

1. Log on to the Administration Console. For more information, see [Starting the Administration Console](#).

2. On the [Companies](#) tab page, click the company for which you want to turn on the staging compatibility mode. The company page for the company you have chosen is displayed.
3. On the company page, choose the  button and then in the dropdown list, choose [Compatibility Mode](#).
4. The [Staging Compatibility Mode Configuration](#) window displays the following options:
 - [On](#): Enables the staging compatibility mode
 - [Off](#): Disables the staging compatibility modeTo change the current setting of the company, select the relevant radio button and then choose the [Update](#) button.
5. To exit the window, choose the [OK](#) button.

Results

The company schema is initialized or updated. The analytical contents in the company schema are updated, as below:

- If you turned off the compatibility mode:
 - New views are deployed to your company.
 - Retired ETL tables and related resources are removed from the database.

Note

If third-party models or procedures still reference the retired ETL tables or views, initialization or update will fail. However, the compatibility mode remains off. For more information, see [Initializing and Updating Company Schemas](#).

When the compatibility mode is off, some third-party pervasive dashboards may stop working because their data sources include retired views. However, company schema initialization or update will succeed. In this case, you must redesign the pervasive dashboards or turn on the compatibility mode again.

- If you turned on the compatibility mode:
 - Retired ETL tables and related resources (for example, lower versions of pre-defined models) are deployed to your company.
 - New views still exist in the database.

7.3.3 Scheduling Data Staging

Data staging gathers data from the SAP HANA database for better and faster utilization of the data in Excel Report and Interactive Analysis. For more information about Excel Report and Interactive Analysis, see the online help of SAP Business One, version for SAP HANA.

The data staging automatically starts when you initialize the company schema. However, if you want to stop the data staging for faster performance in the back-end, you can stop the service at any time.

Note

When data staging is in progress, you may lose connection to the SAP HANA server for various reasons; for example, if the SAP HANA server is restarted. In such cases, the data staging service repeatedly attempts to reconnect to the SAP HANA server within a defined period of time (4 hours by default). If the

SAP HANA server is reconnected within that period of time, the data staging service will continue gathering the unfinished data; if the SAP HANA server remains unreachable after that period of time, the data staging service is stopped. For more information, see [Configuring Data Staging Service Parameters](#). You can start, stop, and schedule the data staging function in the Administration Console.

Procedure

1. Log on to the Administration Console. For more information, see [Starting the Administration Console](#).
2. Go to the [Companies](#) tab page and click the company for which you want to schedule data staging.
3. In the [Data Staging Schedule](#) section, do one of the following:
 - o If you want to stage data in near real time, select the [Real-time Data Staging](#) radio button.
 - o If you want to stage data at regular intervals, select the [Scheduled Data Staging](#) radio button.
From the [Frequency](#) dropdown list, select a recurrence interval. If you select [1 day](#), select a time from the [Start Time](#) dropdown list to specify when the data staging starts every day.
4. To apply your settings and start the schedule, choose the [Start](#) button. If you want to stop the data staging service later, choose the [Stop](#) button.

Result

If any error occurs during data staging, an error message appears in the company log indicating which row in which table the error was encountered.

7.3.3.1 Configuring Data Staging Service Parameters

In case of errors, the data staging service attempts to resume data staging within a certain period of time. This section describes how to change the duration and frequency of retry attempts.

Caution

Improper configuration may cause performance issues or even lead to system crashes. It is strongly recommended that you first test configured parameters in a development environment.

By default, the configuration file `StagingConfig.xml` is located under `/usr/sap/SAPBusinessOne/AnalyticsPlatform/Conf`.

Note

After changing any of the parameters, you must restart SAP Business One analytics powered by SAP HANA to apply the changes.

secondsToRetryForStagingCycleFailure

Purpose

This parameter defines the time interval between the system's attempts to restart a failed data staging cycle. The time interval is measured in seconds.

Use Case

You want the restarting attempts to be more frequent or less frequent.

Valid Value

Zero or a positive integer. Note that the value cannot be greater than the `minutesToStopForStagingCycleFailure` value converted to seconds.

Default value: 10

minutesToStopForStagingCycleFailure

Purpose

This parameter defines the duration of the system's continual attempts to restart a failed staging cycle. The duration is measured in minutes.

If the data staging service does not recover from the errors that caused the failure during the defined duration, the service stops automatically.

For more information, see the section "`secondsToRetryForStagingCycleFailure`".

Use Case

You want a longer or shorter duration for restarting attempts.

Valid Value

Zero or a positive integer.

Default value: 240

7.3.4 Assigning UDFs to Semantic Layer Views

You can make user-defined fields (UDFs) available in semantic layer views directly in the Administration Console. This method has two advantages:

- You do not have to make the assignments in each view in the SAP HANA studio.
- If you assign a UDF to a view, you must also assign the UDF to all views that are referenced by this view. With this new feature, you only need to assign UDFs to the top-level query views (names of which end with "Query") and the UDFs are automatically assigned to all referencing views.
- For information about the prerequisites for consuming UDFs in Excel Report and Interactive Analysis, see SAP Note [2168402](#).

Prerequisites

- The UDFs available for configuration meet the following requirements:
 - The UDFs are added to system tables, not to user-defined tables.
 - Each UDF title contains only English letters (a-z/A-Z), numbers (0-9), and underscores.
- You have initialized the company for which you want to configure UDF availability in the semantic layers. In other words, the status of the company schema must be `Initialized`.

Procedure

1. Log on to the Administration Console. For more information, see [Starting the Administration Console](#).
2. Go to the [Companies](#) tab page and click the company for which you want to configure UDF availability in the semantic layers.
3. On the company page, choose the  button and then in the dropdown list, choose [UDF Configuration](#). The [UDF Configuration in Semantic Layer](#) window opens and displays only the categories (business objects) which contain UDFs.
4. To assign a UDF to the semantic layers, do the following:
 1. On the left pane of the window, select the UDF row.
The right pane displays the relevant views. These views include only system query views.
 2. Select the corresponding [Assign](#) checkbox.
 3. If the UDF is a numeric value, on the right pane, do the following:
 1. Define its type in a view: measure or attribute.
 2. If you define it as a measure, define its aggregation type.
 3. Repeat the above steps for each view.

Recommendation

If the UDF is in a header table, define it as an attribute in line views (names of which contain the word "Detail", for example, `APReserveInvoiceDetailQuery`).

Note

If the UDF is not a numeric value, it can only be used as an attribute.

UDF Configuration in Semantic Layer

Search for UDF

Category	UDF Title	Description	Type	Assign	View	Package	Type	Aggregation
Master Data					SubLedgerQuery	sap.alex.fin.mgmt	Measure	SUM
Business Partner					APCreditMemoHeaderQ...	sap.alex.ap.doc	Attribute	SUM
Business Partner					CustomerReceivableAgi...	sap.alex.ar.case	Attribute	MAX
	nickname	nickname	Alphanumeric (10)	<input checked="" type="checkbox"/>	OnTimeReceiptStatistic...	sap.alex.ap.case	Attribute	MIN
	Age	Age	Numeric (10)	<input checked="" type="checkbox"/>	TransactionalJournalQ...	sap.alex.fin.mgmt	Attribute	COUNT
Marketing Documents					APCorrectionInvoiceAn...	sap.alex.ap.doc	Attribute	
					PurchaseReturnStatisti...	sap.alex.ap.case	Attribute	
					ARInvoiceHeaderQuery	sap.alex.ar.doc	Attribute	
					ARCorrectionInvoiceAn...	sap.alex.ar.doc	Attribute	
					APInvoiceHeaderQuery	sap.alex.ap.doc	Attribute	
					APInvoiceDetailQuery	sap.alex.ap.doc	Attribute	
					APReserveInvoiceHead...	sap.alex.ap.doc	Attribute	

Save Cancel

- To save the configurations, choose the [Save](#) button.

Note

If another conflicting process (for example, UDF configuration, reinitialization or update) is already ongoing in this company, you must wait until the other process is complete.

- Wait for the configuration to complete. The time may vary from a few minutes to much longer depending on various factors such as the number of UDFs to be assigned.

Results

Configuration in Progress

While waiting for the configuration to complete, you cannot perform other tasks on this company schema which conflict with the configuration. For example, you cannot reinitialize or update the company schema until the configuration is complete. We recommend the following:

- Keep the browser tab with the [Configuration Progress](#) window open.

This not only ensures that you can track the configuration progress, but also ensures that you can revert the changes in case of a configuration failure. If you have closed the [Configuration Progress](#) window, you can only check the company log to determine the configuration result.
- If you need to perform tasks on other company schemas, open a new Web browser or browser tab.
- Do not run the UDF configuration process on many company schemas simultaneously because configurations on the semantic layers usually consume a fair amount of SAP HANA resources.

Configuration Failed

If the configuration process encounters an error, the process stops at the first failed assignment. If you have kept the [Configuration Progress](#) window open, you can reverse the changes that have already been made. The reversion not only removes the previous successful assignments (or unassignments), but also ensures no view is negatively impacted by the failure.

If you have already closed the *Configuration Progress* window, you are not able to reverse the changes, and the successful assignments (or unassignments) are kept. The query view which failed the assignment, as well as the views referencing this query view, cannot be properly consumed.

Example

A UDF has been added to the business partner object. There are two relevant views. When you attempt to assign the UDF to the semantic layers, the configuration encounters an error and fails the assignment to the second view.

If you do not reverse the changes, the UDF is still assigned to the first view. As the second assignment may be partly made, the second view may not be properly consumed, as well as the views that reference the second view.

Configuration Completed

After assigning a UDF to the semantic layers, the results are as below:

- You can include the UDF in the relevant query views as well as in views which reference those views.
- The technical name of the UDF is the UDF title with a set prefix. For more information about the prefixes, see *How to Work with Semantic Layers* on sappartneredge.com.
- If you later remove the UDF from the company schema in the SAP Business One client application, you must clean up the relevant views to remove the assignment.

In the *UDF Configuration in Semantic Layer* window, a new *Clean Up* button becomes available. After choosing this button, the UDF is unassigned from both the relevant query views and the views which reference the query views.

If you do not perform the cleanup, the following consequences may occur:

- If a tool or report consumes these views (query views and referencing views), the tool or report cannot work properly.
- You may fail with new UDF configurations.

7.4 Enabling External Browser Access

The SAP Business One Browser Access service helps you use SAP Business One outside your corporate networks. For secure access, you must be sure to do the following:

1. Use an appropriate method to handle external requests.
2. Use valid certificates to install relevant SAP Business One services.
3. Assign an external address to each relevant SAP Business One service.
4. Build proper mapping between the external addresses and the internal addresses.

Alternatively, you can use Citrix or similar solutions for external access. These third-party solutions are not covered in this guide.

7.4.1 Choosing a Method to Handle External Requests

As the Browser Access service enables you to access SAP Business One from external networks, it is essential that external requests can be sent properly to internal services.

To handle external requests, we recommend deploying a reverse proxy rather than using NAT/PAT (Network Address Translation/Port Address Translation). Compared with NAT/PTA, the reverse proxy is more flexible and can filter incoming requests.

Note

Regardless of the method, the database services are not exposed to external networks; only the SAP Business One services are exposed. However, you must never directly assign an external IP address to any server with SAP Business One components installed.

To improve your landscape security, you can install your SAP database server on a machine other than the one holding SAP Business One components.

Reverse Proxy

A reverse proxy works as an interchange between internal SAP Business One services and external clients. All the external clients send requests to the reverse proxy and the reverse proxy forwards their requests to the internal SAP Business One services.

To use a reverse proxy to handle incoming external requests, you need to:

1. Import a trusted root certificate for all SAP Business One services during the installation.

The certificate can be issued by a third-party certification authority (CA) or a local enterprise CA. For instructions on setting up a local certification authority to issue internal certificates, see [Microsoft documentation](#).

All the components (including the reverse proxy) in the SAP Business One landscape should trust the root CA which issued the internal certificate for all SAP Business One services.

2. Purchase a certificate from a third-party public CA and import the certificate to the reverse proxy server.

Note that this certificate must be different from the first certificate. While the first certificate allows the reverse proxy to trust the CA and, in turn, the SAP Business One services, the second certificate allows the reverse proxy to be trusted by external clients.

All clients from external networks naturally trust the public CA and, in turn, the reverse proxy. A chain of trust is thus established from the internal SAP Business One services, to the reverse proxy, and to the external clients.

NAT/PAT

If you prefer NAT/PAT to a reverse proxy, be aware that all clients connect directly to the internal SAP Business One services, external clients and internal clients alike.

To use NAT/PAT, you must purchase a certificate from a third-party CA and import the certificate to all machines installed with SAP Business One services. All the clients must trust this third-party public CA.

7.4.2 Preparing Certificates for HTTPS Services

Any service listening on HTTPS needs a valid PKCS12 (.pfx) certificate to function properly, especially for external access using the Browser Access service.

How you prepare PKCS12 (.pfx) certificates depends on how you plan to expose your SAP Business One services (including the Browser Access service) to the Internet (external networks).

When preparing the certificates, pay attention to the following points:

- Ensure the **entire certificate chain** is included in the certificates.
- To streamline certificate management, set up a wildcard DNS (*.DomainName).
- The public key must be a 2048-bit RSA key.
Note that JAVA does not support 4096-bit RSA keys and 1024 bits are no longer secure.
Alternatively, you can use 256-bit ECDH keys, but RSA-2048 is recommended.
- The signature hash algorithm must be at least SHA-2 (for example, SHA256).

Reverse proxy (recommended)

For a reverse proxy, prepare an internal certificate for the internal domain and import the internal root certificate to all Windows servers. Then purchase for the external domain another external certificate issued by a third-party CA and import this certificate to the reverse proxy server.

NAT/PAT

If you use NAT/PAT to handle external client requests, purchase a certificate issued by a third-party CA for both internal and external domains.

If the internal and external domains have different names, this certificate should list both domains in the *Subject Alternative Name* field. However, we recommend that you use the same domain name for both internal and external domains.

7.4.3 Preparing External Addresses

To expose your SAP Business One services to the Internet (external networks), you must prepare external addresses for relevant components.

Note

The Service Layer is for internal component calls only and you do not need to expose it to the Internet.

Please pay attention to the following points:

- The external address and the internal address of each component must be different; otherwise, the external networks cannot be distinguished from the internal network, making browser access impossible.
- Only one set of external addresses is supported. Communication via the DNS alias of an external address will lead to error.

Reverse Proxy Mode

If you intend to handle client requests using a reverse proxy, we recommend that you use different domain names for internal and external domains. For example, the internal domain is **abc.corp** and the external domain is **def.com**.

Prepare the external addresses as follows:

- Prepare one external address (hostname or IP address) for each of these components:
 - System Landscape Directory (SLD)
 - Browser Access service
 - Analytics service
 - Integration framework (if you use the SAP Business One mobile solution)
- The internal address of each component must match the common name of the certificate for the internal domain; the external address of each component must match the common name of the purchased certificate for the external domain.

Example

The internal URLs of the components are as follows:

- System Landscape Directory: <https://SLDInternalAddress.abc.corp:Port>
- Browser Access service: <https://BASInternalAddress.abc.corp:Port/dispatcher>
- Analytics service: <https://B1AInternalAddress.abc.corp:Port/Enablement>
- Integration framework: <https://B1iInternalAddress.abc.corp:Port/B1iXcellerator>

The external URLs are as follows:

- System Landscape Directory: <https://SLDExternalAddress.def.com:Port>
- Browser Access service: <https://BASExternalAddress.def.com:Port/dispatcher>
- Analytics service: <https://B1AExternalAddress.def.com:Port/Enablement>
- Integration framework: <https://B1iExternalAddress.def.com:Port/B1iXcellerator>

NAT/PAT

If you intend to handle client requests using NAT/PAT, we recommend that you use the same domain name across internal and external networks. For example, both the internal and external domains are **abc.com**.

Prepare the external addresses as follows:

- Prepare one external address (hostname or IP address) for each of these components:
 - System Landscape Directory (SLD)
 - Browser Access service
 - Analytics service
 - Integration framework (if you use the SAP Business One mobile solution)
- The combination of external address and port must be different for these components. In other words, if two components have the same external address, the ports they listen on must be different; and vice versa.
- The internal address and external address of each component must match the common name of the certificate purchased for both the internal and external domains.

 Example

The internal URLs of the components are as follows:

- System Landscape Directory: <https://SLDInternalAddress.abc.com:Port>
- Browser Access service: <https://BASInternalAddress.abc.com:Port/dispatcher>
- Analytics service: <https://B1AInternalAddress.abc.com:Port/Enablement>
- Integration framework: <https://B1iInternalAddress.abc.com:Port/B1iXcellerator>

The external URLs are as follows:

- System Landscape Directory: <https://SLDEternalAddress.abc.com:Port>
- Browser Access service: <https://BASEternalAddress.abc.com:Port/dispatcher>
- Analytics service: <https://B1AEternalAddress.abc.com:Port/Enablement>
- Integration framework: <https://B1iEternalAddress.abc.com:Port/B1iXcellerator>

7.4.4 Configuring Browser Access Service

The Browser Access service enables remote access to the SAP Business One client in a Web browser. The Windows service name is `SAP Business One Browser Access Server Gatekeeper`.

Prerequisite

Ensure that the date and time on the Browser Access server is synchronized with the database server.

Procedure

1. In a Web browser, log on to the System Landscape Directory control center using this URL:
<https://<Hostname>:<Port>/ControlCenter>.
2. On the *Services* tab, select the *Browser Access* entry for the particular Browser Access server and then choose *Edit*.
3. In the *Edit Service* window, edit the following information:
 - *Service URL*: Edit the URL used to access the service.
For example, you may want to use the IP address instead of the hostname. Or the hostname, IP address, or the port has changed and you must update the service URL to reflect the changes.
 - *Initial Processes*: Specify the initial number of SAP Business One client processes that the Browser Access service hosts.
 - *Maximum Processes*: Specify the maximum number of SAP Business One client processes that the Browser Access service can host.
 - *Idle Processes*: Specify the number of standby SAP Business One client processes. When a new SAP Business One user attempts to log on, an idle process is ready for use.
 - *Description*: Enter a description for this Browser Access server.

 Example

Specify the following:

- Initial processes: 20
- Maximum processes: 100
- Idle processes: 2

Twenty (20) SAP Business One client processes are constantly running on the Browser Access server and allow 20 SAP Business One users to access the SAP Business One client in a Web browser at the same time.

When the 19th SAP Business One user logs on, one (1) more SAP Business One process is started to ensure that two (2) idle processes are always running in the background.

If more SAP Business One users attempt to access the SAP Business One client in a Web browser, more idle processes are started, but at most, 100 users are allowed for concurrent access.

4. To save the changes, choose *OK*.
5. To apply the changes immediately, on the Browser Access server, restart the SAP Business One Browser Access Server Gatekeeper service.

7.4.5 Mapping External Addresses to Internal Addresses

You must register in the System Landscape Directory the mapping between the external address of each of the following components and its internal address:

- System Landscape Directory (SLD)
- Browser Access service
- Analytics service

Note that you do not need to register the mapping for the integration framework.

For detailed instructions, see [Mapping External Addresses to Internal Addresses](#).

7.4.6 Accessing SAP Business One in a Web Browser

By default, no load balancing mechanism is applied. You can create a Web access portal and redirect requests to different Browser Access servers using a load balancing mechanism of your own choice, for example, round robin.

Prerequisites

- You have ensured that you can log on to the SAP Business One client installed on the Browser Access server.
- You are using one of the following Web browsers:
 - Mozilla Firefox
 - Google Chrome
 - Microsoft Edge

Ensure that you have enabled *Automatically Detect Intranet Network*.

- Apple Safari (Mac and iPad)

Ensure that you have enabled Adobe Flash Player. This is a prerequisite for Crystal dashboards.

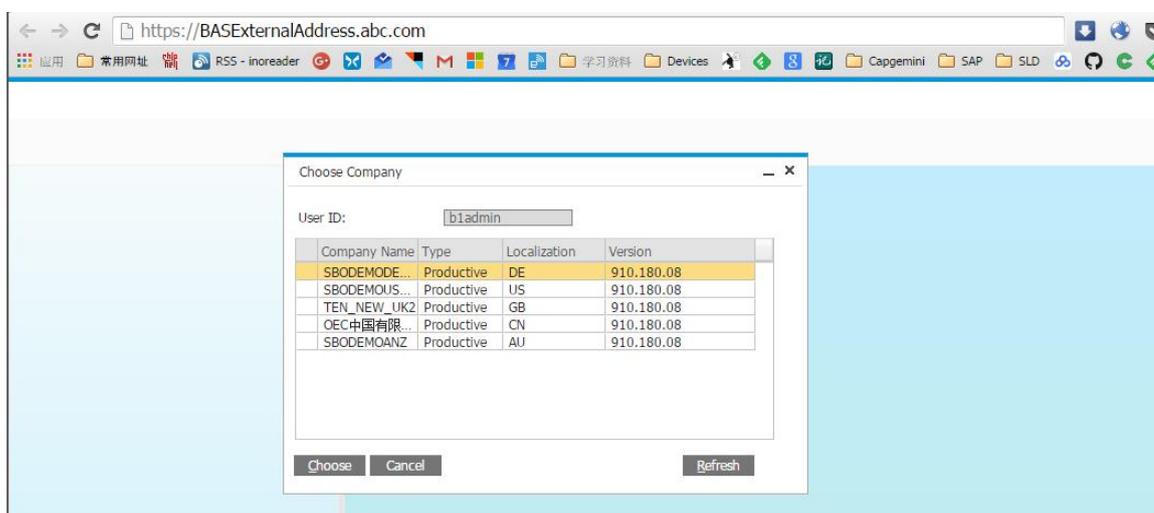
Procedure

The following procedure illustrates how to access SAP Business One directly in a Web browser.

1. In a Web browser, navigate to the external URL of the Browser Access service. For example: <https://BASExternalAddress.abc.com:Port/dispatcher>

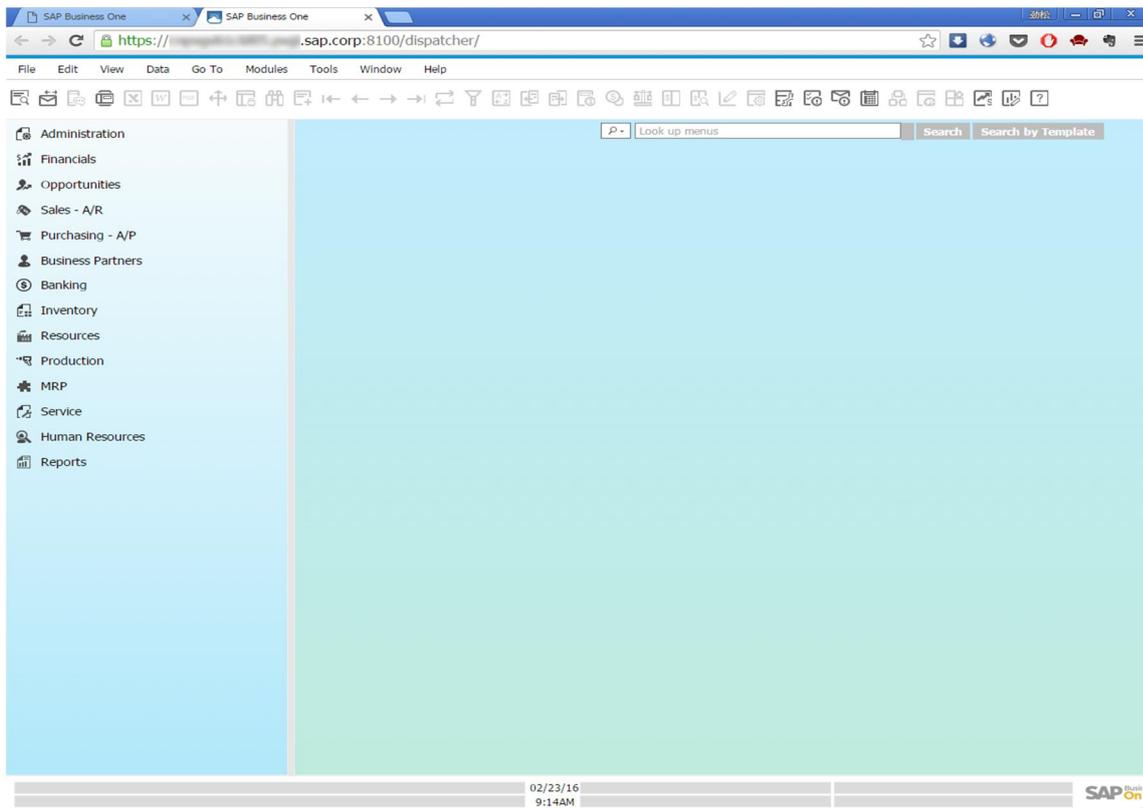
If you are uncertain about it, you can check the external address mapping in the SLD.

The Browser Access page is opened.



2. Choose the company and log on.

Now you can work with SAP Business One in your Web browser.



7.4.7 Monitoring Browser Access Processes

As of release 9.2 PL02, you can monitor the Browser Access processes in a Web page using this URL:
<https://dispatcherHostname:port/dispatcher/serviceMonitor/>.

7.4.8 Logging

The log files for the browser access service are stored at <Installation Folder>\SAP Business One BAS GateKeeper\tomcat\logs.

If you need to troubleshoot problems, edit the file <Installation Folder>\SAP Business One BAS GateKeeper\tomcat\webapps\dispatcher\WEB-INF\classes\logback.xml, and change the logging level from the default **WARN** to **DEBUG**. **Note that you must change the logging level back to the default value after the investigation.**

7.5 Configuring the SAP Business One Client, version for SAP HANA

After you have installed SAP Business One, version for SAP HANA and logged on to the application for the first time, you are required to provide the license server address and port number in the *License Server Selection* window.

To start the SAP Business One client, version for SAP HANA, choose *Start* → *All Programs* → *SAP Business One* → *SAP Business One*. To start the SAP Business One client, version for SAP HANA using the command line, enter the following command:

```
"SAP Business One.exe" -DbServerType <SAP HANA Server version> -Server <SAP HANA Server instance name> -CompanyDB <Company Schema> -UserName <User ID> -Password <Password> -LicenseServer <License Server address:port>
```

For the `DbServerType` parameter, enter **9** for the SAP HANA database server.

Note

Command line parameters are case-sensitive.

Caution

For security reasons, do not start the SAP Business One client, version for SAP HANA using the command line in productive environments. Only use this method for testing.

In the SAP Business One toolbar, you can check the log configurations by choosing *Help* → *Support Desk* → *Logger Setting*. You can see the relevant configuration log file under: `...\SAP\SAP Business One\Conf\b1LogConfig.xml`.

7.6 Assigning SAP Business One Add-Ons, version for SAP HANA

Add-ons are additional components or extensions for SAP Business One, version for SAP HANA. Installing the server and client applications automatically registers the SAP Business One add-ons and makes them available for installation from the SAP Business One application, version for SAP HANA. For more information about assigning SAP add-ons to your companies, see the *Assigning Add-Ons* section in the online help document.

The add-ons run under the SAP Add-Ons license, which is included in the Professional User license.

SAP Business One, version for SAP HANA provides the following add-ons:

- 32-bit add-ons:
 - Screen Painter
 - DATEV FI Interface
 - Electronic File Manager
 - Microsoft Outlook integration
 - Payment Engine
- 64-bit add-ons:
 - Screen Painter
 - Electronic File Manager

- Microsoft Outlook integration
- Payment Engine

i Note

For more information about the Microsoft Outlook integration component, a standalone version of the Outlook integration feature, see [Installing the Microsoft Outlook Integration Component](#).

The ELSTER Electronic Tax return add-on is available for download in the SAP Business One Software Download Center and is no longer included in the SAP Business One download package. For more information, see SAP Note [2064562](#).

Prerequisites

- You have a Professional User license provided by SAP.
- You have installed Microsoft XML 3.0 Service Pack 4 on your workstation. To ensure that this software is installed on the hard drive of the workstation, check that the `msxm13.dll` file is saved in the `system32` directory in the main Windows directory.
- If you have not included SAP add-ons in the installation of the SAP Business One server, you must register them in your workstations separately. For more information, see *Registering Add-Ons* in the online help documentation.
- You must have Power User or Administrative rights, especially in the terminal server environment.

The following table displays the SAP Business One add-ons, version for SAP HANA and their prerequisites.

Add-On	Prerequisites
Screen Painter	You have installed Microsoft .NET Framework 2.0 on the SAP Business One, version for SAP HANA workstation intended to run Screen Painter.
DATEVF FI Interface	You have created a new company to work with the DATEV add-on and deselected the checkboxes: <i>Copy User-Defined Fields and Tables</i> and <i>Copy User-Defined Objects</i> . The DATEV add-on may not work with demo databases.
ELSTER Electronic Tax Return	Ensure that you install Microsoft Visual C++ 2008 SP1 Redistributable Package (x86). For more information, see www.microsoft.com . You can install it either before or after you install or upgrade the ELSTER Integration add-on.
Microsoft Outlook integration	<ul style="list-style-type: none"> • You have installed Microsoft Outlook on your workstation. Supported versions: 2000 SR1 and later, 2002, 2003, 2007, 2010, 2013, and 2016 • After installing Microsoft Outlook, you have created an e-mail account for sending and receiving e-mails. • Microsoft Outlook is set as your default mail client. • Your version of Microsoft Outlook is of the same system type as that of the SAP Business One client. For example, both are the 32-bit versions. <p>After installing the Microsoft Outlook integration add-on, the <i>SAP Business One</i> entry appears in the <i>Add-Ins</i> menu of the following Microsoft Office applications:</p> <ul style="list-style-type: none"> • Microsoft Outlook

Add-On	Prerequisites
	<ul style="list-style-type: none"> • Microsoft Word • Microsoft Excel <p>For more information about how to use the feature, see the Microsoft Outlook integration online help. The help is available in the <i>Add-Ins</i> menu of the above Microsoft Office applications and from within the relevant windows in the SAP Business One client application (by pressing F1 in the windows).</p>
Payment Engine	Inbound functionality is activated only when the <i>Install Bank Statement Processing</i> checkbox is deselected.

7.7 Performing Post-Installation Activities for the Integration Framework

After installation is complete, you can begin using the integration framework. No mandatory post-installation activities are necessary.

However, for certain use cases, you need additional settings in the integration framework. The following sections provide information about additional configuration options and settings you can check to ensure a correct setup.

NOTE

The integration framework is implemented as a Microsoft Windows service with the *SAP Business One Integration Service* identifier. The service starts automatically after successful installation.

If you cannot start the integration framework, stop and restart the service.

You can locate the service by choosing *Start* → *Control Panel* → *Administrative Tools* → *Services*.

7.7.1 Maintaining Technical Settings in the Integration Framework

Procedure

1. In Microsoft Windows, choose *Start* → *All Programs* → *Integration solution for SAP Business One* → *Integration Framework*.
The *Administrative Logon* user interface opens.
2. In the *Bli User* field, enter **Bliadmin** and in the *Password* field, enter the password that has been provided during installation.
Note that entries in the *Bli User* field are case-sensitive.
3. To add or change integration framework technical settings, in the integration framework, choose *Maintenance*.
 - To define proxy settings for your network and provide connection information for your e-mail server, choose *Cfg Connectivity*.

- To get an overview about configuration information for message exchange between SAP Business One and the integration framework and about integration packages setup, choose [Tools → Troubleshooting](#), and in the [Functional Group](#) field, choose [B1 Setup](#).

For more information about maintenance functions, in the integration framework choose [Help → Documents → Operations Part 2](#), section [System Administration](#).

7.7.2 Maintenance, Monitoring and Security

Monitoring

For technical monitoring purposes, choose [Start → All programs → Integration solution for SAP Business One → Integration Framework](#), and in the integration framework, choose [Monitoring](#).

You can use the message log, access the error inbox, display SAP Business One (B1) events and use other monitoring functions.

By default, the message log is active after installation. We recommend deactivating the message log in a productive environment.

For additional documentation, choose [Start → All programs → Integration solution for SAP Business One → Integration Framework](#), and then choose [Help → Documents → Operations Part 1](#) and [Operations Part 2](#).

System Landscape Directory (SLD)

Note

Do not confuse the SLD for the integration framework with the SLD for the SAP Business One landscape, which you access from a Web browser. For more information, see [Working with the System Landscape Directory](#).

To maintain systems connecting to the integration framework, choose [Start → All programs → Integration solution for SAP Business One → Integration Framework](#), and then choose [SLD](#).

For all integration packages, SAP delivers the necessary system entries in SLD.

In SLD, make sure that you keep the entry in the [b1Server](#) field for the SAP Business One system in sync with the entry in the [associatedSrvIP](#) field for the [WsforMobile](#) system.

Integration with SAP Business One integration for SAP NetWeaver

If your SAP Business One is connected as a subsidiary to the SAP Business One integration for SAP NetWeaver server, it is necessary to add entries to the event subscriber manually.

To configure the SAP Business One event subscriber to send events to a remote integration framework server, choose [Start → All programs → Integration solution for SAP Business One → Integration Framework](#), and then choose [Maintenance → Cfg B1 Event Subscriber](#).

For more information, click the documentation (Book) icon in the function.

Security Information

The integration framework security guide gives you information that explains how to implement a security policy and provides recommendations for meeting security demands for the integration framework.

For more information, choose *Start* → *All programs* → *Integration solution for SAP Business One* → *Integration Framework*, and then choose *Help* → *Documents* → *Operations Part 2*, section *Integration Framework Security Guide*.

7.7.3 Technical B1i User

SAP Business One creates a user with the `B1i` user code for each company. The default process requires that you set the same password for each company. The integration framework uses the `B1i` user to connect to SAP Business One (for example, to check authentication when using the mobile solution). Ensure that the password that you provided during installation of the integration framework is the same you set in SAP Business One.

7.7.4 Licensing

Ensure that the SAP Business One `B1i` user has been assigned with the following two free licenses:

- `B1iINDIRECT_MSS`
- `B1i`

No additional licenses are required for the `B1i` user.

Mobile users must be licensed to access the SAP Business One system through the mobile channel. License administration is integrated with the SAP Business One user and license.

7.7.5 Assigning More Random-Access Memory

We recommend checking the performance aspects in the related documentation.

Choose *Start* → *All programs* → *Integration solution for SAP Business One* → *Integration Framework*, and then choose *Help* → *Documents* → *Operations Part 2*, section 2.

If you expect your system to run under very high load and to process a high amount of messages, you can assign more random-access memory (RAM) to the integration framework server to improve performance.

Procedure

1. On your local drive `C:\Program Files\SAP\SAP Business One Integration\IntegrationServer\tomcat\bin\` double-click `tomcat6w.exe`.
If the system denies access, select `tomcat6w.exe`, open the context menu and select the *Run as Administrator* option.
2. Select the *Java* tab, and increase the maximum memory pool amount as follows:

- In a 32-bit operating system, Tomcat supports a maximum memory pool of 1024 MB.
- In a 64-bit operating system, the default is 2048 MB for the maximum memory pool amount for Tomcat, you can assign more RAM.

7.7.6 Changing Integration Framework Server Ports

By default, the integration framework server uses port 8080 for http and 8443 for https. If another application is already using one of these ports, change the integration framework ports.

Procedure

1. If *SAP Business One Event Sender Service* is already running, stop the service.
2. In the ...\\Program Files (x86)\\SAP\\ Integration Solution for SAP Business One\\IntegrationServer\\Tomcat\\conf folder, double-click the `server.xml` Tomcat file and in the `connector port` tag, change the settings as necessary. Do not change any other settings in the file.
3. Log on to the integration framework, choose *Maintenance → Cfg Runtime* and change the port or ports. The integration framework also updates the setting in the `SLSPF` table in SAP Business One.
4. Restart the *SAP Business One Integration Service*.
5. Choose *Start → All Programs → Integration solution for SAP Business One → EventSender → Setup*, follow the steps of the wizard and in the *Configure B1i Parameters* section, change the *B1i Server Port* entry, and then test the connection.
6. Restart the *SAP Business One EventSender Service*.
7. To change the properties for the menu entry, choose *Start → All programs → Integration solution for SAP Business One → Integration Framework*. Be sure to use the correct port number.

7.7.7 Changing Event Sender Settings

SAP Business One writes events for new data, changes and deletions to the `SEVT` table. Based on filter settings, the event sender accesses the table, retrieves data and hands over the events to the integration framework for further processing.

The installation program installs and sets up the event sender on the SAP Business One server. The following section describes event sender settings, although usually no further changes are required.

NOTE

Only call the event sender setup in the following cases:

- You must change the password for database access.
- You have changed the B1iadmin password for the runtime user.
- You have moved to another SAP HANA server.
- To reduce the message load, you want to include or exclude some objects.
- You want to exclude users.

To check the settings for the event sender, use the integration framework troubleshooting function. In the integration framework, choose *Tools → Troubleshooting*, and in the *Functional Group* field, choose *Event Sender*.

Procedure

1. To call the event sender setup, choose *Start → All Programs → Integration Solution for SAP Business One → EventSender → Setup*.
2. In step 1, in the *Choose a DB Type* field, select the SAP Business One database type.
3. In the *DB Connection Settings* section, you can set the following:
 - In the *DB Server Name* field, enter the computer name or IP address of the machine, where the database of the SAP Business One server is installed. Do not use **localhost**.

Recommendation

Use the hostname of the server. Only if you have problems specifying the hostname, use the IP address instead.

Caution

In the SAP Business One integration for SAP NetWeaver installation, this setting must be identical with the value in the *biServer* field. If the values are not identical, they appear in the *Filtered* section.

- In the *Port* field, enter the port number of the database server, where the SAP Business One server is installed.
 - In the *Setup DB Account* and *Password* fields, the installation has set the database user name and password for database access during setup.

This user must have access rights to create tables and store procedures.
 - In the *Running DB Account* and *Password* fields the installation has set the database user name and password for database access at runtime.

This user must have access rights to the event log and event lock tables.
 - If you want to use the Microsoft Windows authentication mechanism to connect to the database, select the *Trusted Connection* option.

If you select this option, you do not have to specify the *Setup DB Account*, *Running DB Account* and *Password* fields.
4. In step 2, the following settings are available in the *Monitor Settings* section.
 - In the *Idle Time (millisecond)* field, you can change the time period the event sender waits until it polls events from SAP Business One.

The default is 3000 milliseconds.
 - In the *Batch Count* field, you can set the number of events the event sender polls each time.

The default is 10.
 5. In step 3, you can change general settings for the integration framework.

By default, the installation program sets the *Sending Method to Direct*.

 - If you select the **Direct** method, the event sender directly sends events to a dedicated server address. This can either be an integration framework server or the SAP Business One integration for SAP NetWeaver server.

- If you select the **Distributed** method, the event sender sends all events to the local server address and the event dispatcher takes over the task of distributing the events to other systems. Before selecting this method, make sure that you have configured the event subscriber.

For more information, see the *Operations Guide Part 2*, section *Configuring the B1 Event Subscriber*

6. In the *General B1i Settings*, you can configure the following:

- In the *Protocol Type* field, select the protocol for the connection between the event sender and the integration framework. To enable https, make settings in the Tomcat administration.
- In the *Authentication* field, always use the **Basic** option. This is the default.
- In the *B1i Server* field, enter the name or IP address of your integration framework or the SAP Business One integration for SAP NetWeaver server.
- In the *B1i Server Port* field, enter the port number of your integration framework or the SAP Business One integration for SAP NetWeaver server.
- If you work in a network with a proxy, in the *Proxy Host* field, enter the name or IP address of your network proxy.
- If you work in a network with a proxy, in the *Proxy Port* field, enter the port number of your network proxy.
- In the *User Name* field, enter the user name for accessing the integration framework or SAP Business One integration for SAP NetWeaver server. The default is **Bliadmin**.
- In the *Password* field, enter the password for accessing the integration framework or SAP Business One integration for SAP NetWeaver server.
- To test the connection, choose the *Test Connect...* button.

7. In step 4, choose the company databases.

The setup program displays the company databases in your SAP Business One system. For each company database, you can set up the following:

1. Deselect the checkbox in front of the SAP Business One company database, if the company does not use the integration framework. If you deselect the checkbox, SAP Business One does not create events for the company database in the SEVT table.
2. To define for which SAP Business One objects the event sender sends events, chose the *Event Filter* button.

- In the *Include List B1 Object(s)* field, enter the object identifier of the SAP Business One object or objects. Separate entries by comma.

If you enter, for example, **22 , 17**, the event sender sends events for purchase orders and orders to the integration framework or the SAP Business One integration for SAP NetWeaver server.

If you leave the field empty, the event sender sends events for all SAP Business One objects to the integration framework or the SAP Business One integration for SAP NetWeaver server.

- In the *Exclude List B1 Object(s)* field, enter the object identifier of the SAP Business One object or objects. Separate entries by comma.

If you enter for example **85** the event sender excludes events for special prices for groups.

If you leave the field empty, the event sender sends events for all SAP Business One objects to the integration framework or the SAP Business One integration for SAP NetWeaver server.

i Note

Use either the *Include B1 Object(s)* or the *Exclude List B1 Object(s)* function. Do not use the functions together.

- In the *Exclude List B1 User* field, enter SAP Business One users for which the event sender does not send events to the integration framework. Enter the SAP Business One user name, not the user code. Separate entries by comma.
 - If you want the company database to create events based on indirect journal entries, select the *Create Complete Journal Entry Events* checkbox. Standard SAP Business One processing does not create events for indirect journal entries.
3. To define the receiver of events, choose the *Default Inbound* button. You have the following options:
 - Default Inbound
This is the default. The event sender hands over events to B1iP. The event dispatcher hands over the events to the event subscriber that distributes the events to the target application or applications.
 - SAP Business One integration for SAP NetWeaver 2005
This option is available for SAP Business One integration for SAP NetWeaver 2005 to be backwards compatible.
If you select this option, choose the *Receiver* button and enter the B1i application URI. To test the connection, choose the *Test connection* button.
 - OTR (Other)
If you select this option, choose the *Receiver* button and enter the B1i application URI. To test the connection, choose the *Test connection* button.
 4. To test the connection to the receiver of SAP Business One events, choose the *Receiver* and then on the *Test Connection* button.
8. Step 5 gives you a summary of the event sender settings.
 9. To save the settings, choose the *Finish* button.
 10. Restart the *SAP Business One EventSender* service.

Result

The setup program stores the settings in the `datasource.properties` and `eventsenderconfig.properties` configuration files.

7.7.8 Changing SAP Business One DI Proxy Settings

SAP Business One DI Proxy is the SAP Business One-related component that enables data exchange with SAP Business One using the DI API. No additional steps are required to set up the SAP Business One DI Proxy service.

To influence the behavior of the SAP Business One DI Proxy service, parameters are available in the `diproxyserver.properties` file.

Procedure

1. To change parameters, access the `diproxyserver.properties` file in the `...SAP\SAP Business One Integration\DIProxy` path.

Property	Description
RMI_PORT	The parameter is obsolete.
HTTPS_PORT	DI Proxy TCP port for HTTPS.
MAXDIERRORS	If this property exists and has a value greater than 0, the value defines the number of DI errors that may occur before the DI Proxy restarts. The default is 50.
RESTARTPERIOD	If this property exists and has a value greater than 0, the value determines the time in minutes after which the DI Proxy restarts. The default is 60.
ORPHANED	This property defines the value in minutes after which the system defines a pending and not yet completed DI transaction as orphaned. The DI Proxy removes the transaction from the internal transaction list. If this property does not exist or does not have a positive value, the default is 10. If it exists, the default is 30.
JCOPATH	<p>If this property exists and is not empty, it defines the path the DI Proxy uses to search for the Jco installation. In this case the system ignores any value coming from B1iP requested by an adapter.</p> <p>If the property does not exist, the system uses any value coming from B1iP requested by an adapter. In this case the setting is probably not definite.</p> <p>SAP recommends setting the Jco path in the <code>diproxyserver.properties</code> file.</p> <p>If you want to change a Jco path that someone has already maintained and that the system has used for connection, you can apply this change only after you have restarted the SAP Business One DI Proxy Service.</p> <p>Use / or \\ instead of \ as a separator in the JCOPATH value. Use for example <code>C:\\Program Files\\SAP\\SAP Business One DI API\\JCO\\LIB</code></p>
JCOVERSION	If this property exists and is not empty, it defines the version the DI Proxy uses to search for the Jco installation.
restartAttemptDelay	<p>As of DI Proxy version 30002211, you can overlay the default for a restart delay (500 milliseconds).</p> <p>Provide a value in milliseconds.</p> <p>The parameter is not part of the default <code>diproxyserver.properties</code> file. If you want to use it, add it manually.</p>
restartAttemptCap	<p>As of DI Proxy version 30002211, you can overlay the default number of restart attempts (10).</p> <p>The parameter is not part of the default <code>diproxyserver.properties</code> file. If you want to use it, add it manually.</p>

- If you change any settings, restart the [SAP Business One DI Proxy Service](#).

7.7.9 Using Proxy Groups

The DI adapter allows defining multiple proxy groups in the global adapter configuration properties. This allows load balancing by processing requests to multiple proxies. Requests can come from IPO steps that are independent of each other. If you process a step using a certain proxy, the step uses the proxy during the complete step processing.

You can find the following information in the proxy log file:

- The proxy logs the processing start and stop time and describes how the proxy was stopped.
- Find a usage statistics summary, which lets you decide whether the proxy suits the processing requirements or whether it should be enhanced to a proxy group to fulfill the overall requests.

7.7.9.1 Providing Further Proxies

To use proxy groups, provide several DI proxies.

Procedure

1. To enable a configuration set for a second *DIProxy* instance, copy the `DIProxy` folder and paste it. The system creates the `DIProxy - Copy` folder.
2. Rename the folder to `DIProxy2`.
3. In the `... \DIProxy2` folder, open the `service.ini` file and change the following entries:
 - `ServiceName = SAPBlDIProxy2`
 - `DisplayName = SAP Business One DI Proxy 2 Service`
4. In the `... \DIProxy2` folder, open the `diproxyserver.properties` file.
5. Change the `HTTPS_PORT` parameter to **2098**, if port **2098** is available on your machine.
`HTTPS_PORT=2098`
6. Choose *Start*, right-click *Command Prompt* and choose the *Run as administrator* option.
7. Run `service.exe` with the `-install` parameter in the `... \DIProxy2` folder.
8. Start the *SAP Business One DI Proxy 2 Service Monitor* service.
9. Repeat the steps above for the number of DIProxies you want to use.

7.7.9.2 Adding Proxy Groups to the DI Adapter Global Configuration

In the integration framework, you have the option of defining proxy groups with proxies. Define the proxy groups and proxies in the DI adapter global configuration.

Procedure

1. In the integration framework, choose *Tools → Control Center → Configuration → Global Adapter Config*.
2. In the *Global Adapter Configuration Properties* user interface, for the *BIDI* adapter, click the *Edit Global Configuration Properties* link.
3. For the *diProxyGroupList* property, define the proxy groups in the following way:
 - o [`<groupname1> <hostname1>:<port1>, <port2>`] [`<groupname2> <hostname2>:<port1>, <port2>`]
 - o `<groupname1, 2>` are the proxy group names
 - o `<hostname1, 2>` are the host names or IP addresses of the proxies
 - o `port1, 2` are the port numbers

Example

You want to provide the following proxy groups:

- alpha and beta
- Each group has two proxies

```
[alpha abc:2099 def:3701] [beta 1.2.3.4:2099,3000]
```

7.7.9.3 Using Proxy Groups in SLD

In SLD, enter the proxy group definition that you want to use for a certain company database in the *diProxyhost* field of the SAP Business One company database entry in the following way, for example: `[alpha]`

If you use a proxy group, leave the *diProxyport* field empty.

7.8 Validating the System

While validation is a natural part of the installation and upgrade process, you can always validate by yourself if the components are working properly after the installation or upgrade.

Procedure

The following procedure describes how to perform validation in GUI mode.

Note

You can also validate your system in silent mode. To do so, enter the following command line:

```
./setup -va silent
```

For more information about supported arguments and parameters, see [Silent Installation](#).

1. Log on to the Linux server as `root`.

2. In a command line terminal, navigate to the installation folder of SAP Business One where the `setup` script is located. By default the installation folder is `/usr/sap/SAPBusinessOne`.
3. Enter the following command: `./setup`
The server components setup wizard is launched.
4. In the welcome page, select *Validation* and choose *Next*.



5. The *Select Features* window lists all local SAP Business One components. Choose *Next* to continue.
6. The *Review Settings* window displays current settings. Choose *Next* to continue.
7. In the *Validation Progress* window, wait for the validation process to finish and then choose *Next* to continue.
8. In the *Validation Completed* window, review the validation results, take note of the components that did not pass the validation, and then choose *Next* to continue.
9. In the *Validation Completed* window, choose *Finish* to exit the wizard.

7.9 Reconfiguring the System

If you need to reconfigure the system, perform a reconfiguration using the server components setup wizard. For example, if the SAP HANA address or the database user password has changed, the SLD stops working and you must reconfigure the system.

The reconfiguration mode allows you to update some external information with SAP Business One as well as change some settings, as summarized in the table below:

Operation	Setting	Remarks
Update	Network address of the SAP Business One components	If you have assigned different IP addresses to components installed on the same machine, you can apply only one IP address.

Operation	Setting	Remarks
	Network address of the SAP HANA server	If the IP address or hostname of the SAP HANA server has changed, you must "tell" SAP Business One of this change. For more information about changing the hostname of the SAP HANA server, see SAP Note 1780950 .
	Database user password	If you want to keep using the original database user for life cycle management but the password for the database user has changed, you must "tell" SAP Business One of this change.
	SLD network address	Applicable for SAP Business One components installed separately from the SLD. If the network address of the remote SLD has changed, you must first reconfigure the SAP Business One system on the SLD server and then on all machines with other SAP Business One components.
Change	Database user	If you want to use a different database user for life cycle management, you must reconfigure the system. This database user must have the required database privileges. For more information, see Database Privileges for Installing, Upgrading and Using SAP Business One . Note that changing the admin user for server connection in the SLD does not change the database user for life cycle management.
	Backup settings	Includes the backup folder, the backup folder size limit, and the schema compression setting. You can also register more SAP HANA servers with the backup service, or edit or delete existing SAP HANA servers.
	Service Layer settings	You can change the Service Layer settings, such as adding or removing load balancer members, changing the port number, or changing the maximum threads per load balancer member.

Procedure

The following procedure describes how to perform validation in GUI mode on the SLD server. The scenario where the SLD is installed remotely is omitted.

Note

You can also reconfigure your system in silent mode. To do so, enter the following command line:

```
./setup -r silent -f <Property File Path>
```

For more information about supported arguments and parameters, see [Silent Installation](#).

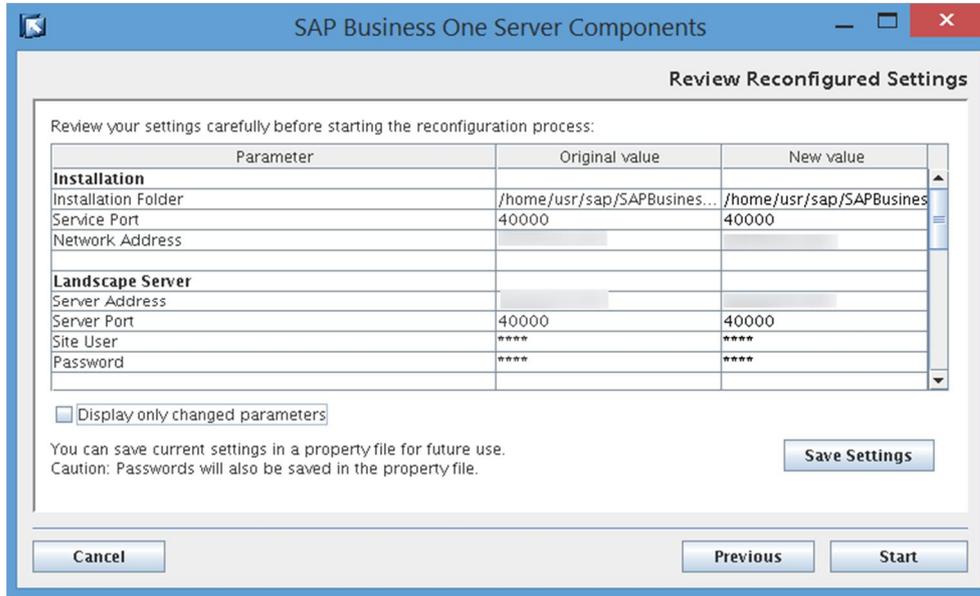
1. Log on to the Linux server as `root`.

2. In a command line terminal, navigate to the installation folder of SAP Business One where the `setup` script is located. By default the installation folder is `/usr/sap/SAPBusinessOne`.
3. Enter the following command: `./setup`
The server components setup wizard is launched.
4. In the welcome page, select *Reconfiguration* and choose *Next*.



5. In the *Network Address* window, you can select a new IP address or enter the new hostname for SAP Business One components. Choose *Next* to continue.
6. In the *Database Server Specification* window, you can enter the new network address for the SAP HANA server, specify another database user, or enter the new password for the original database user. Choose *Next* to continue.
Note that the database user must have appropriate database privileges. For more information, see [Database Privileges for Installing, Upgrading and Using SAP Business One](#).
7. The *Installed Components for Reconfiguration* window lists all local SAP Business One components. Choose *Next* to continue.
8. In the *Service Port* window, you can specify a new port for SAP Business One services. Choose *Next* to continue.
9. In the *Site User Password* window, enter the password for the site super user `B1SiteUser`, and choose *Next* to continue.
Note that you can change the site user password only in the SLD. For more information, see [Managing Site Users](#).
10. If the app framework is one of the local components, the *Restart Database Server* window appears. Choose whether to allow automatic restart or perform manual restart after the reconfiguration, and then choose *Next* to continue.
11. In the *Backup Service Settings* window, you can change the backup settings. Choose *Next* to continue.
Note that you can change the backup folder directly in the SLD; for the other settings (for example, company schema compression), you must perform a reconfiguration.
12. In the *SAP HANA Databases for Backup* window, you can add, edit, or delete an SAP HANA server for backup.

13. In the *Service Layer* window, you can change the Service Layer settings. Choose *Next* to continue.
14. In the *Review Reconfigured Settings* window, review the changed and unchanged settings and then choose *Next* to start the reconfiguration process.



15. In the *Reconfiguration Progress* window, wait for the reconfiguration to finish and then choose *Next* to continue.
16. In the *Reconfiguration Status* window, review the reconfiguration results, take note of the components that have failed the reconfiguration, and then choose *Next* to continue.
17. In the *Reconfiguration Completed* window, choose *Finish* to exit the wizard.

7.9.1 Changing Security Certificate for the System Landscape Directory

The System Landscape Directory enforces secure connection using HTTPS encryption. After installation, you may change the certificate used for authentication or update the certificate when its validity expires. To do so, perform the following:

1. Log on to your Linux server as `root` and navigate to the folder `<Installation Path>/SAPBusinessOne/ServerTools/SLD/tools/`.

Caution

In the tools folder, you may notice a file called `update_db_credential.sh`. Be aware that you cannot run this shell script to reset the database user password.

2. In a command-line terminal, execute the shell script `update_https_certificate.sh`.
3. In the terminal, enter the following information step by step:
 1. Path to the tomcat server for the SLD (`<Installation Path>/SAPBusinessOne/Common/tomcat/`)
 2. Path to the new certificate, for example, `<Certificate Path>/server.p12`.

-
3. Password for the new certificate
 4. Restart the server tools using the command: `/etc/init.d/sapbservertools restart`

8 Migrating from Microsoft SQL Server to SAP HANA

The following SAP Business One releases are supported for migration to SAP Business One 9.2, version for SAP HANA:

- SAP Business One 9.0
- SAP Business One 9.1

For more information about migrating from specific patches of supported releases, see the Overview Note for the respective SAP Business One patch, version for SAP HANA.

8.1 Migration Process

To migrate SAP Business One hosted on the Microsoft SQL Server to SAP HANA and upgrade to SAP Business One 9.2, version for SAP HANA, do the following:

1. To determine the migration path, read the Overview Note for the required version for SAP HANA.
For example, check which versions for Microsoft SQL Server are supported for migration to the required version for SAP HANA. If direct migration is not supported, you first need to upgrade your system to a supported version for Microsoft SQL Server and then perform the migration operation.
2. [If required] If your SAP Business One version is lower than 9.0 PLO4, upgrade your company databases to a version that can be migrated to SAP Business One 9.2, version for SAP HANA. For example, first upgrade to 9.0 PL17 or 9.1 PLO5.

For more information, see the *SAP Business One Administrator's Guide (SQL)* in the documentation area of SAP Business One Customer Portal at <http://service.sap.com/smb/sbocustomer/documentation>.

3. On your Linux server, do the following:
 1. Install SAP Business One server components, version for SAP HANA. For more information, see [Installing Server Components](#).
 2. If required, upgrade the server components to the required version. For more information, see [Upgrading Server Components](#).
4. On a Windows machine, run the migration wizard to migrate your company schemas from the Microsoft SQL Server to the SAP HANA database. For more information, see [Running the Migration Wizard](#).

A single migration wizard handles the entire company schema migration process. The migration process includes both company database migration to SAP HANA and company schema upgrade on SAP HANA. If you do not upgrade the company schemas immediately after migrating from the Microsoft SQL Server, the migration process is considered incomplete; you can then use the SAP HANA version of setup wizard to upgrade the migrated company schemas and complete the migration process.

5. Uninstall all old server and client components from the Windows control panel.

➔ Recommendation

After the uninstallation, delete all `SAP Business One` folders and files within the folders. By default, you can find the folders under `C:\Program Files (x86)\SAP\`.

6. Convert and migrate your customized contents.
7. Install the Windows-based server components and SAP Business client using the product package, and then if required, upgrade the components to the preferred version using the upgrade package.

Note that the corresponding 32-bit or 64-bit SAP HANA database client (for Windows) is required for each machine.

8.2 Running the Migration Wizard

The migration wizard helps you to migrate your company databases from Microsoft SQL Server to SAP HANA. The process of migrating company databases consists of the following steps:

1. Perform pre-migration tests.
2. Migrate selected company databases to SAP HANA.
3. Perform post-migration tests.

If the migrated databases fail the tests, you cannot proceed with step 4. While the original company databases on Microsoft SQL Server remain intact, the schemas on SAP HANA cannot be used.

4. Upgrade the successfully migrated company databases (schemas on SAP HANA).

You can upgrade the schemas separately using the SAP HANA version of **setup wizard**. However, note that the migration would be considered incomplete without the upgrade and you will not be able to use the migrated schemas until you have upgraded them to the required version.

If upgrade fails on the `SBOCOMMON` schema, the upgrade is rolled back for all schemas; if upgrade fails on a company schema, the upgrade is rolled back for that company schema.

Prerequisites

- You have downloaded the upgrade package of the required version of SAP Business One, version for SAP HANA.
- You have installed the SAP Business One server components, version for SAP HANA and upgraded the server components to the required patch level. For more information, see [Installing Server Components](#) and [Upgrading Server Components](#).
- The version of your company databases is **not** lower than 9.0 PL04. Otherwise, you must first upgrade the databases to a patch level (SQL version) that can be migrated to the required version for SAP HANA.
- You have ensured that all SAP Business One clients are closed.
- You have removed all add-ons (system and third-party). This prevents future problems when using add-ons. You can register the add-ons after you complete the migration. For more information about removing and registering add-ons, see the SAP Business One online help.
- On the Windows machine on which you want to run the migration wizard, you have done the following:
 - Installed Java 8 (32-bit or 64-bit) and appended the directory `$JAVA_HOME/bin` to the system variable `PATH`.

- Installed the 32-bit SAP HANA database client for Windows.
- Installed the Microsoft SQL Server native client with the same version as your Microsoft SQL Server.
- Added the System Landscape Directory server to the list of proxy exceptions.
- Downloaded the upgrade package for the required patch level of SAP Business One 9.2, version for SAP HANA. For the download instructions, refer to the corresponding SAP Overview Note.
- The memory of the machine on which you want to run the migration tool is no less than 4 GB.
- For the prerequisites specific to the upgrade stage, see [Upgrading Schemas and Other Components](#).

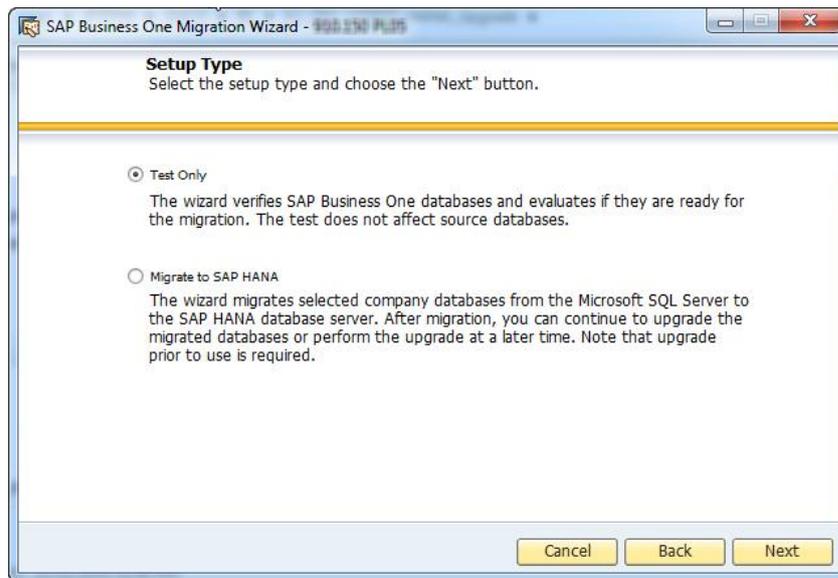
Procedure

1. In the upgrade package root folder, right-click the *Migrate.exe* file and choose *Run as administrator*. The migration wizard is launched.
2. In the welcome window of the wizard, select a language and choose *Next*.

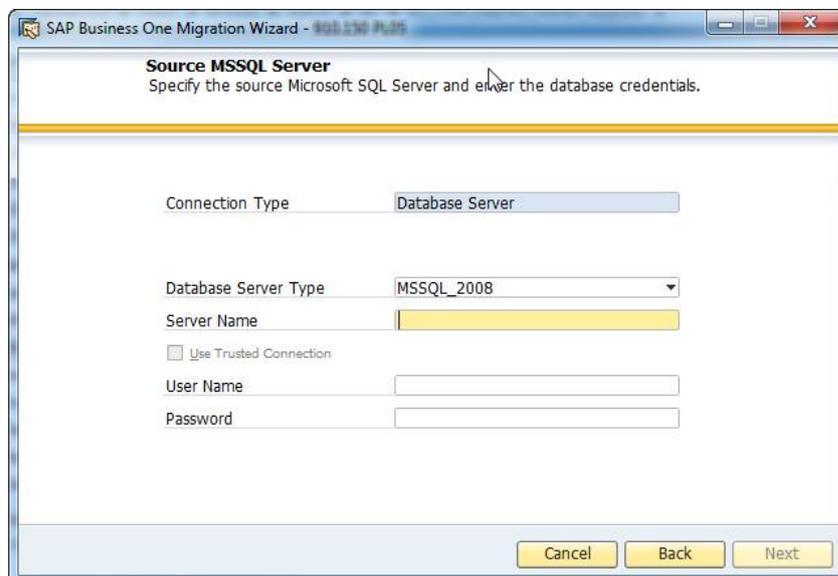


3. In the *Setup Type* window, the following options are available:
 - *Test Only*: Checks whether the databases are ready for migration. For each company database that passes the test, you can generate a passcode which you can later use to bypass all or part of the pre-migration tests when migrating the database. The passcode is in the form of an XML file that contains details on the tested company database. It is valid for three days; any changes to the company configuration render the passcode invalid.
 - *Migrate to SAP HANA*: Performs pre-migration tests, migrates the selected databases to SAP HANA, and upgrades the successfully migrated schemas on SAP HANA. If you performed a pre-migration test for a company database earlier, you can bypass the pre-migration test for this company database by entering the passcode.

Select *Migrate to SAP HANA* and choose *Next*.

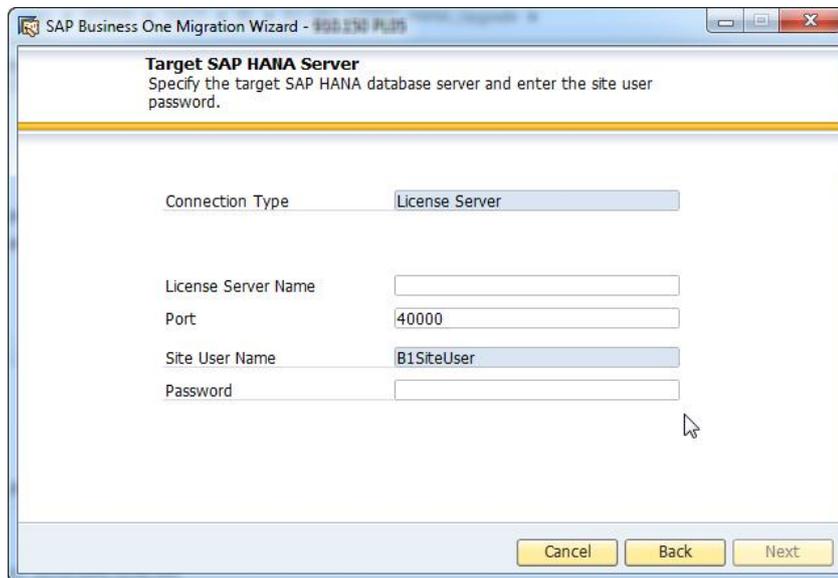


4. In the *Source MSSQL Server* window, specify the following information and choose *Next*:
 - o *Database Server Type*: Select the database server type and version.
 - o *Server Name*: For a default instance, enter the hostname or IP address of the server; for a named instance, specify `<Hostname>\<Instance Name>`.
 - o *User Name*: Enter the name of a database user.
 - o *Password*: Enter the password for the database user.

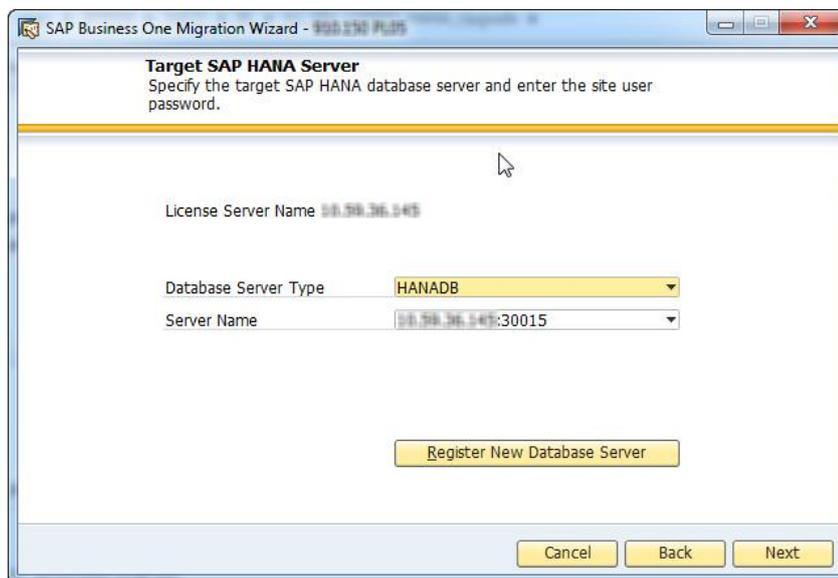


5. In the *Target SAP HANA Server* window, specify the following information and choose *Next*:
 - o *License Server Name*: Enter the hostname or IP address of your System Landscape Directory server (SAP HANA version).
 - o *Port*: Enter the port for the System Landscape Directory service.
 - o *Password*: Enter the password for the site user `B1SiteUser`.

Note that if you chose to perform only the pre-migration test, this window is skipped and you are directly asked to select databases for migration.



6. In the next *Target SAP HANA Server* window, select the SAP HANA server to which you want to migrate your company databases and choose *Next*.



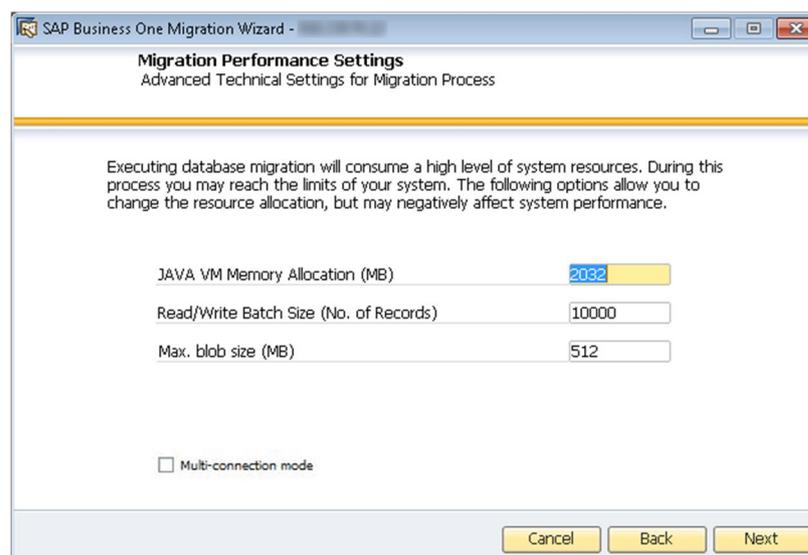
If you do not find the required database server in the server list, you can register it in the System Landscape Directory (SAP HANA version). To do so, choose the *Register New Database Server* button, specify the relevant information, and then choose *Back* to continue with the migration.

7. In the *Migration Performance Settings* window, to prevent the migration operation from taking up too many system resources, you can change the following settings:
 - o *JAVA VM Memory Allocation (MB)*: Set an upper limit on the memory to be used by the JAVA virtual machine. The value is evaluated dynamically according to the system.

- *Read/Write Batch Size (No. of Records)*: Define the number of records to be included in a single read/write batch operation. The default value is 10000.
- *Max. blob size (MB)*: Set an upper limit on the size of BLOBs (binary large objects). BLOBs that are larger than the defined value will not be migrated to SAP HANA. The default value is 512 MB.
- *Multi-connection mode*: Select this option to execute the migration process in multiple threads. The migrated databases are then set to multi-user mode rather than single-user mode. Note that the multi-user mode cannot prevent data changes made by other user sessions during the migration process. Therefore, while selecting this option will speed up the migration process, you must take extra caution and warn other users against making any data changes during the process.

 **Caution**

Do not change the default values for the read/write batch size and the maximum BLOB size unless you encounter problems with migration. Otherwise, the migration performance may be negatively impacted. If a database contains some very large BLOBs, you are advised to increase the *Max. blob size* value and decrease the *Read/Write Batch Size* value.



8. In the *Database Selection* window, do the following:
 1. If any of the databases you want to migrate are not ready for migration, do the following:
 - If the checkbox is disabled for selection, a serious error is detected (for example, the database version is not supported for migration) and you must resolve the issue before you migrate the database. To view details of the issue, choose the *Not Ready* link.
 - If the checkbox is enabled for selection but the database status is *Not Ready*, an easy-to-fix error is detected (for example, there are other applications connecting to the database). To set the database status to *Ready*, choose the *Not Ready* link to see the cause of the error, resolve the issue, and then choose *Refresh*.

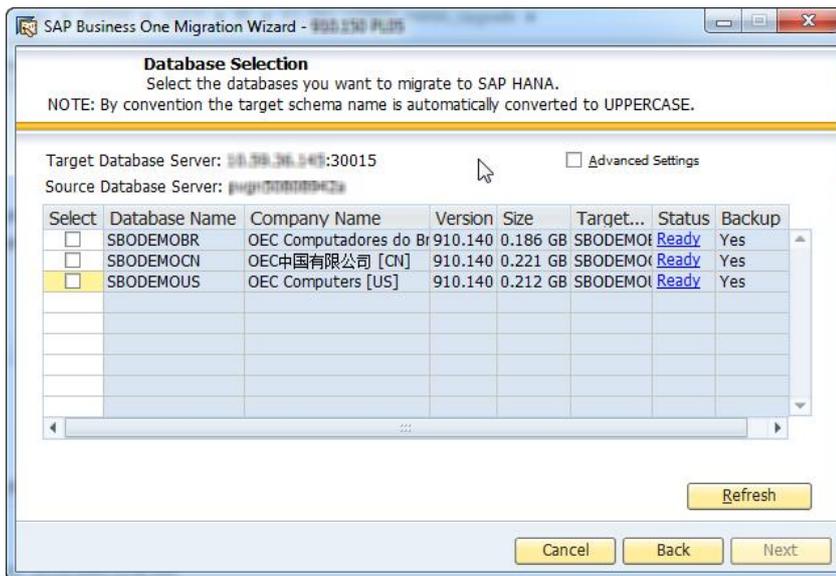
The *Next* button is enabled only if at least one database is selected and all selected databases are ready for migration.
 2. Select the databases that are ready for migration.

If you want to make advanced settings for a database, select the checkbox for the relevant database and then select the *Advanced Settings* checkbox. Additional information (for example, database size) is displayed along with the advanced settings.

i Note

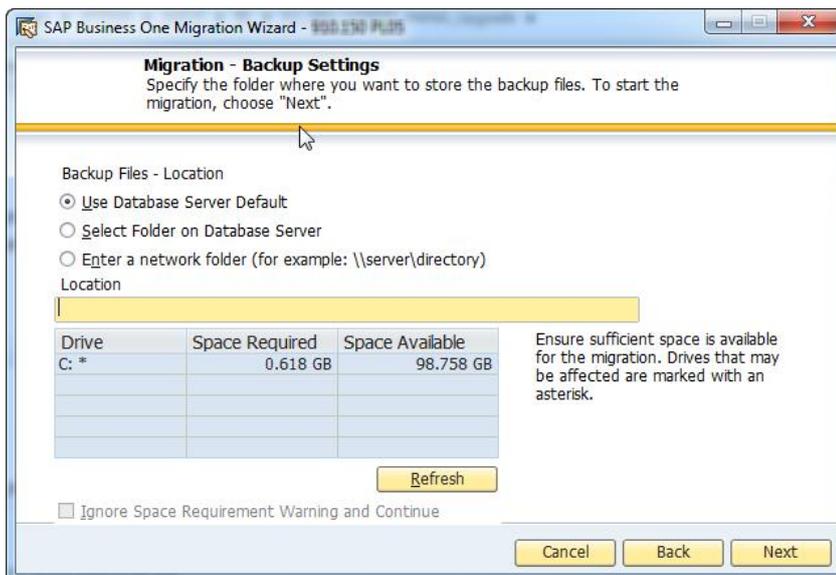
For each database to be migrated, a schema is created in the SAP HANA database. The schema is named after the database but always in upper case. If you rename the schema in the advanced settings, each small letter is automatically converted to upper case.

3. Choose *Next*.

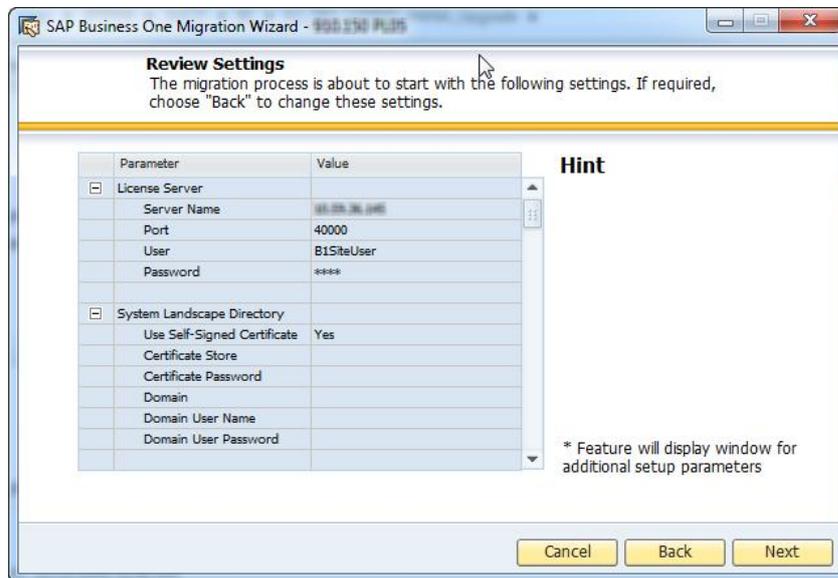


9. In the *Migration - Backup Settings* window, specify a backup location and choose *Next*.

All selected databases will be backed up before being checked for migration. If the selected location does not have sufficient space, you must free some space in the location and then choose *Refresh*.



10. In the *Review Settings* window, review the settings. If you want to change the settings, choose *Back* to return to the relevant window; otherwise, choose *Next* to start the pre-migration test.

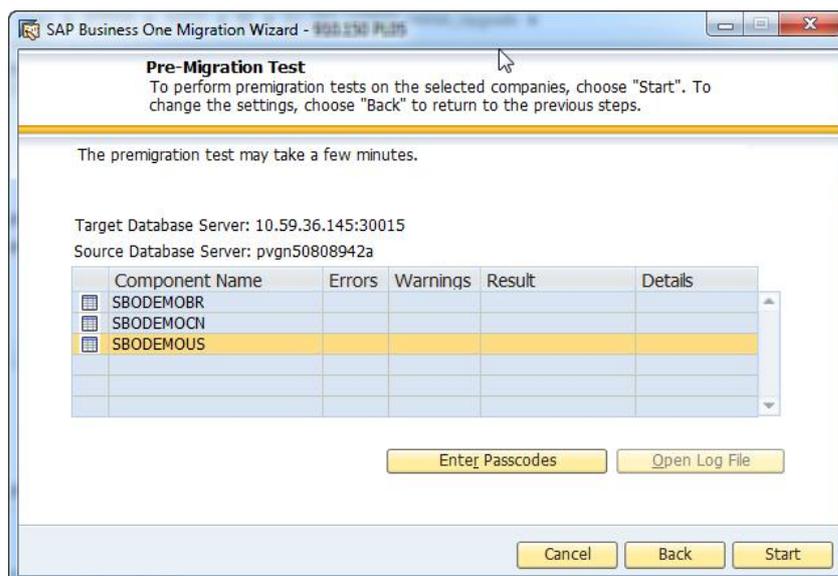


11. In the *Pre-Migration Test* window, do the following:
- To bypass the tests for certain company databases, choose the *Enter Passcodes* button and upload one or several passcode files that you saved earlier. After uploading the files, choose *Next*.

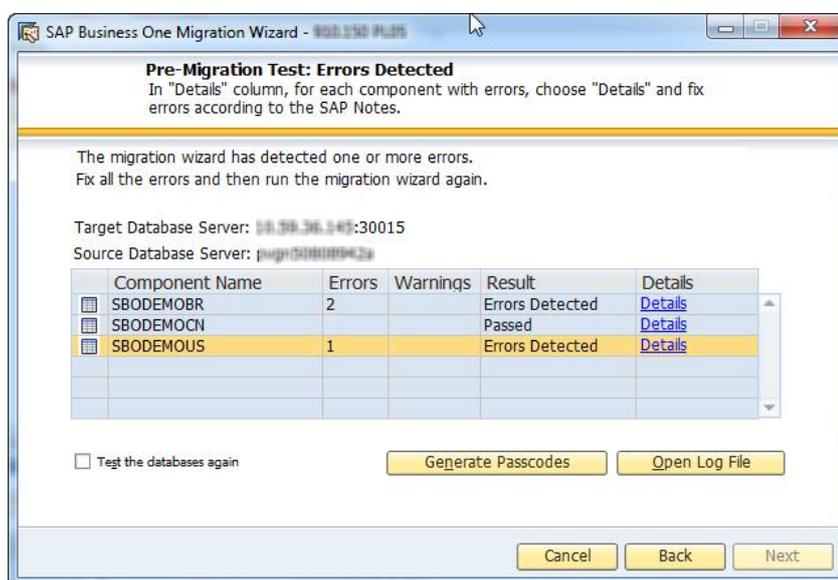
i Note

A passcode file is only valid for three days. Any changes to the company configuration render the passcode file invalid.

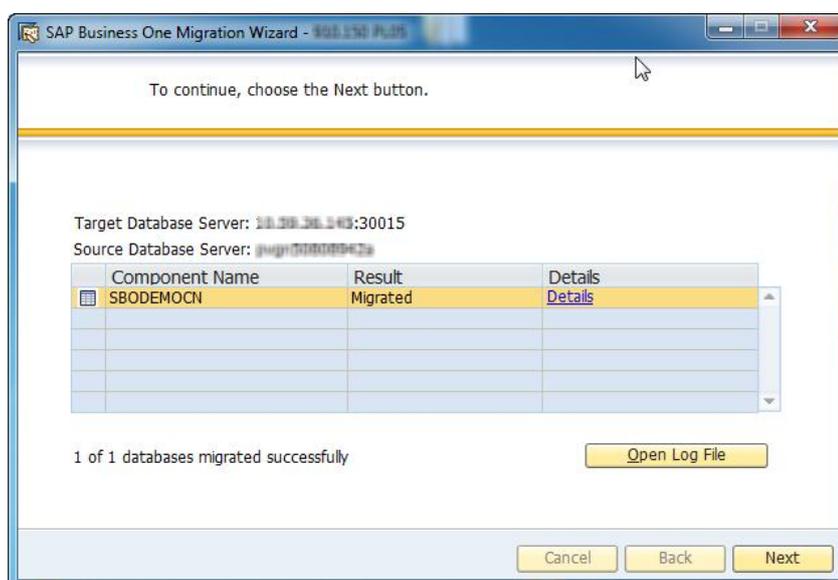
- To start the pre-migration test for the company databases, choose *Start*.



12. If the wizard identified any errors or warnings on a database, the *Pre-Migration Test: Errors Detected* or *Pre-Migration Test: Warnings Detected* window is displayed. Do either of the following:
- o If only warnings were detected, do the following:
 1. Review all the warnings and instructions in the relevant SAP Notes.
 2. After carefully reading the instructions, you can decide to confirm the warnings, if appropriate.
 3. Choose *Back* to return to the pre-migration test results screen.
 4. With all warnings confirmed and no errors detected, choose *Migrate* to start migrating databases that have passed the pre-migration test.
 - o If some errors were detected in a database, you must fix the errors before being able to migrate the relevant database. If you want to continue to migrate the other databases, go back to the *Database Selection* window and deselect the databases that failed the pre-migration test.



13. In the migration result window, review the migration details of each database and choose *Next*.



14. In the finish window, do either of the following:

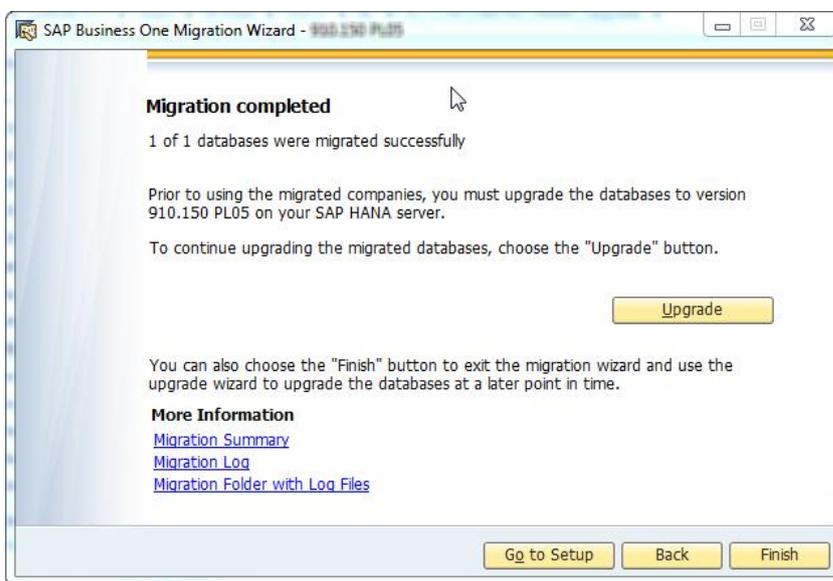
- o To upgrade the successfully migrated databases later and exit the wizard, choose *Finish*.

 **Caution**

Without an upgrade, the migration is considered incomplete. You must run the **SAP HANA version** of setup wizard to upgrade the databases (schemas on SAP HANA) later. For more information, see [Upgrading Schemas and Other Components](#).

- o To upgrade the successfully migrated databases (schemas on SAP HANA) immediately, choose the *Upgrade* button. For detailed instructions on the upgrade stage, see [Upgrading Schemas and Other Components](#), starting from step 9.

For databases which failed the migration or the post-migration checks, review the log information and resolve the errors in the databases before attempting migration again.



Results

- Despite the migration result, a corresponding schema is created in the SAP HANA database for each database selected for migration. We recommend that you drop (delete) the schemas of the databases which failed the migration so as to prevent potential confusion.
- All database tables are migrated, including user-defined tables (UDTs) and user-defined fields (UDFs).
- You can find the log files and summary reports in the following folders:
 - o Migration stage:
 - o %UserProfile%\AppData\Local\SAP\SAP Business One\Log\MigrationWizard
 - o %UserProfile%\sap_b1_migration
 - o Upgrade stage: %UserProfile%\AppData\Local\SAP\SAP Business One\Log\UpgradeWizard
- You can now proceed to convert and migrate customized contents (reports, dashboards, stored procedures, add-ons, user-defined queries, and so on), excluding UDTs and UDFs.

Due to the different SQL syntaxes in the Microsoft SQL Server and in the SAP HANA database, we provide a half-automated converter tool to help you with the conversion. To download the tool along with the how-to

guide, search for *How to Convert SQL from the Microsoft SQL Server Database to the SAP HANA Database* on sappartneredge.com.

9 Managing Security in SAP Business One, version for SAP HANA

Your security requirements are not limited to SAP Business One, version for SAP HANA, but apply to your entire system landscape. Therefore, we recommend establishing a security policy that addresses the security issues of the entire company. This section offers several recommendations to help you meet the security demands of SAP Business One, version for SAP HANA.

Your security solution should cover the following aspects:

- **Technical Landscape:** Provides an overview of the technical components and communication paths used in SAP Business One, version for SAP HANA.
- **User Management and Authentication:** Provides system access to legitimate users only and prevents identity impersonation.
- **Database Authentication:** Introduces how to restrict database access and a strong password definition mechanism
- **Network Security:** supports your communication needs without allowing unauthorized access to your network.
- **Application Security:** Restricts access to users with the necessary permissions.
- **Data Storage Security:** Provides recommendations for secure data storage in SAP Business One, version for SAP HANA.

Once you have established your security policy, we recommend that you dedicate sufficient time and allocate ample resources to implement it and maintain the level of security that you require.

Note

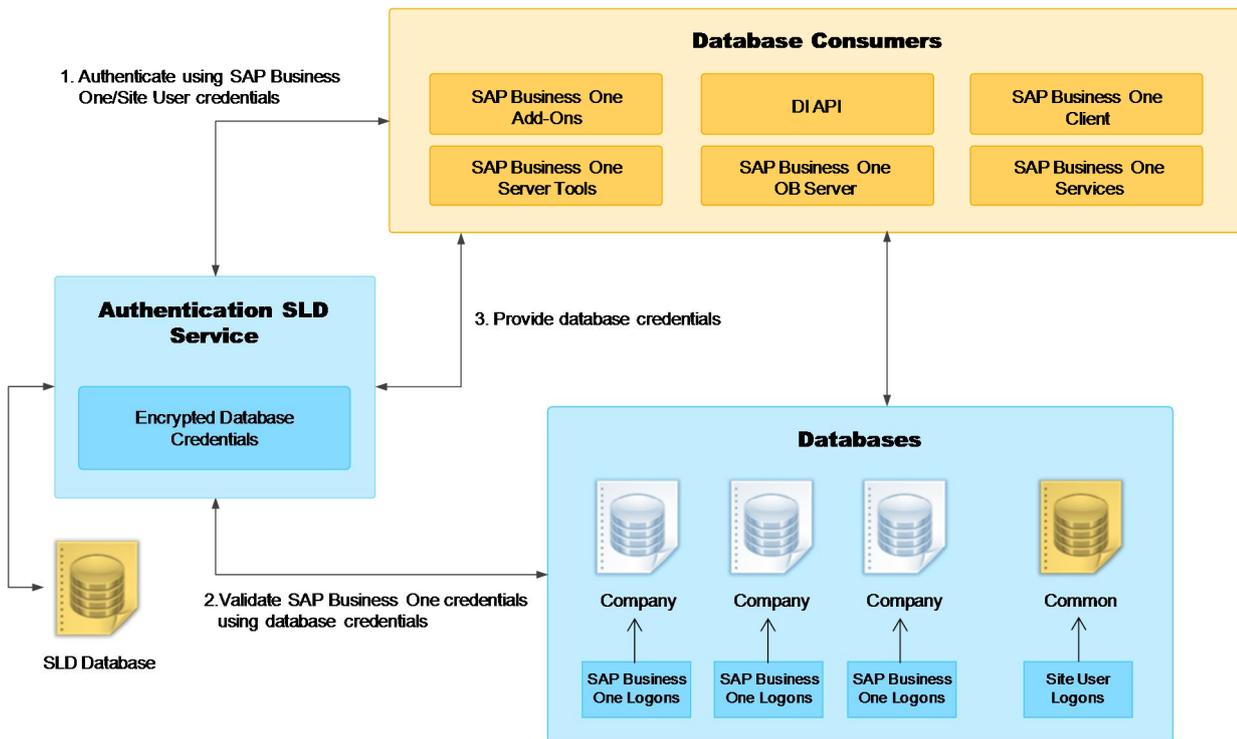
For more security information of SAP HANA, see the SAP HANA documentation on SAP Help Portal at http://help.sap.com/hana_platform.

9.1 Technical Landscape

In SAP Business One 9.2, version for SAP HANA, database credentials are saved in SLD, which serves as the security server.

Database credentials are obtained by supplying SAP Business One, version for SAP HANA logon credentials for authentication against the SLD service. Upon successful authentication, connections to databases are established using database credentials from the SLD service.

The figure below is a representation of the security workflow for SAP Business One, version for SAP HANA.



SAP Business One, version for SAP HANA Security Landscape

9.2 User Management and Authentication

This section provides an overview of how SAP Business One, version for SAP HANA supports an integrated approach to user administration and authentication.

9.2.1 User Management

This section provides an overview of user types and user administration within SAP Business One, version for SAP HANA.

9.2.1.1 User Types

It is necessary to specify different security policies for different types of users. For example, your policy may specify that individual users who perform tasks interactively have to change their passwords on a regular basis, but not users who process job runs. Therefore, SAP classifies these types of users in the application as follows:

Site Users

The site user is not a company user type that can log on to the SAP Business One client application, version for SAP HANA, but serves as site-level authentication for performing the following activities:

- Creating new companies
- Installing or upgrading SAP Business One, version for SAP HANA
- Importing or exporting the license configuration file
- Configuring security settings in the SLD service
- Registering database servers in the SLD service

For more information, see [Managing Site Users](#).

SAP Business One Company Superusers

When you create a company, a predefined superuser named `manager` exists in the system. Due to the password policy, you must change the password of the `manager` user at the first logon.

You can also create new superusers. The responsibilities of a superuser include:

- Defining users in companies and setting user permissions
- Assigning licenses
- Configuring password policy at the company level
- Upgrading companies

SAP Business One Company Regular Users

You can define company regular users according to different business role requirements.

The responsibilities of a regular user are to perform the relevant business work in the SAP Business One application, version for SAP HANA.

SAP Business One Company Support User

A `Support` user (user code: `Support`) is created upon the installation or upgrade of SAP Business One companies. This new user is provided for support and consulting purposes.

The `Support` user does not require a license to access the system. This can minimize the disruption to business where a user may previously have needed to log off the system to free up a license for support.

Note

Certain advanced features (such as the analytics features) are not available for the `Support` user.

While you do not need to assign a license to the `Support` user, it has the same access rights as those of a Professional User license. Therefore, strict usage rules are applied to the `Support` user to prevent misuse, as follows:

- After logging on to the company using the `Support` user account, the user must identify him/herself by entering his/her real name and selecting a login reason in the [Support User Login](#) window.

- The `Support` user account can only be used if the remote support platform (RSP) is active (an RSP system status report was uploaded within the last 7 days).
- The usage of the `Support` user is recorded (including the real name and the login reason). You can review the log records in the [Support User Log](#) window *under Administration -> License*.

Notes for Upgraded Companies

If you had already created a user account `Support` before the upgrade, the `Support` user will have the features described above after the upgrade. The licenses assigned to the original user account, the password and all other settings for the original user account remain unchanged. You can transfer any license assignments of this account to another user because they are no longer required by the `Support` user.

9.2.1.2 Single Sign-On

SAP Business One, version for SAP HANA supports single sign-on (SSO) functionality. You can bind an SAP Business One user account to a Microsoft Windows domain account. After starting the SAP Business One client, version for SAP HANA, users can start using the application without being prompted to enter their SAP Business One logon credentials.

Caution

To be able to use the single sign-on function, you must have specified a domain user and password during installation of the System Landscape Directory on the SAP HANA server. Otherwise, even if you have performed all the following steps to set up single sign-on, you still cannot single sign-on to SAP Business One using domain user accounts.

To use the single sign-on function, you must complete the following steps:

1. Register a Service Principal Name (SPN).
2. Bind SAP Business One users to Microsoft Windows accounts.
3. Enable the single sign-on function in the SLD.

9.2.1.2.1 Registering the Service Principal Name

To enable Windows domain single sign-on with SAP Business One, you must register a service principal name (SPN) for the SLD service. The SPN can be registered before or after you install the System Landscape Directory. Nevertheless, if you register the SPN after the installation, the domain user account used for installation must be used for SPN registration.

Recommendation

As this domain user is a service user that functions purely for the purpose of setting up single sign-on, we highly recommend that you create a new domain user and do not assign any additional privileges to the user other than the logon privilege. In addition, keep the user's password unchanged after enabling single sign-on; otherwise, single sign-on may stop working.

Prerequisite

You are a domain administrator or have been delegated the appropriate authority.

Procedure

1. On a Windows computer, run the command prompt as an administrator.
2. Run the following `setspn` command: `setspn -U -A <SPN> <Domain User Name>`.
An example of an SPN is `SLD/Domain.com`.

9.2.1.2.2 Binding SAP Business One Users to Microsoft Windows Accounts

After binding SAP Business One users to Microsoft Windows domain accounts, the users can log on to SAP Business One, version for SAP HANA without specifying the user credentials.

Manual Binding

The following procedure describes how to bind SAP Business One users one by one:

1. In the SAP Business One *Main Menu*, choose *Administration* → *Setup* → *General* → *Users*.
2. In the *Users - Setup* window, in the *User Code* field, specify the user that you want to bind.
3. In the *Bind with Microsoft Windows Account* field, enter the domain and user name of the Microsoft Windows domain account to which you want to bind the user.

Caution

The domain user name is case-sensitive. Therefore, you must ensure that you enter the domain user name exactly as it was created in the domain, including the letter case.

4. Choose the *Update* button.

Copy User Mappings Between Companies

You can copy user mappings between two companies provided that the same user exists in both companies. Each user is identified by the user code (not the user name).

Typical scenarios for this function are as follows:

- You have moved your company schema from a test system to a productive system.
- You have moved your company schema to another server.
- You have imported and renamed your company schema (the old schema also exists on the same server).

To copy user mappings, do the following:

1. Log on to the System Landscape Directory in a Web browser.
2. On the *Security Settings* tab, in the *Authentication* section, choose the *Copy User Mappings* button.
3. In the *Copy User Mappings Between Companies* window, specify the source and target companies.

Note

To be available for selection, the servers must be registered in the System Landscape Directory. However, the company schema versions do not matter.

4. To display SAP Business One users whose mappings can be copied, choose the *Check* button.

If a user exists only in the source company but is bound to a domain account, the user is displayed as missing in the target company. However, if a user exists only in the target company, the user is not displayed.

5. To copy user mappings to the target company, choose the *Copy* button.

9.2.1.2.3 Enabling Single Sign-On

After enabling SSO, the *Choose Company* window displays only the companies to which your Windows account is bound.

Caution

Enabling SSO in the SLD activates this functionality for all companies in the landscape.

Procedure

1. In a Web browser, navigate to the following URL: <https://<Server Address>:<Port>/ControlCenter>.
A Web browser opens and displays the logon page for the SLD service.
2. In the logon page of the Web browser, enter the site user name and password, and then choose the *Log On* button.

Note

The site user name is case sensitive.

3. On the *Security Settings* tab, select the *Enable Single Sign On (Log On Using Windows Domain Account)* checkbox.

If you did not choose to activate the single sign-on function during installation of the System Landscape Directory, this checkbox is deselected and non-editable.

4. If you want to prevent logons using SAP Business One user accounts and enforce single sign-on using domain accounts, select the *Disable logons with SAP Business One User Accounts* checkbox.

If you keep this checkbox deselected, users can log on using both SAP Business One user accounts and Windows domain accounts.

5. Choose the *Update* button.

Result

Each user must confirm the binding upon first logon. After confirmation, the user can log on to SAP Business One, version for SAP HANA using the bound Windows account.



Caution

The first time you single sign-on to SAP Business One using your domain user account, ensure you have logged on to the Windows system using the correct domain user name (case-sensitive). If not, log off and then log on again using the correct user name; otherwise, single sign-on will not work.

If the system administrator has **not** disabled logons using SAP Business One user accounts, you can still log on with an SAP Business One user account (which does not have to be bound to a Windows account), as below:

1. In the logon window, deselect the *Logon with Windows Account* checkbox (or in the *Choose Company* window, deselect the *Log on with Current Domain User* checkbox).
2. Manually enter the company schema name.
3. Enter your SAP Business One user name and password.
4. Choose the *OK* button.



Caution

If the system administrator has disabled logons using SAP Business One user accounts, you must bind each SAP Business One user to a Windows account and each user must confirm the binding; otherwise, logon is not possible.

9.2.2 User Authentication

As standard practice, SAP Business One, version for SAP HANA authenticates users based on their user accounts and passwords.

You can change your password at any time. In addition, the application checks the password validity of each logon attempt according to the selected security level.



Note

To change your password, choose *Administration* → *Setup* → *General* → *Security* → *Change Password*.

If you are required to change your password, the application displays the *Change Password* window. You must change the password to log on.

The new password must comply with the settings of the selected security level, containing at least:

- x characters
- x lowercase
- x uppercase
- x digits
- x non-alphanumeric

The application saves passwords in the database in encrypted form. The last *n* passwords are also encrypted. When appraising a new password, the application first encrypts and then compares it with the saved ones.

The password policy defines global guidelines and rules for password settings, such as the following:

- Time interval between password changes
- Required and forbidden letters and characters
- Minimum required number of characters
- Number of logon attempts before the system locks the user account

The password policy improves the security of SAP Business One, version for SAP HANA and enables administrators to apply the required security level for their organization.

Note

Only a superuser can change the security level. You can use the *Password Administration* window to change the security level. To open the window, choose *Administration* → *Setup* → *General* → *Security* → *Password Administration*.

SAP Business One, version for SAP HANA supports the following approaches to raising the security level of user authentication:

- Increase the complexity of the password.
- Increase the frequency of password changes.

For more information about working with passwords in SAP Business One, version for SAP HANA, see SAP Note [978292](#).

9.3 Database Authentication

The default database administrator user `SYSTEM` has full authorization. Therefore, you must assign a strong password for the `SYSTEM` account. This ensures that a blank or weak `SYSTEM` user password is not exposed.

Alternatively, you can create another database user account with the same authorization as the `SYSTEM` user.

Recommendation

For security reasons, we recommend that you change the `SYSTEM` logon password immediately after installing the SAP HANA database server. Alternatively, a safer option is to create another database user account as a substitute for the `SYSTEM` user.

9.3.1 Password of a Database User

A strong password is the first step to securing your system. A password that can be easily guessed or compromised using a simple dictionary attack makes your system vulnerable. A strong password has the following characteristics:

- Contains alphabetic, numeric, and special characters
- Is at least seven characters in length
- Is NOT a common word or name
- Does NOT contain a name or user name
- Is significantly different from previous passwords

To change the password for a database user, in the SAP HANA studio, proceed as follows:

1. Make sure that all sessions using this database user are disconnected.
2. Log on to the SAP HANA studio as a database administrator.
3. In the *SAP HANA Systems* list, navigate to the corresponding database instance.
4. Choose *Security* → *Users* and double-click the database user for which you want to change the password. The *<instance name> - <Database User>* tab appears on the right.
5. Enter and confirm the password.
6. In the upper right toolbar, click  (*Deploy*) to save the new password.

Note that, if you have changed the password for the database user for server connection, you must reconfigure the SAP Business One system. For more information, see [Reconfiguring the System](#).

9.3.2 Creating a Superuser Account

To create a superuser account for maintaining administrative tasks for SAP Business One, version for SAP HANA, in the SAP HANA studio, proceed as follows:

1. Log on to the SAP HANA studio as a database administrator.
2. In the *Systems* list, navigate to the database instance for which you want to create a superuser account.
3. Choose *Security* → *Users*, right-click *Users*, and choose *New User*. The *<instance name> - New User* tab appears on the right.
4. On the *<instance name> - New User* tab, do the following:
 - In the *User Name* field, enter the name of the new user.
 - Select the *Password* checkbox, and then specify and confirm the password for the new user.
 - In the *Session Client* field, do not enter anything.
 - On the *System Privileges* tab in the lower area, choose . In the *Select System Privilege* window, add all necessary system privileges.
 - If necessary, in the *System Privilege* pane on the left, select each privilege, and then select the *Grantable to other users and roles* checkbox in the *Details* pane on the right.
5. In the upper right toolbar, click  (*Deploy*) to save the new user.

Note

When the new user first logs on to the SAP HANA studio, they must change the password.

9.3.3 Database Privileges for Installing, Upgrading, and Using SAP Business One

To install, upgrade, and use SAP Business One, you must grant the following database privileges to the corresponding SAP HANA database user:

- Roles:
 - **PUBLIC**
 - **CONTENT_ADMIN**
 - **AFLPM_CREATOR_ERASER_EXECUTE** (grantable)

- System privileges:
 - **CREATE SCHEMA** (grantable)
 - **USER ADMIN** (grantable)
 - **ROLE ADMIN** (grantable)
 - **CATALOG READ** (grantable)
 - **IMPORT**
 - **EXPORT**
 - **INIFILE ADMIN**
 - **LOG ADMIN**

This is needed if this database user is used to run the migration wizard to migrate your company databases from the Microsoft SQL Server to the SAP HANA server.

- SQL object privileges:
 - **SYSTEM** schema: **CREATE ANY, SELECT**
 - **_SYS_REPO** schema: **SELECT, EXECUTE, DELETE** (all grantable)

The **SBOCOMMON** schema is created during the installation of SAP Business One Server, and the **COMMON** schema is created during the installation of the analytics platform. If you use different SAP HANA users for installing different components, you must pay special attention to grant the following object privileges as appropriate:

- **SBOCOMMON** schema: **SELECT, INSERT, DELETE, UPDATE, EXECUTE** (all grantable)
- **COMMON** schema: **SELECT, INSERT, DELETE, UPDATE, EXECUTE** (all grantable)

Grant Roles and Privileges to Database Users

To grant roles or privileges to a database user, follow the steps below:

1. In the SAP HANA studio, connect to your system as a super user (for example, **SYSTEM**).
2. In the Administration Console, under the **Security** folder of your system, under **Users**, double-click the database user.

The details of the database user are displayed on the right.

3. In the right panel, add required roles or privileges.
4. To apply the changes, click the  (*Deploy*) button or press **F8**.

9.3.3.1 Database Role PAL_ROLE for Pervasive Analytics

A database role `PAL_ROLE` is created during the upgrade/installation process of the app framework. All database privileges necessary for using pervasive analytics are assigned to this role on the condition that you have installed the AFLs properly (for more information, see [Host Machine Prerequisites](#)); AFLs being missing do not prevent the setup program from creating `PAL_ROLE`, but you will have to manually assign database privileges after the upgrade/installation (see the troubleshooting section below).

During the upgrade/installation process or when you change the database user for server connection in the System Landscape Directory, `PAL_ROLE` is automatically assigned to the database user.

Note

If you change the database user for server connection in the System Landscape Directory, `PAL_ROLE` is **not** automatically unassigned from the previously used database user. Similarly, if you change the security option for your company schema (for example, from using a specified database user for each SAP Business One user to using the admin user for all), `PAL_ROLE` is **not** automatically unassigned from the database users self-generated for the old option.

You need to release the `PAL_ROLE` assignments manually.

Troubleshooting Missing Database Privileges for PAL_ROLE

If required database privileges are not granted to `PAL_ROLE` (for example, because you install the AFLs after you install or upgrade the app framework) or `PAL_ROLE` is not properly assigned to the relevant database user, you will have difficulty using pervasive analytics. To solve this issue, follow the troubleshooting instructions below.

Step 1: Ensure PAL_ROLE has all necessary database privileges

1. In the SAP HANA studio, connect to your SAP HANA database instance as the database user that was used to upgrade the app framework.
2. In the *Security* folder, under *Roles*, double-click the role `PAL_ROLE`.
The details about the role are displayed in the right panel.
3. Check if `PAL_ROLE` has the following database privileges:
 - o Granted roles:
 - o `AFL__SYS_AFL_AFLPAL_EXECUTE`
 - o `AFL__SYS_AFL_AFLPAL_EXECUTE_WITH_GRANT_OPTION`
 - o Object privileges:
 - o `SYSTEM.afl_wrapper_generator`: **EXECUTE**
 - o `SYSTEM.afl_wrapper_eraser`: **EXECUTE**
4. If any database privileges are missing, grant the privileges to `PAL_ROLE`.

Step 2: Ensure PAL_ROLE is assigned to the database user being used for server connection

1. Log on to the System Landscape Directory, edit your server, and check the database user name.
This database user is being used for server connection.
2. In the SAP HANA studio, connect to your SAP HANA database instance as the database user that was used to upgrade the app framework.
3. In the *Security* folder, under *Users*, double-click the name of the database user being used for server connection.
The details about this database user are displayed in the right panel.
4. If the granted roles do not include `PAL_ROLE`, grant `PAL_ROLE` to the database user.

9.3.4 Stored Procedures

You must not rename or remove any of the stored procedures in the SAP HANA database; otherwise, errors could occur when running SAP Business One, version for SAP HANA.

9.3.5 Restricting Database Access

SAP Business One, version for SAP HANA has a mechanism to protect the database from easy changes through direct access.

The advantages of restricting access to the database are:

- End users are not exposed to database credentials and so cannot change the databases directly, which protects the databases from being changed or attacked.
- Database credentials are stored in the System Landscape Directory (SLD) schema and end users can access the database only after the application performs a successful site user authentication through the System Landscape Directory.

In SAP Business One, version for SAP HANA, the System Landscape Directory (SLD) is the central repository for credentials information, including the database user ID and password (one for all SAP Business One, version for SAP HANA users).

The database credentials are stored safely in the SLD schema, with additional encryption. The workflow is as follows:

1. Database consumers such as SAP Business One client applications, DI, and services have to provide the SAP Business One, version for SAP HANA credentials (SAP Business One, version for SAP HANA user ID and password) to authenticate against the SLD.
2. Following successful authentication, the SLD supplies its credentials and SAP Business One, version for SAP HANA uses them to connect.

Changing Security Levels

You can apply different security levels of database access through the SLD for each company:

1. To access the SLD service, in a Web browser, navigate to the following URL:

<https://<Server Address>:<Port>/ControlCenter>

2. In the logon page, enter the site user name and password, and then choose the *Log On* button.

 **Note**

The site user name is case sensitive.

3. On the *Servers and Companies* tab, select the appropriate server.
The companies that are registered on the server are displayed in the *Companies* area.
4. In the *Companies* area, select the company for which you want to define the security level and choose the *Edit* button.
5. In the *Edit Company* window, select one of the following options and choose the *OK* button:

- o *Use Database Admin User*: SAP Business One accesses the database using an SAP HANA administrator account.

To grant read-only authorization to non-superusers for queries (system and user-defined) in SAP Business One, you must manually create a read-only database user and assign it to the company. For more information, see [Queries](#).

- o *Use Specified Database User*: The system automatically generates a pair of database users without administrator privileges. SAP Business One accesses the database using one of the database users, depending on the specific database transaction.
- o *Use Specified Database User for Each Business One User*: Most secure and recommended. The system automatically generates a pair of database users without administrator privileges for each SAP Business One user. SAP Business One accesses the database using one of the database users, depending on the logged on SAP Business One user and the specific database transaction.

Whenever a new SAP Business One user is added, a pair of corresponding database users is added.

For the second and third options, you do not have to manually create a read-only database user for queries. For more information, see [Queries](#).

 **Caution**

Do not change the names or system privileges of the automatically-created database users.

6. If you selected the second or third option, you can configure the SLD service to automatically change the password of the automatically-created database users on a regular basis, as below:
 1. On the *Security Settings* tab, select the *Change Database User Password Every <Number> Days* checkbox.
 2. Enter the number of days between password resets.
 3. Choose the *Update* button.

9.4 Network Security

We strongly recommend installing SAP Business One in trusted environments only (corporate LAN with firewall protection).

To work with SAP Business One outside your corporate networks, you can use the SAP Business One Browser Access service. Alternatively, you can use Citrix or similar third-party solutions. For more information, see [Enabling External Browser Access](#).

9.4.1 SSL Encryption

For more information about the SSL encryption, see *SAP HANA Security Guide* on SAP Help Portal at http://help.sap.com/hana_platform.

9.4.2 Communication Channels

TCP/IP provides the communication channels between the following:

- SAP Business One server, version for SAP HANA ↔ SAP Business One license server, version for SAP HANA
- SAP Business One server, version for SAP HANA ↔ SAP Business One clients, version for SAP HANA
- SAP Business One server, version for SAP HANA ↔ Agent of SAP Business One remote support platform
- SAP Business One license server, version for SAP HANA ↔ SAP Business One clients, version for SAP HANA
- System landscape directory ↔ SAP Business One clients, version for SAP HANA

The communication port depends on the SAP HANA instance number in the format of 3<SAP HANA instance number>15. If the instance number is 00, the communication port is 30015, and if the instance number is 01, the communication port is 30115.

The default ports for the SAP Business One license server is 40000 for license communication and 40001 for the license naming service.

9.5 Application Security

SAP Business One, version for SAP HANA provides features to ensure that unauthorized access to the application does not occur.

9.5.1 Password Encryption

In SAP Business One, version for SAP HANA, a strong algorithm is used for data encryption and decryption. The site user ID and password are encrypted and saved in the System Landscape Directory.

Note

You should set a site user password that is at least as strong as that defined in company password policy, and change it frequently.

You can change the site user password using the System Landscape Directory. To do so, proceed as follows:

1. To access the SLD service, in a Web browser, navigate to the following URL:
<https://<Server Address>:<Port>/ControlCenter>
2. In the logon page, enter the site user name (`B1SiteUser`) and password, and then choose the *Log On* button.

Note

The site user name is case sensitive.

3. On the *Security Settings* tab, in the *Site Password* area, choose the *Change* button.
4. In the *Change Site Password* window, enter the current password, and then enter and confirm the new password you want to use.
5. To save the new password, choose the *OK* button.

9.5.2 Queries

The query wizard and query generator enable you to define queries on the database. These tools are designated for *SELECT* sentences only and cannot be used for any kind of update operation. To protect your data, we recommend that you make sure users have the appropriate permissions. However, the data results returned are not filtered according to the user's authorization.

Granting Read-Only Authorization for Query Results

To enable an SAP Business One user to view the results of both system and user-defined queries, you can directly grant the user full authorization to the *Execute Non-select SQL Statement* authorization item in the *General Authorizations* window in the SAP Business One client application (*Main Menu* → *System Initialization* → *Authorizations* → *General Authorizations*).

▼ Reports	No Authorization	▼ No Authorization
▶ Sales and Purchasing	No Authorization	▼ No Authorization
▼ Query Generator	No Authorization	▼ No Authorization
New Queries	No Authorization	▼ No Authorization
Create/Edit Categories	No Authorization	▼ No Authorization
Saved Queries - Group No. 1	No Authorization	▼ No Authorization
Saved Queries - Group No. 2	No Authorization	▼ No Authorization
Saved Queries - Group No. 3	No Authorization	▼ No Authorization
Saved Queries - Group No. 4	No Authorization	▼ No Authorization
Saved Queries - Group No. 5	No Authorization	▼ No Authorization
Saved Queries - Group No. 6	No Authorization	▼ No Authorization
Saved Queries - Group No. 7	No Authorization	▼ No Authorization
Saved Queries - Group No. 8	No Authorization	▼ No Authorization
Saved Queries - Group No. 9	No Authorization	▼ No Authorization
Saved Queries - Group No. 10	No Authorization	▼ No Authorization
Saved Queries - Group No. 11	No Authorization	▼ No Authorization
Saved Queries - Group No. 12	No Authorization	▼ No Authorization
Saved Queries - Group No. 13	No Authorization	▼ No Authorization
Saved Queries - Group No. 14	No Authorization	▼ No Authorization
Saved Queries - Group No. 15	No Authorization	▼ No Authorization
Saved Queries - Group No. 16	No Authorization	▼ No Authorization
Saved Queries - Group No. 17	No Authorization	▼ No Authorization
Saved Queries - Group No. 18	No Authorization	▼ No Authorization
Saved Queries - Group No. 19	No Authorization	▼ No Authorization
Saved Queries - Group No. 20	No Authorization	▼ No Authorization
Execute Non-select SQL Statement	No Authorization	▼ No Authorization
Modify SQL Statement	No Authorization	▼ No Authorization

However, we recommend that you grant read-only authorization to all non-superusers in one of the following ways:

- **[Recommended]** Do the following:
 1. Configure SAP Business One to access your company using database users without administrator privileges.
 2. Grant No authorization to all non-superusers in the *General Authorizations* window.

This way, users with No authorization to the `Execute Non-select SQL Statement` authorization item can access the database only through a read-only database user.

- If you configure SAP Business One to access your company using a database administrator user, do the following:
 1. Apply No authorization to all users to the `Execute Non-select SQL Statement` item.
 2. Create a read-only database user in SAP HANA and define the user password.
 3. Assign the database user to the company in the *Read-Only DB User* window in the SAP Business One client application. For more information, see the SAP Business One online help.

For more information about configuring the way SAP Business One accesses your company, see [Restricting Database Access](#).

9.5.3 Add-On Access Protection

When you install an add-on, SAP Business One, version for SAP HANA creates a unique digital signature using the MD5 technique (message-digest algorithm). SAP Business One, version for SAP HANA identifies the add-on by validating its digital signature.

9.5.4 Dashboards

Recommendation

When you receive dashboard content from your partner, before uploading it to the server, we recommend that you copy this content to a computer that has a state-of-the-art virus scanning solution with the most current virus signature database installed and scan the file for infections.

Dashboards are an element of the cockpit, which is delivered as part of SAP Business One, version for SAP HANA. They present an easy-to-understand visualization, such as a bar or pie chart, of transactional data from SAP Business One, version for SAP HANA. With SAP Business One, version for SAP HANA, SAP delivers predefined dashboards for financials, sales, and service. In addition, SAP Business One, version for SAP HANA partners and customers can create their own dashboards.

For more information about creating dashboards for SAP Business One, version for SAP HANA using SAP Dashboards, look for *How to Develop Your Own Dashboards* on sappartneredge.com. Customers can find the document in the documentation area of SAP Business One Customer Portal at <http://service.sap.com/smb/sbocustomer/documentation>.

For creating dashboards using the Dashboard Designer, see the online help documentation.

9.5.5 Security Information for the Integration Framework

The subsections below outline the security aspects related to the following solutions:

- DATEV-HR solution
- Mobile solution

- Request for quotation (RFQ)

9.5.5.1 Security Aspects Related to the DATEV-HR Solution

This scenario requires maximum levels of data security and sensitivity, because it exports personal data. The DATEV-HR scenario generates employee data for DATEV eG using SAP Business One data. The integration framework writes the data to a specified directory in the file system. Make sure that only authorized persons have access to the folder.

Ensure that only authorized persons have access to the integration framework administration user interfaces. Alternatively, collect confirmations from all users who have access that they are aware that this data is sensitive, and that they may not distribute any data to third parties or make data accessible to non-authorized persons.

9.5.5.2 Security Aspects Related to the Mobile Solution

After the mobile user enters the correct user name and password, the front-end application passes the mobile phone number and mobile device ID (MAC address), together with the user name and password, to integration framework.

After receiving the information, the integration framework verifies the following:

- Whether the user is enabled as a mobile user
- Whether the necessary license is assigned to the user
- Whether it can find the telephone number and device ID pair in the SAP Business One user administration
- Whether the user name matches the telephone number and the device ID
- Whether the user has been blocked by the SAP Business One system
- Whether the provided password is correct

Then the user is allowed to access the system.

The password is encrypted while it is transmitted to the integration framework, which decrypts the password after receiving it.

9.5.5.2.1 Using HTTPS

To make communication safer, you have the option to use HTTPS for the sessions in the integration framework. On the server side you can configure the communication protocol (HTTP or HTTPS). On the client side, you have the option to switch to the HTTPS protocol. By default, the solution runs with HTTPS, and the integration framework allows incoming calls through HTTPS only.

SAP Business One mobile apps require a valid SSL certificate. For more information about obtaining and installing valid certificates, see SAP Note [2019275](#).

9.5.5.2 License Control

All mobile users have to be licensed before being allowed to access the SAP Business One system through the mobile channel. License administration is integrated with the SAP Business One user and license.

The mobile user also needs the assignment of the B1i license. Authorization within the SAP Business One application depends on the user's SAP Business One application license.

9.5.5.3 Security Aspects Related to the RFQ Scenario with Online Quotation

Note

The configuration information for the RFQ integration solution is available in the integration framework. To access the documentation, logon to the integration framework, choose *Scenarios* → *Control*, and for the `sap.B1RFQ` scenario package, choose the *Docu* button.

You must provide vendors included in the RFQ process access to the online purchasing document on the integration framework server.

You can accomplish this by restricting access to the server to a minimum. To restrict access to the server, configure the network (NAT) firewall as shown below:

- Only allow external access to the particular hostname / IP-address
- Only allow external access to the configured server port.
Default: port 8080 for HTTP, or port 8443 for HTTPS
- If applicable and available for the particular firewall, configure the restricting URL:
http://<hostname>:<portnumber>/BliXcellerator/exec/ipo/vP.0010000100.in_HCSX/com.sap.bli.vplatform.runtime/INB_HT_CALL_SYNC_XPT/INB_HT_CALL_SYNC_XPT.ipo/proc?

9.6 Data Storage Security

The security of the data saved in SAP Business One, version for SAP HANA is generally the responsibility of the database provider and your database administrator. As with your application infrastructure, most of the measures that you should take depend on your strategy and priorities.

There are a few general measures, as well as database-specific measures, that you can take to increase the protection of your data. Details are provided in the following sections:

- [Adopting an appropriate backup policy](#)
- [Exporting the configuration file](#)
- [Importing the configuration file](#)
- [Configuration logs and user settings](#)

9.6.1 Backup Policy

To safeguard your data on the SAP HANA database, you must follow the relevant instructions in the SAP HANA Administration Guide at http://help.sap.com/hana_platform. In addition, we recommend that you set up a backup policy to regularly back up the entire SAP HANA instance and export each company schema.

To back up an SAP HANA instance, you need to manually create a cron job, as described in [Backing Up SAP HANA Instance Regularly](#). To export a company schema, you can use the backup service provided by SAP Business One.

Note

For more information on using the remote support platform for server backup and company schema export, see SAP Note [2157386](#).

9.6.1.1 Backing Up SAP HANA Instance Regularly

We recommend that you follow the procedure below to set up a backup schedule for the entire SAP HANA instance. In case of database failure, you can recover the instance. The following procedure describes how to set up a regular backup schedule for an SAP HANA instance.

Note

With the back service, you can also manually back up the SAP HANA server instances in the System Landscape Directory.

As of release 9.1 PL11, the backup service also supports backup of remote SAP HANA database servers. The backup files are all stored on the machine where the backup service is installed.

Procedure

1. Make the following preparations:
 - o Create a backup user with the BACKUP OPERATOR system privilege and create a user key in the user store, as below:
 1. In the SQL console of the SAP HANA studio, execute the following SQL statements as an administrative user (for example, SYSTEM):

```
create user <Backup User Name> password "<Password>";  
alter user <Backup User Name> DISABLE PASSWORD LIFETIME;  
grant backup operator to <Backup User Name>;
```
 2. Log on to the Linux server as the <sid>adm user and execute the following command in a terminal:

```
hdbuserstore set USER4BACKUP localhost:3<Instance Number>15 <Backup User Name> <Password>
```

For example: `hdbuserstore set USER4BACKUP localhost:30015 BackupUser Pwd01`
 - o Determine the oldest data backup that you want to retain on your SAP HANA server.

For example, your average data backup set is 8 GB per day and 400 GB of disk space is allocated to the SAP HANA server. Then we recommend that you retain backups of the past 2 weeks and no more than 3

weeks. In this case, your backups on the SAP HANA server are no more than 160 GB (approximately 20 days' backup sets).

- o Make sure that the sid user (for example, `ndbadm`) has the privilege to execute `crontab`.
2. Do the following to set up a regular automatic backup schedule:
1. Under the home directory of the sid user (for example, `/usr/sap/NDB/HDB00/`), create a shell with the following script:

```
source $HOME/.bashrc
date="$(date +%Y-%m-%d)"
time="$(date +%Y-%m-%d %H:%M:%S)"
backup="backup data using file ('$date')"
echo "daily backup : " $time "Start" >> $DIR_INSTANCE/backup.log
$DIR_EXECUTABLE/hdbsql -U USER4BACKUP -x $backup
time="$(date +%Y-%m-%d %H:%M:%S)"
echo "daily backup : " $time "End" >> $DIR_INSTANCE/backup.log
```

Note

If you create the file on Windows, you must be sure to convert all line breaks (end of line, EOL) to the Unix/Linux format. To do so, use either of the following methods:

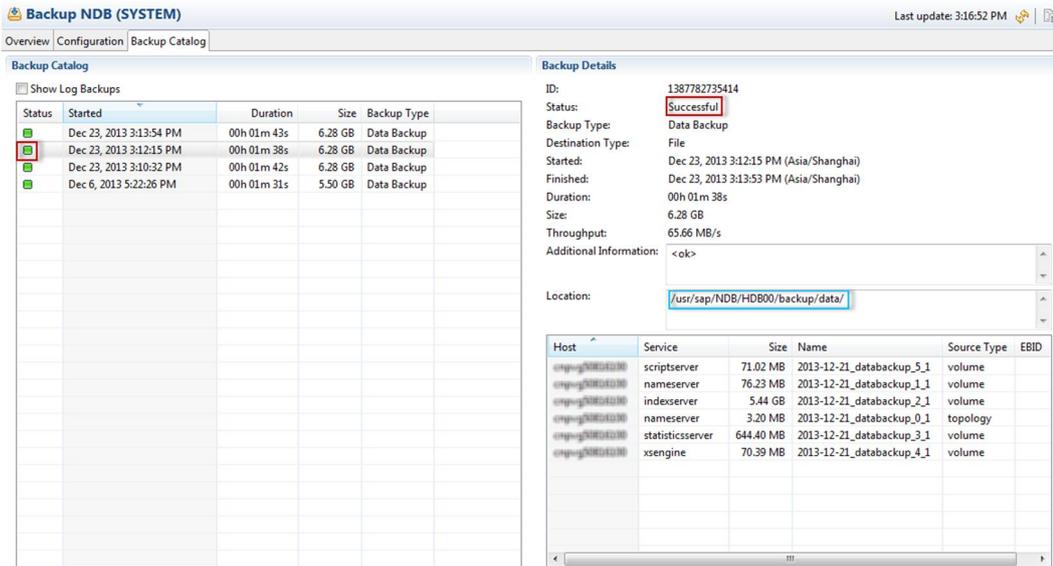
- o Before transferring the file from Windows to Linux, convert the line breaks to the Unix/Linux format. For example, in Notepad++®, from the menu bar, choose *Edit* → *EOL Conversion* → *UNIX/OSX Format*.
 - o On Linux, in the folder where you store the shell file, run the command `dos2unix <Shell File Name>`.
2. Schedule the backup job in cron as the sid user, using the command `crontab -e`.

Example

The shell is named as `backup.sh` and you want the backup job run at 05:30 a.m. each day:

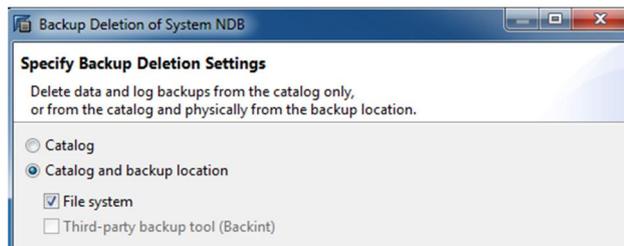
```
30 05 * * * /usr/bin/sh /usr/sap/NDB/HDB00/backup.sh
```

3. Perform the following administrative tasks every day or based on your backup schedule:
 - o Check the latest backup and store a copy at an external location, as below:
 1. In the SAP HANA studio, double-click the *Backup* folder under your system.
 2. In the Backup editor, on the *Backup Catalog* tab, check the status of the latest backup.



3. Copy the backup to a storage location or medium somewhere other than the SAP HANA server.

You can find the backup's current location in the backup details as well. In the example shown in the above screenshot, the backup set includes six files, whose names all start with 2013-12-21; you must copy all six files for recovery purposes.
- o Delete all backups that are beyond the determined time point to ensure that there is enough space for SAP HANA database's normal operations, as below:
 1. In the Backup editor, on the *Backup Catalog* tab, right-click the oldest backup that you want to retain and choose *Delete Older Backups*.
 2. In the *Backup Deletion of System xxx* window, on the *Specify Backup Deletion Settings* page, select *Catalog and backup location* and *File system*, and then choose the *Next* button.



3. On the *Review Backup Deletion Settings* page, choose the *Finish* button.
4. Confirm the deletion.

SAP HANA starts to delete selected data in the background. You can continue with other operations. Note that this operation deletes both data backups and log backups.
4. Perform the following administrative tasks on a regular basis, as appropriate:
 - o Check the *backup.log* file to monitor backup activities. This file is generated in the same storage place as the shell script.
 - o Delete backup copies on external storage that are old enough.

For more information, see SAP Note [1950261](#).

9.6.1.2 Exporting Company Schemas

You can use the backup service to export company schemas, import company schemas, and make regular export schedules.

Prerequisites

- You have installed the backup service on the SAP HANA database server.
- You have logged on to the System Landscape Directory in a Web browser (URL: <https://<SLD Server Address>:<SLD Port>/ControlCenter>).

9.6.1.2.1 Manually Exporting Company Schemas

Procedure

1. In the System Landscape Directory, on the *Servers and Companies* tab, in the *Servers* section, select the server on which you want to perform export operations for a company schema.
2. In the *Companies* section, select the company for which you want to perform export operations.
3. Choose the *Export Schema* button.
4. In the *Export Schema* window, choose the *OK* button.

Note

If the company schema is being exported in the background or you have already started to import a schema to replace it, you will have to wait for the process to complete before you can choose the *OK* button.

Result

In the System Landscape Directory, on the *Servers and Companies* tab, in the *Companies* section, the following information is updated for the selected company:

- *Export/Import Status*: Displays the export result.
- *Last Export/Import*: Updated with the finish time of the export.
- *Last Successful Export*: Updated only if the export is successful.

On the Linux server, you can find the schema export at `<Backup Location>/<Server_Port>/<SID>/<Schema Name>`. The naming convention for the schema export is `bck_<Timestamp>`. Depending on your setting during the installation of the backup service, the schema export may or may not be compressed in a zip file. The `bck_actual` symbol link points to the latest schema export.

To review the log for the export operations, select the company and choose the *Show Export Log* button.

9.6.1.2.2 Creating Export Schedules for Company Schemas

You can define a schedule for exporting each company schema regularly.

Procedure

1. In the System Landscape Directory, on the *Servers and Companies* tab, in the *Servers* section, select the server on which you want to perform export operations for a company schema.
2. In the *Companies* section, select the company for which you want to perform export operations.
3. Choose the *Schedule Export* button.
4. In the *Schedule Export* window, define the export schedule.
The company schema will be exported according to the specified frequency and time. By default, no export schedule is set for any company schema.
5. To save the schedule, choose the *OK* button.

Result

In the System Landscape Directory, on the *Servers and Companies* tab, in the *Companies* section, the *Export Schedule* field is updated for the selected company.

The company schema now runs on the defined export schedule. For more information, see the descriptions in the Result section of [Manually Exporting Company Schemas](#).

9.6.1.2.3 Importing Company Schemas

You can import a company schema in either of the following ways:

- Import the schema under the original name.
- Import the schema under a different name.

The export and import operations are based on SQL statements. You can manually execute these SQL statements in the SAP HANA studio to export or import a schema (these procedures are introduced in the following sections).

If you want to manually import a company schema, do **not** use the `with replace` option. For example, `import <Schema Name>.*" as binary from '<Backup Folder>/bck_actual' with replace`. Company schemas usually reference objects in the `SBOCOMMON` schema. Using the `with replace` option would overwrite the contents of the referenced objects in `SBOCOMMON` and may cause problems. Therefore, for manual import, you must always use the `with ignore existing` option.

In addition, the following fields in the System Landscape Directory reflect only the status of operations invoked by the backup service (in other words, export or import operations triggered by SQL queries in the SAP HANA studio do not update these fields):

- *Export/Import Status*
- *Last Export/Import*
- *Last Successful Export*

Importing Company Schemas Under Original Names

Procedure

1. In the System Landscape Directory, on the *Servers and Companies* tab, in the *Servers* section, select the server on which you want to perform import operations.
2. Choose the *Import Schema* button.
3. In the *Import Schema* window, in the *Source* section, select a source schema and then an export.
4. To start the import process, choose the *OK* button.

Result

This operation is equal to the following SQL statement:

```
drop schema <Schema Name>;
import <Schema Name>."*" as binary from '<Backup Folder>/<Backup>' with ignore
existing threads 10;
```

Data in the existing schema is completely replaced with data in the specified schema export.

The *Export/Import Status* and *Last Export/Import* fields for the company are updated with the import status and time, respectively. To review the schema import log, select the company and choose the *Show Export Log* button.

Importing Company Schemas Under Different Names

You can use the following characters for a company schema name:

- Underscore (_)
- A-Z
- 0-9

Note that lower-case English letters and spaces are not allowed. In addition, the schema name must start with A-Z.

Procedure

1. In the System Landscape Directory, on the *Servers and Companies* tab, in the *Servers* section, select the server on which you want to perform import operations.
2. Choose the *Import Schema* button.
3. In the *Import Schema* window, in the *Source* section, select a source schema and then an export.
4. In the *Destination* section, do the following:
 1. Select the *Rename Target Schema* checkbox.
 2. In the *Target Schema* field, enter a new name.

Note

If a schema with the specified new name already exists on the SAP HANA database server, before executing the import command, you will be prompted to confirm whether or not you want to overwrite the existing schema.

5. To start the import process, choose the *OK* button.

Result

This operation is equal to the following SQL statement:

```
import <Schema Name>.*" as binary from '<Backup Folder>/<Backup File>' with ignore existing threads 10 rename schema "<Schema Name>" to "<Schema New Name>";
```

The specified schema is imported into the SAP HANA database and renamed as specified. The old company schema still exists.



Example

```
import SBODEMOUS.*" as binary from '/usr/hana/shared/backup_service/backups/HANAServer_30015/NDB/SBODEMOUS/bck_actual' with ignore existing threads 10 rename schema "SBODEMOUS" to "SBODEMOUS2";
```

The latest backup of company database SBODEMOUS is imported into the SAP HANA database server and renamed as SBODEMOUS2. The old company schema SBODEMOUS still exists.

The *Export/Import Status* and *Last Export/Import* fields for the company are updated with the import status and time, respectively. To review the log, select the company and choose the *Show Export Log* button.

9.6.2 Exporting Configuration Files

To secure your data, we recommend that you export your security configuration file right after you finish installing the server tools (Linux) and the SAP Business One server, version for SAP HANA.

The configuration file contains the following important information:

- Site user password
- Database information
- Algorithm information

To export the security configuration file, proceed as follows:

1. To access the SLD service, in a Web browser, navigate to the following URL:
`http://<Server Address>:<Port>/ControlCenter`
2. In the logon page, enter the site user name (B1SiteUser) and password, and then choose the *Log On* button.

Note

The site user name is case sensitive.

3. On the *Security Settings* tab, in the *Configuration Import & Export* area, choose the *Export Configuration File* button.

Caution

The site user password is required if you later import the security configuration file to restore the configured security settings. Thus, keep a record of the site user password when you are exporting the configuration file, especially if you want to change the site user password after the configuration file is exported.

9.6.3 Importing Configuration Files

If the server on which you install the SLD service crashes or is corrupted, you must restore all the security settings after the new license server is started,

Prerequisites

- You have a record of your old security configuration file. For more information, see.
- You have placed the appropriate configuration file on the server under the directory: <SLD Installation Folder>/Common/SLD/incoming/ (default: /opt/sap/SAPBusinessOne/Common/SLD/incoming/).

Procedure

1. To access the SLD service, in a Web browser, navigate to the following URL:
<http://<Server Address>:<Port>/ControlCenter>
2. In the logon page, enter the site user name (`B1SiteUser`) and password, and then choose the *Log On* button.

Note

The site user name is case sensitive.

3. On the *Security Settings* tab, in the *Configuration Import & Export* area, choose the *Import Configuration File* button.
4. In the *Import Configuration File* window, do the following:
 1. Select the configuration file that you want to import.
 2. In the *Site User Password for Export* field, specify the site user password you had when the configuration file was exported.
 3. To import the file, choose the *OK* button.

9.6.4 Configuration Logs and User Settings

In SAP Business One, version for SAP HANA, configuration changes are logged in files formatted as `xxx.pidxxxxx` (xxxxx after pid can be the date, such as 20100325, so that you can find the latest log file) under `%UserProfile%\AppData\Local\SAP\SAP Business One\Log\BusinessOne`.

The configuration changes include the following:

- Adding or removing users
- Changing a user to a superuser or non-superuser
- Changing user passwords
- Changing user permissions
- Changing password policy
- Changing company details

Note

To find the logs containing changes to company details, do the following:

1. In the SAP Business One *Main Menu*, choose *Administration* → *System Initialization* → *Company Details*.
2. In the menu bar, choose *Tools* → *Change Log...*

However, the following configurations cannot be logged:

- Changing data ownership authorizations
- Changing data ownership exceptions
- Changing license settings

If you fail to log on to SAP Business One, version for SAP HANA, the log is recorded in the *Event Viewer*. To access the event viewer, choose *Start* → *Control Panel* → *Administrative Tools* → *Event Viewer*.

Any specific user settings are saved in a file named `b1-current-user.xml` under `%UserProfile%\AppData\Local\SAP\SAP Business One\Log\BusinessOne`. In this situation, if a user changes his or her settings in SAP Business One, version for SAP HANA, the changes are saved in this folder and do not affect other users' settings.

9.7 Deployment

SAP Business One, version for SAP HANA is deployed on a machine with a Linux operating system. The application contains a Tomcat server and works with an SAP HANA database server. When you install SAP HANA, a non-root system user is created. The database server and the Tomcat server run with the same non-root system user.

Once the Tomcat server is installed and deployed, it is necessary to protect the entire installation against any unauthorized access to prevent unintended or malicious modification. By default, only the database user has read, write, and execute permissions for the Tomcat directory. Other system users have read permission only.

To initialize company schemas on the SAP HANA database server, SAP provides a web-based Administration Console. The Administration Console is a security sensitive application and access is limited to the Linux root user. We recommend that the root user configure Tomcat to allow the Administration Console web access to the local machine only (by default it is not configured). For more information about setting a request filter, see [Request Address Filter](#) on the Apache Tomcat Web site.

10 Troubleshooting

If SAP Business One, version for SAP HANA does not work as expected, you can check the following troubleshooting information to identify your issues and find solutions, before contacting technical support.

Restarting SAP Business One Services on Linux

If one of the following services fails, you may need to restart the server tools:

- SLD service
- License service
- SBO Mailer service
- Analytics Platform service (SAP Business One analytics powered by SAP HANA)

Note

For release 8.82 as well as release 9.0 PL10 and lower, you can stop and start the analytics platform service using the following commands:

- Stop: `/etc/init.d/blad stop`
- Start: `/etc/init.d/blad start`

To restart the server tools, log on to the Linux server as `root` or the `<sid>adm` user (for example, `ndbadm`) and then run the following command:

```
/etc/init.d/sapblservertools restart
```

In addition, to stop or start the server tools, run the following commands respectively:

- `/etc/init.d/sapblservertools stop`
- `/etc/init.d/sapblservertools start`

Starting Samba to Access and Upgrade the Shared folder

To access the shared folder `b1_shf` on your Linux server, you must start the Samba component. Similarly, you must start Samba when upgrading the shared folder; otherwise, the shared folder is not listed as a candidate for upgrade in the setup wizard.

Recommendation

Add Samba to the startup program list for your Linux server. This way, Samba is automatically launched when the server is rebooted.

Fixing Errors about Corrupt Installation or Registry Files

When upgrading or uninstalling the server tools, the SAP Business One server, or SAP Business One analytics powered by SAP HANA, you may encounter errors that inform you of corrupt installation or registry files. The possible causes are:

You have changed the installation or registry files improperly.

You have deleted the installation or registry files without running the proper uninstallation process.

To solve the issue, do the following:

1. Reinstall the SAP HANA instance that is used for installation.
2. Delete the entire directory where the corrupt installation files reside.
3. Clean up the InstallShield registry file `/var/.com.zerog.registry.xml`. To do so, remove all product elements that contain one of the following:
 - o `id="e7fcf679-1f07-11b2-8b14-bdc7bfb1d41f"`
 - o `id="2d5396f9-1f0f-11b2-984f-f5753618c50c"`
4. Start the installation again.

Changing Xming Mode to Install Components on Linux

If you use Xming to provide a graphical interface on Windows when installing components on Linux, you may encounter difficulty entering information into the wizard (for example, specifying the System Landscape Directory server name). A possible solution to this problem is **not** to set Xming in the multiwindow mode, which is usually the default option.

You can change the mode of Xming by using commands or the Xlaunch wizard. For more information, see <http://www.straightrunning.com/XmingNotes/>.

Troubleshooting Service Layer Connection Problems

If you cannot connect to the Service Layer, there may be problems with the load balancer or a balancer member. To identify the cause and fix the problem, do the following:

1. To access the balancer manager, in a Web browser, enter the following URL:
`https://<Balancer Server Address>:<Port>/balancer-manager`
2. If you cannot access the balancer manager, log on to the load balancer machine as `root` and restart the load balancer using the following command:
`/etc/init.d/bls<Load Balancer Port> restart`
3. In the balancer manager, check the status of each load balancer member. If a member is running abnormally, log on to the load balancer member machine as `root` and restart the member using the following command:
`/etc/init.d/bls<Load Balancer Member Port> restart`
4. If you can access the balancer manager and the status of all load balancer members is OK, but you still cannot connect to the Service Layer, check the error log files on each machine on which Service Layer components are installed. The error log files are located under `<Installation Directory>/logs/ServiceLayer` with access log files and SSL request log files as below:
 - o `access_<Load Balancer/Member Port>_log_<Date>`: Records the requests sent or distributed to the load balancer or the load balancer member.

- o `error_<Load Balancer/Member Port>_log_<Date>`: Records the errors which the Apache server encounters.
- o `ssl_<Load Balancer Port>_log_<Date>`: Records the SSL requests sent to the load balancer and is relevant only to the load balancer.

i Note

The log format is defined by the corresponding Apache configuration file (`httpd-b1s-lb.conf` for the load balancer and `httpd-b1s-lb-member-<Port Number>.conf` for load balancer members), which is located under `<Load Balancer/Member Installation Folder>/ServiceLayer/conf`. For more information, see the documentation about the `mod_log_config` module at <http://httpd.apache.org/docs>.

We recommend that users do **not** modify Apache configuration files. However, if you need to modify the configuration files, be aware of the following points:

- o After changing an Apache configuration file, you must restart the respective Service Layer component in order for the changes to take effect.
- o After you upgrade the Service Layer to a higher version, all changes made by you will be lost. On the contrary, changes made by tools like the Service Layer configurator will be kept. For more information, see [Service Layer](#) in the post-installation chapter.

If you want to restart all local Service Layer components (load balancer and load balancer members), use the following command:

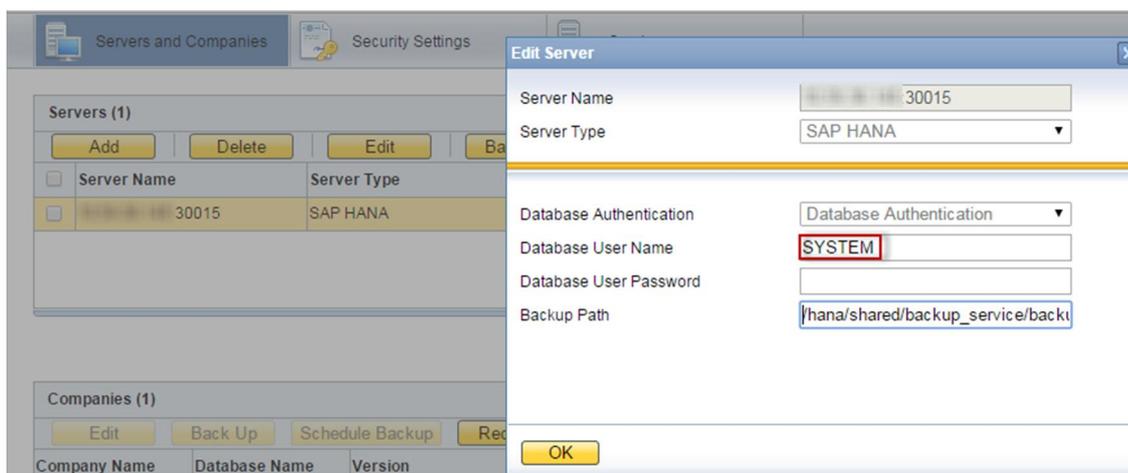
```
/etc/init.d/b1s restart
```

The `start` and `stop` commands are also valid for the Service Layer. For example, `/etc/init.d/b1s stop` stops all local Service Layer components.

Imported Company Schema Is Not Displayed in the Company List

Prerequisites:

- You currently use database user A for database connection. To verify this, in the System Landscape Directory, on the *Servers and Companies* tab, edit your server and review the *Database User Name* field.



- Both database users in question (A and B) have all the necessary privileges, as described in [Database Privileges for Installing, Upgrading and Using SAP Business One](#).

Scenario:

1. In the SAP Business One client, create a new company TESTDB (schema name).
2. In the SAP HANA studio, do the following:
 1. Connect to your server as either database user A or B, and then export the company schema TESTDB.
 2. Connect to your server as database user B and import the company schema TESTDB.
3. Open the SAP Business One client or log on to the System Landscape Directory.

Problem:

The imported company schema is not displayed in the company list.

Cause:

Database user A does not have access to or modification privileges on the imported company schema.

Solution:

1. In the SAP HANA studio, connect to your server instance as database user B.
2. Grant to database user A full object privileges on the imported company schema.

Cannot Use Excel Report and Interactive Analysis

Prerequisite:

You have installed Excel Report and Interactive Analysis to a folder that is not in the %ProgramFiles% directory.

Problem:

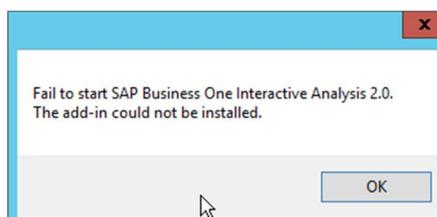
After installing Excel Report and Interactive Analysis, you cannot use it: the add-in cannot be loaded in Microsoft Excel.

Cause:

The Excel Report and Interactive Analysis add-in was only partly installed.

Solution:

1. Make the Excel Report and Interactive Analysis add-in available in Microsoft Excel
 1. In the Windows menu, choose *SAP Business One Excel Report and Interactive Analysis*.
 2. An error message is displayed and informs of a failed installation.
Ignore the error message by clicking *OK*.



2. In Microsoft Excel, activate the Excel Report and Interactive Analysis COM add-in.
For instructions on how to manage add-ins, see the Microsoft online help.
3. In the Windows menu, choose *SAP Business One Excel Report and Interactive Analysis* again.
This time the installation is successful.

You can now launch Excel Report and Interactive Analysis from within the SAP Business One client or from the Windows menu.

Fixing Java Heap Issues

When initializing large-sized company schemas in the Administration Console for SAP Business One analytics powered by SAP HANA, you may encounter a “Java heap” issue.

The Java heap is the part of the memory where blocks of memory are allocated to objects and freed during garbage collection. Use the `JAVA_OPTS` environment variable to specify the maximum allowed Java heap size. By default, the value is set to `JAVA_OPTS=-Xmx4096m`.

To fix this issue, set `JAVA_OPTS` to a higher value, and then restart the Tomcat server.

Turning on Trace and Log for Excel Report and Interactive Analysis

Problems may arise when you use Excel Report and Interactive Analysis. To analyze the cause of problems, you can turn on ODBO trace and log in Microsoft Excel to generate a log file, which provides details for the OLE DB and MDX API and the operation of the SAP HANA client layer.

To turn on trace and log for Excel Report and Interactive Analysis, do the following:

1. In Microsoft Excel, choose *Data* → *From Other Sources* → *From Data Connection Wizard*.
2. In the *Data Connection Wizard* window, select *Other/Advanced*, and choose the *Next* button.
3. On the *Provider* tab of the *Data Link Properties* window, select *SAP HANA MDX Provider*, and choose the *Next* button.
4. On the *Advanced* tab, select *Enable ODBO provider tracing*. Specify a location to store the log file and choose the *OK* button.

The application generates a log file in the specified location to assist with troubleshooting.

Setting Connection Configuration & Timeout Variables for SAP Business One analytics powered by SAP HANA

SAP Business One analytics powered by SAP HANA provides environment variables that you can use to configure connections and timeout settings. You may need to set these variables to fix related issues.

If you want variable settings to be effective not only for the current session, you must add them to the `<Installation Directory>/tomcat/bin/B1Astartup.sh` file.

The following table provides an overview of the variables and their default values.

Variable	Description	Default Value
CONNECTION_MAX_ACTIVE	Specifies the maximum number of active threads for the connection pool.	1000

Variable	Description	Default Value
CONNECTION_MAX_IDLE	Specifies the maximum number of idle threads for the connection pool.	10
CONNECTION_MAX_WAIT	Specifies the maximum waiting time.	5000 (microseconds)
LICENSE_CONNECTION_TIMEOUT	Specifies the amount of time, in seconds, to wait for the license server connections.	6 (seconds)

Changing Logging Levels in the Tomcat Server

If SAP Business One analytics powered by SAP HANA does not work as expected, as the system administrator, you may need to change to a lower logging level in the Tomcat server (Linux server) to get more information about the system's behavior.

Note

The log file `analyticService.log` is located by default under `/usr/sap/SAPBusinessOne/AnalyticsPlatform/tomcat/logs`.

To change the logging levels in the Tomcat server, do the following:

1. Open the log configuration file `log4j.xml` using a text editor.

Note

By default, the configuration file is located under `/usr/sap/SAPBusinessOne/AnalyticsPlatform/conf`.

2. In the configuration file, change the logging level according to the standards of Apache log4j. For more information, see the Apache documentation at <http://logging.apache.org>.
3. Restart SAP Business One analytics powered by SAP HANA. For more information, see the troubleshooting section "*Restarting SAP Business One Services on Linux*".

Diagnosing SAP Business One Client Connectivity Issues (or Ensuring Correct Network Settings for SAP Business One Clients)

If it takes a much longer time than usual (for example, 4 minutes) for your SAP Business One client to connect to SAP HANA, you may need to check your network settings, including but not limited to:

- TCP/IP properties
- Firewall settings
- Mapping of the hostname to the IP address
- DNS
- Default gateway
- Network card
- Ipv4 versus Ipv6 (for example, are you using Ipv4 while your network actually supports Ipv6?)

In addition, you can use the PING command to determine the IP address of your client or server machine, and help identify network problems.

Blocking Security Alerts

If you are using Microsoft Windows Internet Explorer, and have not installed an appropriate security certificate, a security alert may appear in the following scenarios:

- Using enterprise search
- Designing pervasive dashboards
- Using cash flow forecast
- Checking ATP
- Scheduling deliveries



To install a security certificate, proceed as follows:

1. In the Web browser, navigate to the following URL:
https://<Server IP Address>:<SLD Port>/IMCC
2. Click the *Continue to this website (not recommended)* link.
3. In the toolbar, choose *Safety* → *Security Report*.
The *Certificate Invalid* window appears.
4. In the *Certificate Invalid* window, click the *View certificates* link.
The *Certificate* window appears.
5. On the *General* tab of the *Certificate* window, choose the *Install Certificate...* button.
The *Certificate Import Wizard* welcome window appears.
6. In the welcome window, choose the *Next* button, and in the *Certificate Store* window, select the *Place all certificates in the following store* radio button.
7. In the *Certificate Store* window, choose the *Browse* button. In the *Select Certificate Store* window, select the certificate store *Trusted Root Certification Authorities*, and choose the *OK* button.
8. In the *Certificate Store* window, choose the *Next* button, and in the *Certificate Import Wizard* complete window, choose the *Finish* button.

-
9. In the *Security Warning* window, choose the *Yes* button.

A message appears indicating that the security certificate was imported successfully.

11 Getting Support

We recommend that you assign a contact person who can deal with issues concerning SAP Business One, version for SAP HANA. This contact person should follow the support process described below. If a problem cannot be solved using this process, contact SAP support.

Note

Before you contact SAP support, check the version information of your SAP Business One application, version for SAP HANA.

To view the version number, from the SAP Business One *Help* menu, choose *About*.

You can get support from your partner using either the Customer Portal or the Hotline.

The Hotline is a number provided by your partner that you can call to get support during official support hours. The partner support staff logs the problem on SAP Service Marketplace. The partner support staff tries to solve your problem. If they are unsuccessful, they forward the problem to the SAP Support team.

Recommendation

You can log your problem message in SAP Business One Customer Portal at <http://service.sap.com/smb/sbocustomer/documentation>. This lets you track the status of the message. Your SAP Business One partner can provide a user name for this portal. There you can find more information about how to create a message and track its status.

11.1 Using Online Help and SAP Notes

If you have a question or problem concerning SAP Business One, version for SAP HANA, check the online help by pressing **F1**. Note that the *Help* menu in the application provides more help options.

If online help does not provide an answer, search for corresponding SAP Notes, as follows:

1. Log on to the SAP Business One portal as follows:
 - o If you are a partner, log on to sappartneredge.com.
 - o If you are a customer, log on to <https://service.sap.com/smb/sbocustomer>.
2. Choose the *SAP Notes* option.

You can either display a note directly by providing the number of the note, or you can search for a note by entering key words. Think about the keywords to use, and choose the application area.

The application area for SAP Business One starts with "SBO".

Example

Problem Message: "The performance of the SAP Business One, version for SAP HANA program is not acceptable. Executing all operations takes a long time. The problem occurs only on one front-end."

Use: Keywords **Performance** and **SAP Business One**. Specify the component **SBO-BC***.

Do not use: Phrases such as **SAP Business One runs long** or **SAP Business One is too slow**.

11.2 Using the Support Desk

You can use the support desk to search for known solutions in the SAP support database on SAP Service Marketplace. The support desk establishes a direct link to SAP Service Marketplace, which stores all the known solutions to known problems.

For more information, see the online help for SAP Business One, version for SAP HANA on the SAP Business One, version for SAP HANA product DVD or in the documentation area of SAP Business One Customer Portal at <https://service.sap.com/smb/sbocustomer/documentation>.

Prerequisites

You have a valid *S* user ID number.

An *S* user has authorization to access online support functions offered by SAP. The *S* user ID information is shipped with the SAP Business One, version for SAP HANA product. If this information is missing or incorrect, contact your SAP Business One partner.

Procedure

To find solutions on SAP Service Marketplace, proceed as follows:

1. In the SAP Business One, version for SAP HANA menu bar, choose *Help* → *Support Desk* → *Find a Solution*.
The *Support Desk – Find a Solution* window appears.
2. In the *Search Term* field, enter one or more words for which to search.
You can search for key words or phrases of up to 60 characters.
3. Choose the *Find* button.
The system calls up the connection to SAP Service Marketplace.
4. Specify your S-user ID and password.
The system defaults your search criteria and the application area to *SBO** and starts the search.

Appendix

Appendix 1: List of Prerequisite Libraries for Server Component Installation

The following table lists the prerequisite third-party libraries and their version requirements:

Third-Party Library	Version Requirements	Remarks
cyrus-sasl	≥ 2.1.22-182.20.1	/
glibc	≥ 2.11.3-17.31.1	/
glibc-i18ndata	/	/
keyutils-libs	≥ 1.2-107.22	/
krb5	≥ 1.6.3-133.48.48.1	/
libaio	≥ 0.3.109-0.1.46	/
libcom_err2	≥ 1.41.9-2.7.1	/
libcurl4	≥ 7.19.7-1.18.1	/
libgcc46	≥ 4.6.1_20110701-0.13.9	/
libgcc_s1	≥ 4.8.3+r212056-2.17	/
libgcrypt11	≥ 1.5.0-0.13.14	/
libgpg-error0	≥ 1.10-0.7.29	/
libidn	≥ 1.10-3.18	/
libldap-2_4-2	≥ 2.4.26-0.12.1	/
libstdc++46	≥ 4.6.1_20110701-0.13.9	/
libstdc++6	≥ 4.8.3+r212056-2.17	/
openssl	≥ 0.9.8h	/
pam	≥ 1.1.5-0.10.17	/
python	≥ 2.6.8, < 3.0.0	/
zlib	≥ 1.2.3-106.34	/
xorg-x11-libXext	≥ 7.4-1.18.1	For GUI installation
xorg-x11-libXrender	≥ 7.4-1.16.1	
xorg-x11-libs	≥ 7.4-8.26.36.1	

Note

To check whether any of the prerequisite libraries are installed, and whether they are of the correct version, do the following:

1. Insert the SUSE Linux Enterprise Server 11 installation DVD into the DVD drive on your server.
2. Start YaST.
3. In the software management module of YaST, search for the corresponding library.
4. If the checkbox for the library is not selected, select the checkbox and choose *Accept* to install the library.
5. If required, update the library to the latest version.

Appendix 2: List of Integrated Third-Party Products

SAP Business One, version for SAP HANA integrates with various third-party products, some of which are licensed by SAP; others are not.

The third-party software products listed in the table below are fully or partly integrated with SAP Business One, version for SAP HANA but are not licensed by SAP:

Third-Party Product	Supplier
SEE4C v7.1	MarshallSoft Computing, Inc.
Victor Image Processing Library v6.0	Catenary Systems Inc.
Visual Parse++ 5.0 XPF (Cross-platform edition)	Sandstone Technology Inc.
ComponentOne VSFlexGrid 7.0 Pro (UNICODE)	ComponentOne
DynaPDF 3.0	DynaForms GmbH
InstallShield 2011 (ISSetup.dll)	Flexera Software LLC
InstallAnywhere 2011 Enterprise	Flexera Software LLC

The following third-party products are owned by SAP and are fully or partly integrated with SAP Business One, version for SAP HANA. These products may also include third-party software.

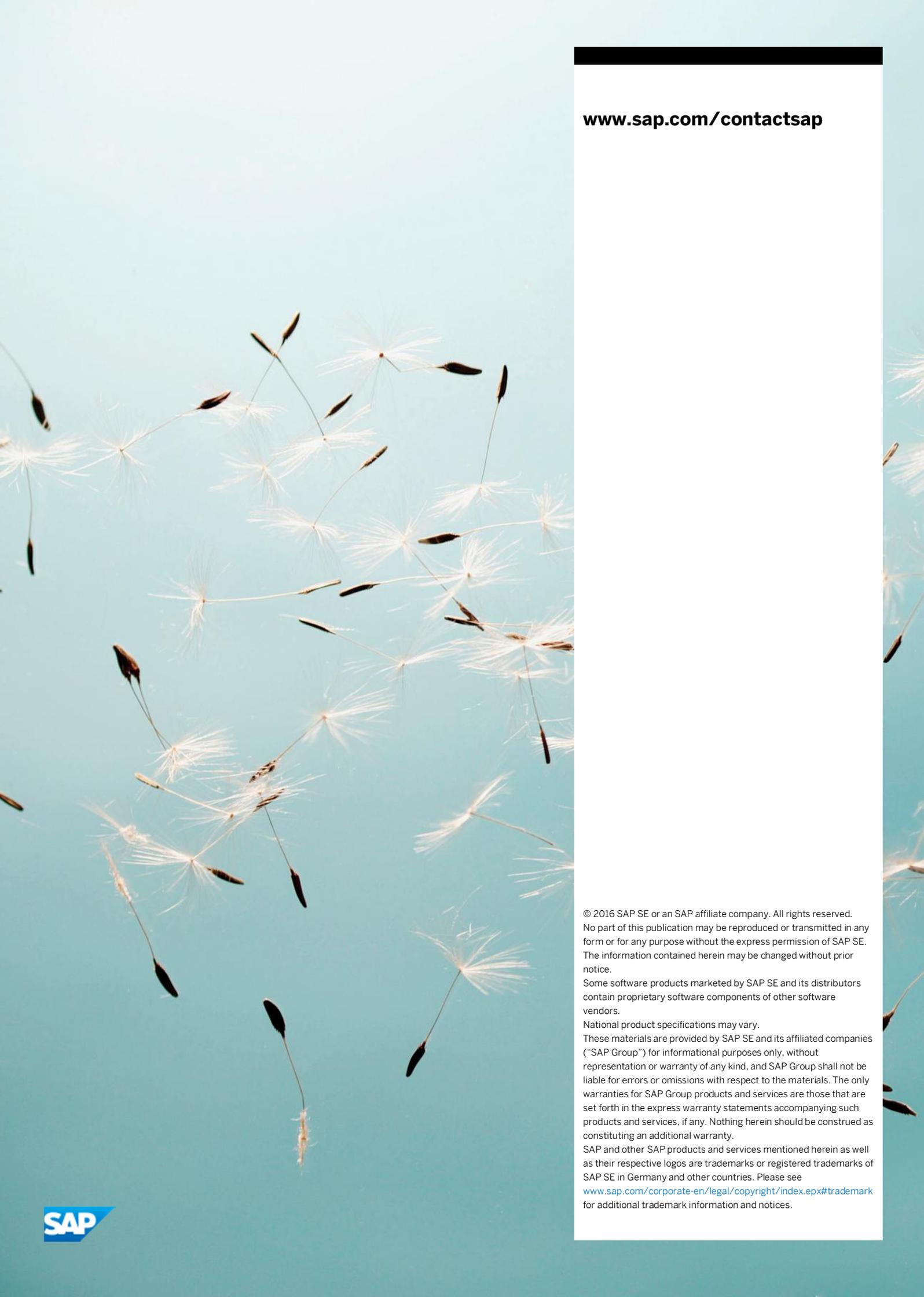
- Chart Engine 620 Release
- SAP Crystal Reports 2011 for SAP Business One (Runtime)
- SAP Crystal Reports 2013 for SAP Business One (Runtime)
- SAP Crystal Reports 2011 for SAP Business One (Designer)
- SAP Crystal Reports 2013 for SAP Business One (Designer)
- SAP License Key library 720
- SBOP Business Intelligence Platform 4.0 .NET SDK Runtime FP3
- SAP JVM 8.1
- SAP HANA Platform Edition 1.0
- SAML2 library (JAVA)
- SAP HANA EclipseLink Platform plugin

-
- SAPGENPSE
 - SAP Cryptographic Library (libsapcrypto.so)

Appendix 3: List of Localization Abbreviations

Abbreviation	Localization
AR	Argentina
AT	Austria
AU	Australia
BE	Belgium
BR	Brazil
CA	Canada
CH	Switzerland
CL	Chile
CN	China
CR	Costa Rica
CZ	Czech Republic
DE	Germany
DK	Denmark
ES	Spain
FI	Finland
FR	France
GB	Great Britain
GT	Guatemala
HU	Hungary
IL	Israel
IN	India
IT	Italy
JP	Japan
KR	Korea
MX	Mexico
NL	Netherlands
NO	Norway
PA	Panama
PL	Poland

Abbreviation	Localization
PT	Portugal
RU	Russia
SE	Sweden
SG	Singapore
SK	Slovakia
US	United States
ZA	South Africa



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